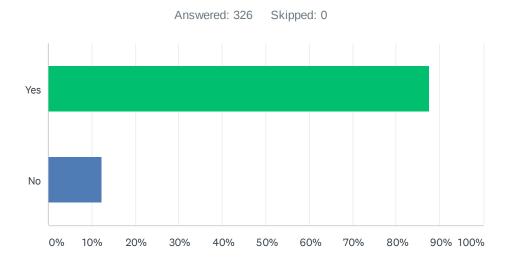
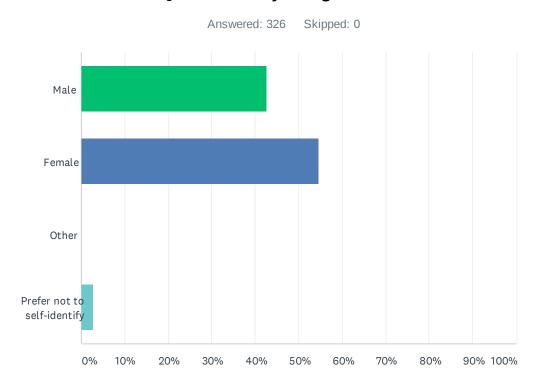
#### Q1 Are you a City of Auburn Resident?



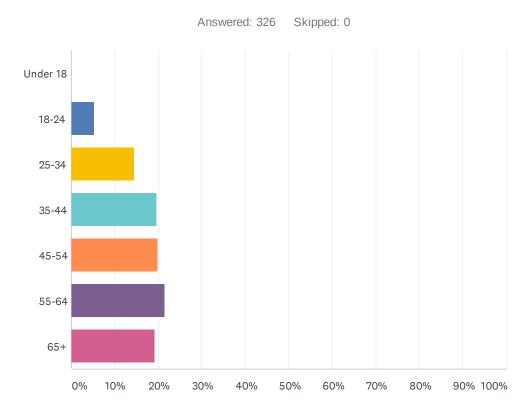
| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 87.73%    | 286 |
| No             | 12.27%    | 40  |
| TOTAL          |           | 326 |

#### Q2 What is your gender?



| ANSWER CHOICES              | RESPONSES |     |
|-----------------------------|-----------|-----|
| Male                        | 42.64%    | 139 |
| Female                      | 54.60%    | 178 |
| Other                       | 0.00%     | 0   |
| Prefer not to self-identify | 2.76%     | 9   |
| TOTAL                       |           | 326 |

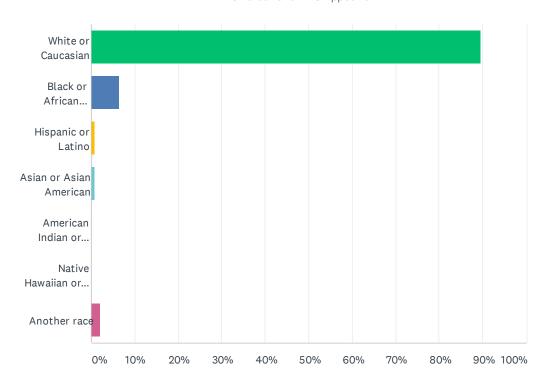
#### Q3 What is your age group?



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Under 18       | 0.00%     | 0   |
| 18-24          | 5.21%     | 17  |
| 25-34          | 14.42%    | 47  |
| 35-44          | 19.63%    | 64  |
| 45-54          | 19.94%    | 65  |
| 55-64          | 21.47%    | 70  |
| 65+            | 19.33%    | 63  |
| TOTAL          |           | 326 |

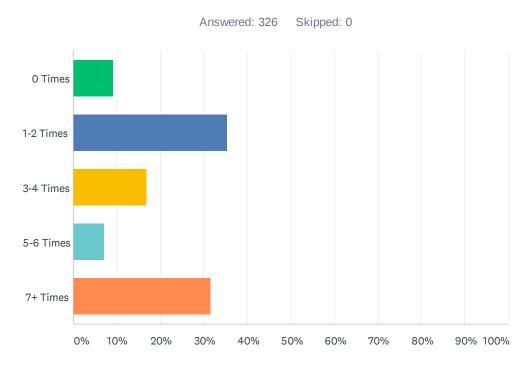
#### Q4 What is your race?

Answered: 326 Skipped: 0



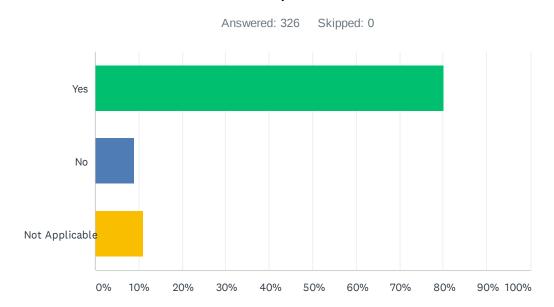
| ANSWER CHOICES                            | RESPONSES |     |
|---|-----------|-----|
| White or Caucasian                        | 89.57%    | 292 |
| Black or African American                 | 6.44%     | 21  |
| Hispanic or Latino                        | 0.92%     | 3   |
| Asian or Asian American                   | 0.92%     | 3   |
| American Indian or Alaska Native          | 0.00%     | 0   |
| Native Hawaiian or other Pacific Islander | 0.00%     | 0   |
| Another race                              | 2.15%     | 7   |
| TOTAL                                     |           | 326 |

## Q5 How many times have you had contact with the Auburn Police Department?



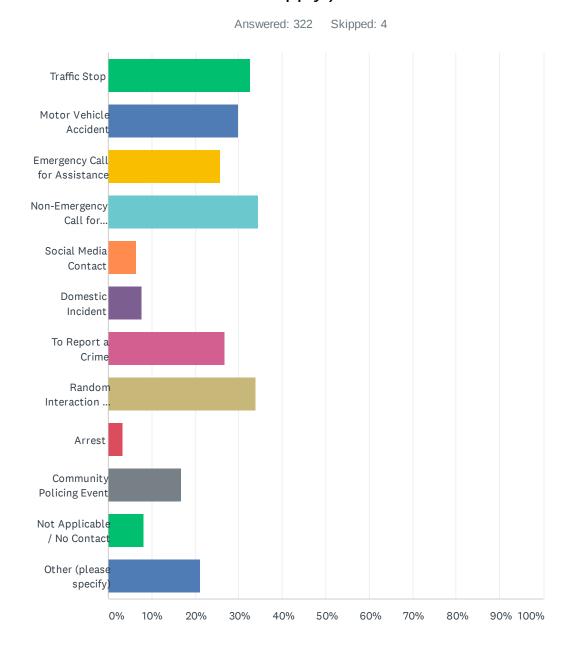
| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| 0 Times        | 9.20%     | 30  |
| 1-2 Times      | 35.28%    | 115 |
| 3-4 Times      | 16.87%    | 55  |
| 5-6 Times      | 7.06%     | 23  |
| 7+ Times       | 31.60%    | 103 |
| TOTAL          |           | 326 |

## Q6 When you had contact were you treated professionally, with dignity and respect?



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 80.06%    | 261 |
| No             | 8.90%     | 29  |
| Not Applicable | 11.04%    | 36  |
| TOTAL          |           | 326 |

## Q7 What type of Police contact did you have? (Please select all that apply.)

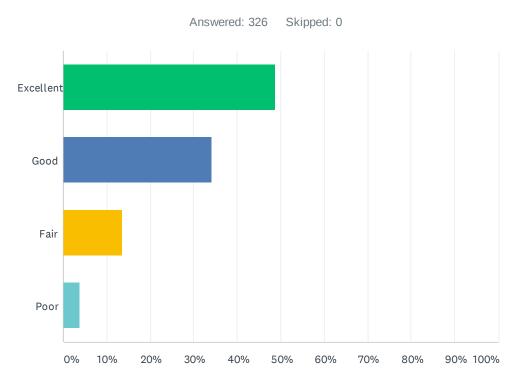


| ANSWER CHOICES                    | RESPONSES |     |
|-----------------------------------|-----------|-----|
| Traffic Stop                      | 32.61%    | 105 |
| Motor Vehicle Accident            | 29.81%    | 96  |
| Emergency Call for Assistance     | 25.78%    | 83  |
| Non-Emergency Call for Assistance | 34.47%    | 111 |
| Social Media Contact              | 6.52%     | 21  |
| Domestic Incident                 | 7.76%     | 25  |
| To Report a Crime                 | 26.71%    | 86  |
| Random Interaction in Public      | 33.85%    | 109 |
| Arrest                            | 3.42%     | 11  |
| Community Policing Event          | 16.77%    | 54  |
| Not Applicable / No Contact       | 8.07%     | 26  |
| Other (please specify)            | 21.12%    | 68  |
| Total Respondents: 322            |           |     |

| #  | OTHER (PLEASE SPECIFY)  | DATE                |
|----|---|---------------------|
| 1  | School Resource Officers and Community Board of Directors   | 1/12/2021 7:54 PM   |
| 2  | workplace educational session   | 1/5/2021 4:25 PM    |
| 3  | Mobile Crisis Response Team-Therapist   | 1/5/2021 4:21 PM    |
| 4  | Building security check at my church  | 12/26/2020 10:32 AM |
| 5  | professionally  | 12/20/2020 10:05 PM |
| 6  | Work  | 12/10/2020 8:24 AM  |
| 7  | Internship  | 12/9/2020 5:44 PM   |
| 8  | Professional and personal events at place of business   | 12/3/2020 12:14 PM  |
| 9  | Through School Resource Officers  | 12/3/2020 12:17 AM  |
| 10 | Abandoned truck   | 11/29/2020 10:41 PM |
| 11 | Dropped off unused/un-needed medication at the police station to be disposed of properly  | 11/29/2020 7:58 AM  |
| 12 | SRO   | 11/28/2020 8:48 PM  |
| 13 | I see the SRO at AJHS daily   | 11/28/2020 7:08 PM  |
| 14 | Former Career   | 11/28/2020 5:06 PM  |
| 15 | Issues in neighborhood crimes   | 11/26/2020 2:27 PM  |
| 16 | Came to our house after finding a package addressed to us in someone's car.   | 11/24/2020 10:33 PM |
| 17 | child was beaten up by another< and child"s bf/gf had cell photos that were being spread on internet  | 11/24/2020 6:55 PM  |
| 18 | 1 where person attempted to steal my puppy, but took neighbors instead; another time landlady threatened to harm me                               | 11/24/2020 2:52 PM  |
| 19 | Special events- Majorpalooza  | 11/24/2020 2:38 PM  |
| 20 | I work at City Hall   | 11/24/2020 12:38 PM |
| 21 | Neighbors fighting outside their home.  | 11/24/2020 12:18 PM |
| 22 | Loud music vehicle complaints by phone and in person  | 11/23/2020 7:50 PM  |
| 23 | 1. Our non-profit agency met with Deputy Police Chief for help. 2. Our agency went to APD to request police reports at out residential locations. | 11/23/2020 3:19 PM  |
| 24 | Mobile crisis   | 11/23/2020 3:10 PM  |
| 25 | accompanied my nephew who had been mugged, robbed and beaten  | 11/23/2020 1:12 PM  |
| 26 | Through Professional work   | 11/23/2020 9:53 AM  |
| 27 | Community Work as a Peer Advocate   | 11/23/2020 9:49 AM  |
| 28 | through work  | 11/23/2020 9:30 AM  |
| 29 | Training  | 11/23/2020 7:49 AM  |
| 30 | Neighborhood concerns   | 11/22/2020 8:33 PM  |
| 31 | Coalition meeting   | 11/22/2020 8:35 AM  |
| 32 | Charity events  | 11/21/2020 12:51 PM |
| 33 | Reported baby left alone in car and it was freezing out.  | 11/20/2020 8:56 PM  |
| 34 | Burglary Alarm for Work   | 11/20/2020 3:28 PM  |
| 35 | Contact from previous occupation  | 11/20/2020 7:09 AM  |

| 36 | I work for the courts.   | 11/19/2020 3:47 PM  |
|----|--|---------------------|
| 37 | Police report related to fraud attempt on my bank accts.   | 11/19/2020 12:51 PM |
| 38 | Bouncing at bars   | 11/19/2020 11:06 AM |
| 39 | Through employment   | 11/18/2020 2:36 PM  |
| 40 | Very rude and condescending during the food giveaway at Auburn High Schoolout of nowhere. Must have been overheated!   | 11/18/2020 11:08 AM |
| 41 | Work   | 11/18/2020 5:55 AM  |
| 42 | Missing person due to mental health  | 11/18/2020 5:27 AM  |
| 43 | Dispute with neighbor  | 11/17/2020 8:25 PM  |
| 44 | emails to police chief regarding neighborhood,etc  | 11/17/2020 1:59 PM  |
| 45 | religious services, other community events, advocacy meetings, poverty alleviation efforts, anti-racism events   | 11/17/2020 1:25 PM  |
| 46 | Working as a first responder   | 11/17/2020 12:33 PM |
| 47 | Family members interactions  | 11/17/2020 12:13 PM |
| 48 | Treat each other with respect.   | 11/17/2020 12:07 PM |
| 49 | subpoena   | 11/17/2020 11:07 AM |
| 50 | Suspicious person  | 11/17/2020 10:48 AM |
| 51 | Noisy Neighbor Complaints  | 11/17/2020 9:59 AM  |
| 52 | At the hospital as I am a security guard   | 11/17/2020 9:27 AM  |
| 53 | ACH domestic and hostage of a baby situation and the officer were anything but respectful. I was appalled at poorly they acted. Thank goodness for our security staff who took it upon themselves to de escalate the situation other wise I am not sure what would have happened. Very disappointed at the officers who responded that day | 11/17/2020 7:17 AM  |
| 54 | Calling in when working at night to report some of the things we see that might need another look.   | 11/17/2020 12:12 AM |
| 55 | At my workplace  | 11/17/2020 12:03 AM |
| 56 | welfare check  | 11/16/2020 11:35 PM |
| 57 | I work at a local hotel, and domestic abuse  | 11/16/2020 9:13 PM  |
| 58 | Social work  | 11/16/2020 8:48 PM  |
| 59 | Four way stop at Cottage and State   | 11/16/2020 7:03 PM  |
| 60 | Probation officer having regular contact with APD regarding mutual offenders and investigations.   | 11/16/2020 6:53 PM  |
| 61 | Incident at my workpkace with a customer   | 11/16/2020 6:53 PM  |
| 62 | Officers have stopped by a few times looking for people who don't live at my address.  | 11/16/2020 6:11 PM  |
| 63 | At school  | 11/16/2020 5:42 PM  |
| 64 | Assistance with playground bullies   | 11/16/2020 5:24 PM  |
| 65 | Worked with SRO's as part of the Auburn Enlarged City School District  | 11/16/2020 5:11 PM  |
| 66 | Sro in school  | 11/16/2020 4:13 PM  |
| 67 | I work in the ACH Emergency Room   | 11/16/2020 3:49 PM  |
| 68 | SROs   | 11/16/2020 3:44 PM  |

## Q8 Overall, how well do you feel the Auburn Police Department does in providing services to the community?



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Excellent      | 48.77%    | 159 |
| Good           | 34.05%    | 111 |
| Fair           | 13.50%    | 44  |
| Poor           | 3.68%     | 12  |
| TOTAL          |           | 326 |

## Q9 What do you feel is the role of the Auburn Police Department in our community?

Answered: 326 Skipped: 0

|    | Remvención conaporacive   |                     |
|----|---|---------------------|
| #  | RESPONSES   | DATE                |
| 1  | Keeping all community members safe.   | 1/12/2021 7:54 PM   |
| 2  | To protect and serve  | 1/8/2021 3:50 PM    |
| 3  | To keep the city and its residents safe without targeting vulnerable individuals for arrest who really need more specific care (mental health, addiction).  | 1/8/2021 3:46 PM    |
| 4  | To protect the citizens of Auburn and visitors to Auburn  | 1/7/2021 2:31 AM    |
| 5  | Protect and serve (community and relationships)   | 1/6/2021 10:44 PM   |
| 6  | Serve and protect   | 1/6/2021 9:52 PM    |
| 7  | To protect the community and to use the resources which are needed in each individual case. It's not a one size fits all. Each situation should be handled in such a way that the police are safe and are able to keep the community safe. I am not against the use of guns when it's needed to protect the police and the community. | 1/5/2021 6:48 PM    |
| 8  | To serve and protect community members and businesses. To uphold and maintain the law. To act in a way professional manner that instills confidence in all law-abiding citizens and inspires young people to uphold law and order in our communities.   | 1/5/2021 4:25 PM    |
| 9  | To protect the citizens of the community and ensure we have a environment free from crime, violence and other issues like so many other cities have.  | 1/5/2021 4:21 PM    |
| 10 | Create a positive environment of the city for its residents and businesses and visitors to the city protect and serve the community   | 12/31/2020 12:27 AM |
| 11 | Law enforcement, community engagement, fair/just/non-discriminating policing policies and actions that serve and protect the general welfare of the greater community.  | 12/26/2020 10:32 AM |
| 12 | A department is dedicated to its mission of reducing the number of crime victims and making people feel safe, and strives to accomplish this through a commitment to community policing in every neighborhood   | 12/22/2020 2:40 PM  |
| 13 | N/a   | 12/21/2020 2:54 PM  |
| 14 | enforce the laws and protect the public.  | 12/20/2020 10:05 PM |
| 15 | To protect good people from criminals.  | 12/13/2020 2:31 PM  |
| 16 | Pretending to be woke and care about marginalized groups but actually not caring at all. Basically performing and putting on a show to look good but then still just being problematic in actions.  | 12/12/2020 6:20 PM  |
| 17 | Keep our community safe   | 12/10/2020 8:24 AM  |
| 18 | To serve and protect the community  | 12/9/2020 5:44 PM   |
| 19 | Protect citizens from crime, monitor our city for crime, crime prevention, liaisons, uphold the law.  | 12/7/2020 10:30 PM  |
| 20 | Keep the Citizens safe. Drugs off the streets. Protect individual involved in domestic violence.  | 12/6/2020 7:40 PM   |
| 21 | To enforce the law, not to appease special interest groups.   | 12/6/2020 7:15 PM   |
| 22 | Enforce the laws, keep city safe  | 12/6/2020 4:28 AM   |
| 23 | the police department seems to serve less as a police force and more as community outreach. Policing is antequated in its current form, and I see more compassion and concern in our department than is characteristic with traditional policing.   | 12/5/2020 10:07 PM  |
| 24 | To enforce the law without prejudice and educate our community about those laws and their consequences of not respected/followed.   | 12/5/2020 7:48 AM   |
| 25 | To protect and serve the public.  | 12/5/2020 3:29 AM   |
| 26 | to uphold the laws, help in case of accidents or bad weather.   | 12/4/2020 4:22 PM   |
| 27 | Protecting citizens   | 12/3/2020 8:42 PM   |

| 28 | Keep community safe. Be visible and involved with community events.  | 12/3/2020 8:02 PM   |
|----|--|---------------------|
| 29 | Crime management, traffic enforcement  | 12/3/2020 12:14 PM  |
| 30 | law enforcement, General pedestrian safety, Emergency Response.  | 12/3/2020 11:46 AM  |
| 31 | First of all to deter crime! I think if we can be present in the part of the city in which crime may be high and not to just police but get involved and knowing full well that they won't be welcomed by all, still make your presence known.                                     | 12/3/2020 2:56 AM   |
| 32 | To provide resources for the community and to help in serious situations (drug related issues, physical and sexual violence, traffic violations, certain domestic disputes, etc.)  | 12/3/2020 12:17 AM  |
| 33 | Keep the community safe. Save the hand holding warm fuzzy stuff for the usual snowflake groups.  | 12/2/2020 10:34 PM  |
| 34 | Serve and protect citizens and property.   | 12/2/2020 8:24 PM   |
| 35 | To keep us safe by any means necessary   | 12/2/2020 7:41 PM   |
| 36 | The main job is safety, but building relationships with at-risk community members is vital to build trust.   | 12/2/2020 7:32 PM   |
| 37 | Well I do know that Stephen McLoughlin marginalizes people of color as I have witnessed it firsthand so perhaps his role is to harass people. But the other officers that I have interacted with have been very professional and kind.   | 12/2/2020 5:06 PM   |
| 38 | Protect and serve. Generating income by shit speed stops is not the way to protect and serve   | 11/30/2020 8:54 PM  |
| 39 | maintain order   | 11/30/2020 2:17 PM  |
| 40 | Keep, doing what you do  | 11/29/2020 10:41 PM |
| 41 | Seems to be mostly PR  | 11/29/2020 7:52 PM  |
| 42 | Public Safety, Community Policing  | 11/29/2020 11:27 AM |
| 43 | Protect, serve, support  | 11/29/2020 7:58 AM  |
| 44 | To keep us safe  | 11/29/2020 3:11 AM  |
| 45 | To protect it's citizens and maintain order  | 11/28/2020 8:48 PM  |
| 46 | What it's used for currently? Revenue from traffic stops. Should be there for a safe guard when it comes to violent crimes and robberies.  | 11/28/2020 7:08 PM  |
| 47 | Protect the citizens, enforce the law, I personally love the officers in the schools building relationships with our youth as well as teaching them the dangers of drugs. As a parent I talk about it all the time but as we know sometimes messages are heard better from others. | 11/28/2020 5:06 PM  |
| 48 | To protect and serve with fairness, zero unconscious bias and as often as possible ensuring everyone leaves the interaction feeling respected and alive.   | 11/28/2020 3:43 PM  |
| 49 | I feel that they use their badge as leverage and think just because they are police they can do anything   | 11/28/2020 1:12 PM  |
| 50 | protect and serve  | 11/28/2020 8:59 AM  |
| 51 | To work collaboratively with the community and make sure the city remains safe.  | 11/28/2020 7:05 AM  |
| 52 | Protect and serve to keep the streets safe   | 11/28/2020 6:56 AM  |
| 53 | Keeping the community safe and protected.  | 11/28/2020 6:45 AM  |
| 54 | In collaboration with all citizens provide a safe environment for all citizens.  | 11/28/2020 2:33 AM  |
| 55 | It should be to deal with criminals.   | 11/27/2020 8:47 PM  |
| 56 | To keep order in the city and perform the services checked below.  | 11/27/2020 5:48 PM  |
| 57 | Keeping the criminals under control.   | 11/27/2020 11:20 AM |
| 58 | To provide safety for the residents of the city.   | 11/27/2020 9:10 AM  |

|    | remitted and brache   |                     |
|----|---|---------------------|
| 59 | To be involved in the the community in order to protect and serve all individuals.  | 11/27/2020 5:51 AM  |
| 60 | Safety  | 11/26/2020 5:37 PM  |
| 61 | To prevent crime by any race but my experience in my neighborhood they seem to pander to the African American even when they are the perpetrators   | 11/26/2020 2:27 PM  |
| 62 | Protectors and keepers of peace.  | 11/25/2020 5:53 PM  |
| 63 | Safety and security, upholding law  | 11/25/2020 4:24 PM  |
| 64 | protect and serve the public  | 11/25/2020 12:48 PM |
| 65 | To uphold the law and protect the citizens and their property.  | 11/25/2020 12:06 PM |
| 66 | to assess situations for safety, learn to deescalate domestic issues, assess to see if a crime has been committed, engage with the community learn to understand how the community works build genuine relationships with the community, its people and agencies. Understand why trauma and poverty effect communities.   | 11/25/2020 7:57 AM  |
| 67 | To be a highly visible presence throughout our community. To keep us safe, apply the law fairly and consistently, take pride in the community in which they serve and be well trained and physically fit.   | 11/24/2020 10:33 PM |
| 68 | To protect and serve the community.   | 11/24/2020 9:41 PM  |
| 69 | Enforce the laws of the land with dignity and respect   | 11/24/2020 7:37 PM  |
| 70 | To prevent crime and to stop crime in progress and to apprehend criminals.  | 11/24/2020 7:01 PM  |
| 71 | to investigate crime< keep crime low<   | 11/24/2020 6:55 PM  |
| 72 | To service and protect the citizens of this community.  | 11/24/2020 6:48 PM  |
| 73 | #1 safety #2 protection#enforce written laws #3 equal treatment to all races of people # unanswerable to those they serve.  | 11/24/2020 6:30 PM  |
| 74 | Protect citizens from crime and provide assistance for citizens when necessary  | 11/24/2020 5:03 PM  |
| 75 | PROTECT PEOPLE IN OUR COMMUNITY.  | 11/24/2020 3:42 PM  |
| 76 | To enforce safety for the citizens of Auburn.   | 11/24/2020 3:12 PM  |
| 77 | To protect and serve the community in keeping members of the community safe from harm, keep orderly conduct of large gatherings/protests, work with other law enforcement officials regarding drugs coming into the community, keeping our roads safe from drunk drivers and people that love to speed at a high rate of speed in areas that are not the Indy 500! If Auburn, NY is so desperate for income, putting police in hideaways on Lake Ave in the early hours could definitely garner some income, as people are doing 55 plus in a 30 zone and 20 zone where the high school is. Easily! These speeders think that blvd. is a speedway instead of a city street. | 11/24/2020 2:52 PM  |
| 78 | To protect the citizens and represent our city  | 11/24/2020 2:44 PM  |
| 79 | To keep our residents safe, and enforce our laws with dignity & respect for all.  | 11/24/2020 2:38 PM  |
| 80 | keeping drug addicts and dealers away from private property and protecting the public from them and their crimes. This city is overrun with drug activity and its associated criminal activity  | 11/24/2020 1:57 PM  |
| 81 | To insure the safety and well-being of everyone.  | 11/24/2020 1:15 PM  |
| 82 | To work with the community as a team, which they do, and keep Auburn safe.  | 11/24/2020 1:12 PM  |
| 83 | To keep law and order.  | 11/24/2020 12:43 PM |
| 84 | Make its citizens feel safe through its actions and providing awareness and visibility in the community with regard to what the department can offer  | 11/24/2020 12:41 PM |
| 85 | To protect and serve as needed  | 11/24/2020 12:38 PM |
|    |   |                     |

|     | Reliteration Conadorative  |                     |
|-----|--|---------------------|
| 87  | To protect and to serve  | 11/24/2020 12:21 PM |
| 88  | Protect the citizens of Auburn. Intervene when there are disputes that could result in bodily injury,property damage. Arrest individuals that they see breaking the law  | 11/24/2020 12:18 PM |
| 89  | To keep us safe from irresponsible acting people and keep our homes and families safe.   | 11/24/2020 12:18 PM |
| 90  | Keep the city and its residents safe   | 11/24/2020 12:13 PM |
| 91  | They provide a great sense of feeling safe in the community  | 11/24/2020 12:00 PM |
| 92  | Keep the community safe and positive role models in the community  | 11/24/2020 11:57 AM |
| 93  | Enforce the laws   | 11/24/2020 11:50 AM |
| 94  | To protect and service   | 11/24/2020 8:06 AM  |
| 95  | To not only work to provide a safe community but to also act as role models in how to treat people with dignity and respect.   | 11/24/2020 7:14 AM  |
| 96  | To protect the community and uphold the law. My family supports the police one billion percent and does not want to see any defunding of the police; we want to see respect for the police.  | 11/23/2020 8:02 PM  |
| 97  | To make life safer and improve quality of life   | 11/23/2020 7:50 PM  |
| 98  | Keep community members safe  | 11/23/2020 3:28 PM  |
| 99  | Public Safety  | 11/23/2020 3:19 PM  |
| 100 | I believe that the role of law enforcement is to help provide a safe community.  | 11/23/2020 3:10 PM  |
| 101 | To Protect and Serve   | 11/23/2020 2:06 PM  |
| 102 | Protect safety in the community.   | 11/23/2020 1:55 PM  |
| 103 | Protection and security  | 11/23/2020 1:12 PM  |
| 104 | to ethically and fairly enforce the laws   | 11/23/2020 12:38 PM |
| 105 | I would think the police should be the last resort in maintaining order and cooperation in our community. I am a mental health therapist and have witnessed the benefit of enhanced training for certain police officers when interfacing with a person with mental health challenges, who is in crisis. | 11/23/2020 11:29 AM |
| 106 | To maintain a safe community for all.  | 11/23/2020 10:18 AM |
| 107 | To be present, involved, engaged and none bias   | 11/23/2020 10:04 AM |
| 108 | Keeping us safe and enforcing the laws   | 11/23/2020 9:53 AM  |
| 109 | Servicing and Protecting our community via crime prevention, emergency response, enforcing laws and community support. Putting their lives on the line to provide civilians with safety.   | 11/23/2020 9:49 AM  |
| 110 | to protect and serve, and generally make it a better place to live work and paly   | 11/23/2020 9:30 AM  |
| 111 | To protect the community from harm by enforcing the laws, ordinances and regulations enacted by lawmakers at the local, state and federal levels.  | 11/23/2020 7:49 AM  |
| 112 | To ensure public safety and deter criminal activity.   | 11/22/2020 8:33 PM  |
| 113 | Protect and serve the city of Auburn without abusing their "Authority"   | 11/22/2020 12:05 PM |
| 114 | Safety   | 11/22/2020 9:50 AM  |
| 115 | To protect and serve and to work with the citizens of auburn and not against them unless they committed a crime  | 11/22/2020 8:59 AM  |
| 116 | Besides protecting us, i feel the police should also be creating a safe community and engaging with the community so people especially minorities feel safe when they come around. Relationship building is important.   | 11/22/2020 8:35 AM  |
| 117 | It should be to keep our community safe for ALL people and to keep their biases under control.   | 11/22/2020 6:17 AM  |
|     |  |                     |

| 119 | To protect the public, and they do a fantastic job  | 11/21/2020 2:06 PM  |
|-----|---|---------------------|
| 120 | Protection and Investigation  | 11/21/2020 1:09 PM  |
| 121 | Protect and serve   | 11/21/2020 12:51 PM |
| 122 | To monitor and support the whole community  | 11/21/2020 10:36 AM |
| 123 | Good  | 11/20/2020 10:25 PM |
| 124 | Keep the community safe. Be a role model for our children.  | 11/20/2020 8:56 PM  |
| 125 | I prefer not to answer.   | 11/20/2020 3:39 PM  |
| 126 | Serve and protect.  | 11/20/2020 3:28 PM  |
| 127 | law enforcement/ protection   | 11/20/2020 12:04 PM |
| 128 | They need to get out of their cars! Walk the neighborhoods,   | 11/20/2020 12:00 PM |
| 129 | To enforce the law, and protect the community members and visitors.   | 11/20/2020 8:47 AM  |
| 130 | Law enforcement. Allow them to do their job!!!  | 11/20/2020 7:09 AM  |
| 131 | To serve and protect the residents of the city of auburn  | 11/19/2020 8:57 PM  |
| 132 | To protect and help build the community   | 11/19/2020 8:31 PM  |
| 133 | It's supposed to be to protect and serve. This would entail things like serving the public . Treating them at a minimum like a human. This would entail understanding mental illness. This would also entail equality. Even ground or an attitude of let's get through this together. | 11/19/2020 8:21 PM  |
| 134 | To Protect and Serve  | 11/19/2020 6:51 PM  |
| 135 | To protect the citizens of this city without bias and to serve its citizens in a manner which they dont present themselves as bullies with badges.  | 11/19/2020 3:51 PM  |
| 136 | To protect citizens, investigate crimes and project a sense of security and safety.   | 11/19/2020 3:47 PM  |
| 137 | To enforce the laws of our city and to educate the children that they are there to help.  | 11/19/2020 2:33 PM  |
| 138 | safety  | 11/19/2020 1:31 PM  |
| 139 | Protect and enforce law with compassion and civility  | 11/19/2020 12:55 PM |
| 140 | Protection, safety, investigations, community activity such as relevant committees run by local organizations such as DV, Advocacy  | 11/19/2020 12:51 PM |
| 141 | To enforce the law and keep people safe.  | 11/19/2020 12:17 PM |
| 142 | Their mission is to keep community safe. They are very profession   | 11/19/2020 11:44 AM |
| 143 | Make sure people aren't being stupid.   | 11/19/2020 11:06 AM |
| 144 | Protect the citizens and property   | 11/19/2020 9:43 AM  |
| 145 | Protect citizens and enforce laws   | 11/19/2020 9:40 AM  |
| 146 | safety, role models for all, protection   | 11/19/2020 6:55 AM  |
| 147 | To be there for citizens in need while remaining professional, inclusive, and kind* (*unless people are being a-holes)  | 11/19/2020 3:02 AM  |
| 148 | Law enforcement   | 11/19/2020 2:33 AM  |
| 149 | To protect and serve the entire community. Not just those they know.  | 11/18/2020 10:54 PM |
| 150 | PROTECT AND SERVE   | 11/18/2020 7:12 PM  |
| 151 | Investigate crimes against community members, improve quality of life in the city.  | 11/18/2020 6:53 PM  |
| 152 | We need them in the community to keep everyone safe and I appreciate all of them  | 11/18/2020 6:42 PM  |
| 153 | to protect and serve  | 11/18/2020 5:25 PM  |
|     |   |                     |

|     | Trenti Chicion Conductive  |                     |
|-----|--|---------------------|
| 154 | Maintain peace and order, enforce the laws that are needed to protect the public. Combat the illegal drug problem that is causing the cities demise.   | 11/18/2020 5:02 PM  |
| 155 | Protect property, keep the peace, prevent crime and catch criminals  | 11/18/2020 4:36 PM  |
| 156 | Keep citizens safe 24/7  | 11/18/2020 3:37 PM  |
| 157 | To respond to crime/potential incidents, but more importantly help the citizens of the community when they are in need of assistance.  | 11/18/2020 3:34 PM  |
| 158 | To protect citizens from the threat of crime, to patrol our streets and to stop crimes in progress.  | 11/18/2020 3:09 PM  |
| 159 | To maintain safety and security while promoting non-biased judgment in doing so.   | 11/18/2020 2:36 PM  |
| 160 | Law enforcement  | 11/18/2020 2:33 PM  |
| 161 | To apprehend criminals to keep the community safe. To know the people and community they SERVE to know the needs. To act as a role model for responsible behavior. To actively participate with statewide agencies to keep families safe. To make mental health referrals  | 11/18/2020 11:08 AM |
| 162 | serve and protect the members of the community   | 11/18/2020 8:46 AM  |
| 163 | Safety / lower crime   | 11/18/2020 5:55 AM  |
| 164 | keeping us safe  | 11/18/2020 5:27 AM  |
| 165 | To protect and serve and y'all are killin' it!   | 11/17/2020 10:24 PM |
| 166 | Tax collection via citations   | 11/17/2020 10:07 PM |
| 167 | To protect the taxpayers. Not harras with speed traps on the Arterial  | 11/17/2020 8:53 PM  |
| 168 | They supposed to treat people fairly   | 11/17/2020 8:25 PM  |
| 169 | to serve as public safety officers and not as a enforcing, "occupying" agency that tends to protect the rights and privileges of others who may be more privileged and higher class than others in the community.  | 11/17/2020 7:22 PM  |
| 170 | To protect and serve.  | 11/17/2020 7:05 PM  |
| 171 | We prefer our police departments to be more reactive/investigative akin to the fire dept and ambulance services. They come when they are called, rather than having to be 'nannies' and bother people with trivial things that don't contribute to public safety. The Department has also done a great job in dispensing public information on an ongoing basis about community issues, crime, safety, etc.  | 11/17/2020 5:26 PM  |
| 172 | Protecting people  | 11/17/2020 5:25 PM  |
| 173 | To enforce the laws of the United States, New York State and the City of Auburn.   | 11/17/2020 5:02 PM  |
| 174 | To be professional, respectful, and to keep us all safe.   | 11/17/2020 4:51 PM  |
| 175 | Currently brutality and framing of innocent people.  | 11/17/2020 4:15 PM  |
| 176 | Keep citizens safe   | 11/17/2020 2:56 PM  |
| 177 | Uphold the law and keep people sage  | 11/17/2020 2:55 PM  |
| 178 | To keep the peace, enforce laws, give public sense of security   | 11/17/2020 2:23 PM  |
| 179 | protect community, follow protocols, be safe themselves as well as make sure others are safe. Be efficient, respectful, understanding.   | 11/17/2020 2:09 PM  |
| 180 | To handle emergency/nonemergency calls and interact with residents to share info and promote ideas for social betterment.  | 11/17/2020 1:59 PM  |
| 181 | To promote public safety and well-being, equitably and without discrimination based on race, age, ability, income status, or any other protected class. To uphold the rights of the people, and to protect the people, compassionately and (as much as possible) nonviolently ensuring compliance with the law. To forge interactive partnerships between law enforcement agencies, their officers, and the people they serve, building relationships that foster trust, mutual insight, alternative strategies, and systemic solutions (e.g., addressing the systemic causes of | 11/17/2020 1:25 PM  |

homelessness rather than having to arrest someone for vagrancy). Some roles should shift from policing to other social services; for instance, mental health issues, homelessness, schooling, and other areas where people need a specific kind of help rather than enforcement of the law. The blending of such issues with law enforcement's legitimate and necessary tasks blurs the line between victim and criminal. Some people need to be arrested. Some people just need help.

| 182 | Public Safety  | 11/17/2020 1:20 PM  |
|-----|--|---------------------|
| 183 | Mediators.   | 11/17/2020 1:12 PM  |
| 184 | Maintaining law and order. Assistant to those who are in need of all the services that APD has offered to help everyone  | 11/17/2020 12:33 PM |
| 185 | To enforce laws and keep the community safe.   | 11/17/2020 12:23 PM |
| 186 | To ensure the safety of all members of the public  | 11/17/2020 12:17 PM |
| 187 | Dealing with accidents and crimes  | 11/17/2020 12:13 PM |
| 188 | To serve and protect the innocent.   | 11/17/2020 12:07 PM |
| 189 | To protect the citizens  | 11/17/2020 12:06 PM |
| 190 | To protect the community from danger.  | 11/17/2020 11:33 AM |
| 191 | To keep residents of the community safe by responding to calls for service.  | 11/17/2020 11:25 AM |
| 192 | Public safety morale building education  | 11/17/2020 11:24 AM |
| 193 | Helping public, investigating/solving crimes, enforcing laws   | 11/17/2020 11:14 AM |
| 194 | Maintain order, prevent crime, investigate crimes not prevented  | 11/17/2020 11:07 AM |
| 195 | To protect the citizenry of the city from law breakers and to enforce our laws.  | 11/17/2020 10:55 AM |
| 196 | Protect life, property, enforce laws fairly, deal with quality of life issues  | 11/17/2020 10:48 AM |
| 197 | Humanized public service and protection that recognizes a changing world that requires different repsonses   | 11/17/2020 10:25 AM |
| 198 | Protection   | 11/17/2020 10:18 AM |
| 199 | Keep the citizens of Auburn safe.  | 11/17/2020 10:17 AM |
| 200 | Policing and helping the city safe.  | 11/17/2020 10:09 AM |
| 201 | Doo something when something happening that shouldn't happening and that somebody better do something about the something now. Use their authority when normal citizens don't have authority.                        | 11/17/2020 9:59 AM  |
| 202 | Their role is to enforce laws on the community   | 11/17/2020 9:52 AM  |
| 203 | To respond to emergency calls; to protect citizens and property; to interact with youth in order to promote trust and understanding from a young age; to treat everyone with respect and dignity                     | 11/17/2020 9:45 AM  |
| 204 | Maintain safety and order.   | 11/17/2020 9:43 AM  |
| 205 | Maintain a good environment and safe city  | 11/17/2020 9:37 AM  |
| 206 | Safety   | 11/17/2020 9:36 AM  |
| 207 | The sign says to protect and serve. Too many people think that APD's role is to punish. But too many calls to the same problem area needs to be dealt with sooner. Justice needs to be balanced with responsibility. | 11/17/2020 9:34 AM  |
| 208 | To serve and protect. With the new bail reform from communist Government I know it's hard but you guys/ ladies do your best  | 11/17/2020 9:27 AM  |
| 209 | To protect and serve   | 11/17/2020 9:27 AM  |
| 210 | Keep the community safe  | 11/17/2020 9:23 AM  |

|     | Relitive littori Collaborative  |                     |
|-----|---|---------------------|
| 211 | Currently the role is to be reactive rather than proactive. The amount of public presence seems to be down, and the majority of times they are observed is heading to calls. Based on news reports I'm sure this is due to man power issues, but it would be great to see more presence for enforcing speed limits etc.   | 11/17/2020 9:21 AM  |
| 212 | to protect us   | 11/17/2020 9:07 AM  |
| 213 | To uphold the city and state and National laws and speak to violators and explain the laws they broke , and arrest people who continue to violate the laws  | 11/17/2020 8:45 AM  |
| 214 | Protect and serve. But also when dealing with crisis she some compassion. They might be tired of the BS calls and maybe it seems petty but to the individual they are in crisis.  | 11/17/2020 8:40 AM  |
| 215 | standard policing, community involvement,   | 11/17/2020 8:39 AM  |
| 216 | Public safety,security.   | 11/17/2020 8:38 AM  |
| 217 | To maintain law and order and educate the citizens.   | 11/17/2020 8:18 AM  |
| 218 | Making the community safe for pedestrians. Keeping the drug use in check in the affected neighborhoods. Driving patrols with the windows DOWN. Enforcing traffic laws that are being flagrantly ignored in the city.  | 11/17/2020 7:44 AM  |
| 219 | Be transparent and accountable. Maintain focus on the importance of collaboration, and be visible in the community. Take steps to reduce bias and improve cultural competency. The police, then, must be more than a reactive force that re-sponds to crimes already committed. They must develop into a proactive entity that deals with a broad variety of conditions that tend to disrupt the community peace or adversely affect the quality of life. | 11/17/2020 7:17 AM  |
| 220 | protect us  | 11/17/2020 6:55 AM  |
| 221 | To protect citizens and ensure safety in our community and uphold the laws.   | 11/17/2020 6:47 AM  |
| 222 | To protect and serve our community.   | 11/17/2020 6:47 AM  |
| 223 | to protect and serve our community in a fair and just manner  | 11/17/2020 6:22 AM  |
| 224 | Protect and serve. Abiding by the constitution  | 11/17/2020 6:19 AM  |
| 225 | Enforce laws  | 11/17/2020 6:12 AM  |
| 226 | To protect and serve the public with professionalism as they always have demonstrated.  | 11/17/2020 5:40 AM  |
| 227 | Keeping our community safe and to be present in the community.  | 11/17/2020 5:13 AM  |
| 228 | I feel it is important for our community to feel safe and have a good police/community relationships.   | 11/17/2020 1:05 AM  |
| 229 | Serve and protect our community   | 11/17/2020 12:53 AM |
| 230 | Keeping Auburn safe and tax payer friendly. Radar focused on crime while also addressing quality of life issues.  | 11/17/2020 12:27 AM |
| 231 | They have many hats. The safety of the citizen of the city. Educate and be advocates for the public.  | 11/17/2020 12:12 AM |
| 232 | Respect and very understaffed.  | 11/17/2020 12:10 AM |
| 233 | To help keep its citizens safe and provide assistance or information when needed  | 11/17/2020 12:03 AM |
| 234 | To give tickets   | 11/16/2020 11:40 PM |
| 235 | 1) As a first response team for violent crime in the city 2) as leaders in our community for leading by example for our community standards for what we stand for   | 11/16/2020 11:35 PM |
| 236 | Go make out community better and educate  | 11/16/2020 11:27 PM |
| 237 | To protect out citizens   | 11/16/2020 11:21 PM |
| 238 | To track down certain people who engage in illegal crimes. But continue to allow illegal drug sales to go on in some neighborhoods such as Bellevue/ Woodruff area. Several reports of illegal activities have been made yet nothing is done.   | 11/16/2020 11:07 PM |

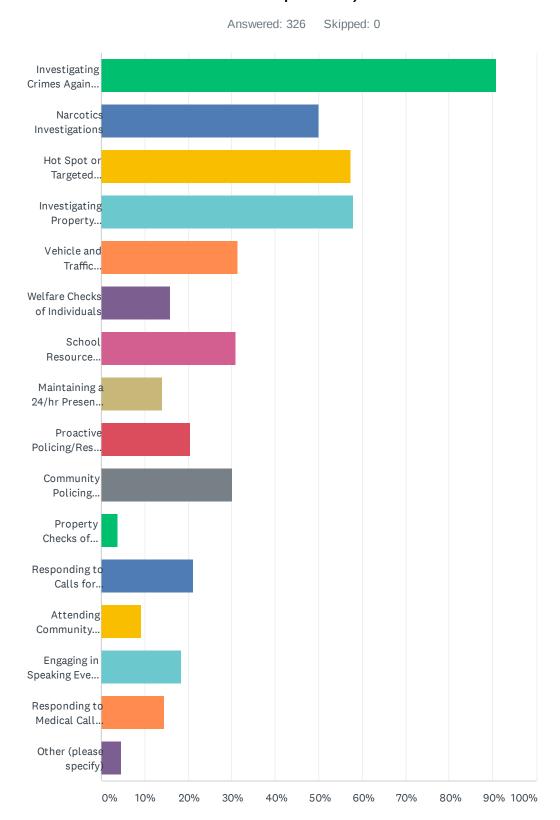
|     | Tenrention conductive   |                     |
|-----|---|---------------------|
| 239 | To protect text us  | 11/16/2020 11:03 PM |
| 240 | Community service   | 11/16/2020 10:54 PM |
| 241 | Safety  | 11/16/2020 10:31 PM |
| 242 | The job of any police officer is to keep the community as a whole safe.   | 11/16/2020 10:21 PM |
| 243 | To monitor, be there and protect our community.   | 11/16/2020 10:15 PM |
| 244 | It should be to protect and serve all residents not just friends of police chief. Domestic violence should always be prosecuted, esp when suspect armed, strangles victim,takes her cell phone to prevent calling for help. | 11/16/2020 10:02 PM |
| 245 | Protect residents, enforcing the law to ensure safety, act as role models for younger generation to view police as a means of safety and respect.   | 11/16/2020 9:58 PM  |
| 246 | To keep the peace, to catch criminals involved in criminal activity, to uphold NY LAWS AND STATUTES, provide help to whom need it, TO STAY SAFE THEMSELVES,   | 11/16/2020 9:44 PM  |
| 247 | To keep people safe.  | 11/16/2020 9:43 PM  |
| 248 | To enforce state law. To be on the side of the people   | 11/16/2020 9:13 PM  |
| 249 | Protect and serve community in dignified matter   | 11/16/2020 9:10 PM  |
| 250 | Keeping our community safe and bridging the gaps of diversity.  | 11/16/2020 9:08 PM  |
| 251 | Keep the public safe  | 11/16/2020 8:55 PM  |
| 252 | Enforce the law. Keep our city safe   | 11/16/2020 8:53 PM  |
| 253 | To keep our community safe so residents can enjoy a peaceful and secure life. Engage with the community to have a Cohesive relationship with the residents.   | 11/16/2020 8:52 PM  |
| 254 | To enforce the laws of the county   | 11/16/2020 8:49 PM  |
| 255 | Protect are community   | 11/16/2020 8:48 PM  |
| 256 | It's has evolved into more community policing the last few years. They protect and enforce the law.   | 11/16/2020 8:48 PM  |
| 257 | Preventing violence and ensuring the well being of Auburn citizens  | 11/16/2020 8:35 PM  |
| 258 | Community safety  | 11/16/2020 8:27 PM  |
| 259 | Protect and serve   | 11/16/2020 8:26 PM  |
| 260 | protect and serve   | 11/16/2020 8:20 PM  |
| 261 | Solve crimes committed against persons in the community, enforce the laws, prevent crimes and victimization   | 11/16/2020 8:15 PM  |
| 262 | To serve and protect us.  | 11/16/2020 8:14 PM  |
| 263 | To keep us safe no what. To keep our children safe in schools.  | 11/16/2020 8:12 PM  |
| 264 | To serve and protect  | 11/16/2020 8:11 PM  |
| 265 | They do a great job handling so many issues, especially domestic and people with altered mental status, as well as the criminal aspects of their job.   | 11/16/2020 8:05 PM  |
| 266 | Protect the citizens of the community.  | 11/16/2020 7:58 PM  |
| 267 | Protect and serve   | 11/16/2020 7:53 PM  |
| 268 | Ensuring the safety of its resident's.  | 11/16/2020 7:52 PM  |
| 269 | protect and enforce law   | 11/16/2020 7:37 PM  |
| 270 | Since Chief Butler they've come to understand the whole concept of community policing,  | 11/16/2020 7:35 PM  |
| 271 | To enforce policies set forth by the community as a whole. To that measure they will illicit any means necessary to either find an issue, or find a beneficial outcome; However that outcome                                | 11/16/2020 7:20 PM  |
|     |   |                     |

occasionally comes with fines or ill mannered officers looking to write a ticket, or place blame on community members whom are innocent.

|     | on community members when are unicoonti.   |                    |
|-----|--|--------------------|
| 272 | Community protection   | 11/16/2020 7:10 PM |
| 273 | Protect and Serve  | 11/16/2020 7:03 PM |
| 274 | To protect the community. To act as a role model to our youth.   | 11/16/2020 7:03 PM |
| 275 | Community safety.  | 11/16/2020 6:53 PM |
| 276 | To protect, and make the city safe ,by any means with respect, add compassion  | 11/16/2020 6:53 PM |
| 277 | Protecting the residents.  | 11/16/2020 6:44 PM |
| 278 | Atleast knowledge ppl when outside get to know the Auburn community.   | 11/16/2020 6:39 PM |
| 279 | To be bound by the same laws APD is expected to enforce and to protect the safety of citizens.   | 11/16/2020 6:33 PM |
| 280 | Protection and bringing community together.  | 11/16/2020 6:29 PM |
| 281 | APD is visible at community events and is working to be more diverse in all areas.   | 11/16/2020 6:24 PM |
| 282 | Keep Citizens safe. Assist in emergency situations.  | 11/16/2020 6:18 PM |
| 283 | to protect, serve, and enforce laws.   | 11/16/2020 6:17 PM |
| 284 | Provide safety for the city, engage with citizens from different socio~economic backgrounds, and help bring these groups together via community-wide events.   | 11/16/2020 6:11 PM |
| 285 | To provide safety and security to the community  | 11/16/2020 5:59 PM |
| 286 | To serve and protect all people of the community equally   | 11/16/2020 5:58 PM |
| 287 | Keep its citizens safe and feel comfortable asking for help  | 11/16/2020 5:53 PM |
| 288 | To protect and serve the community and its inhabitants.  | 11/16/2020 5:42 PM |
| 289 | Support  | 11/16/2020 5:37 PM |
| 290 | To protect the citizens of Auburn and keep our community safe  | 11/16/2020 5:33 PM |
| 291 | Protect, serve, ambassadors for law & order  | 11/16/2020 5:24 PM |
| 292 | Help keep the community safe for emergency situations. Worry more about violence, way less about seatbelts and marijuana. I was cuffed and put in back of a car for 0.7 grams of marijuana just to have it dropped, while I was treated like I had a gun and threatened to use it. | 11/16/2020 5:19 PM |
| 293 | To make its residents feel safe in their own home.   | 11/16/2020 5:16 PM |
| 294 | To create a culture of community through engagement stemming from positive acts  | 11/16/2020 5:11 PM |
| 295 | To protect the public. And prevent and stop crime.   | 11/16/2020 5:07 PM |
| 296 | Serve and protect. Enforce the laws.   | 11/16/2020 5:06 PM |
| 297 | Provide support for those in need. Respond to emergencies. Solve crimes.   | 11/16/2020 5:03 PM |
| 298 | Relationship   | 11/16/2020 5:02 PM |
| 299 | To ensure the rights of the cities citizens are protected and that all members are safe.   | 11/16/2020 5:02 PM |
| 300 | Protection of ALL citizens through fairness and equal treatment of alleged perpetrators as well as victims.  | 11/16/2020 5:00 PM |
| 301 | To serve and protect its citizens.   | 11/16/2020 4:59 PM |
| 302 | Keep us safe   | 11/16/2020 4:56 PM |
| 303 | Keep the community safe within the boundaries of the law.  | 11/16/2020 4:55 PM |
| 304 | Given their limited resources, they work diligently to prioritize the community's needs.   | 11/16/2020 4:52 PM |
| 305 | Protect public. Enforce laws.  | 11/16/2020 4:49 PM |

| 306 | To police, get the bad people, not to coddle the criminals.   | 11/16/2020 4:38 PM |
|-----|---|--------------------|
| 307 | To protect the community from violent individuals   | 11/16/2020 4:38 PM |
| 308 | Enforcing the law, maintaining order and safety to protect community members, responding to emergency situations and public relations in relation to gaining trust of the community.  | 11/16/2020 4:30 PM |
| 309 | To protect and serve our community and build relationships with its residents.  | 11/16/2020 4:26 PM |
| 310 | To serve the community.   | 11/16/2020 4:19 PM |
| 311 | Keep residents safe   | 11/16/2020 4:14 PM |
| 312 | Protect the right to feel safe for all citizens   | 11/16/2020 4:13 PM |
| 313 | Keep the city safe  | 11/16/2020 4:11 PM |
| 314 | Protect and serve. Help those in need.  | 11/16/2020 4:09 PM |
| 315 | To serve all City residents with an open mind and dignity, to enforce the laws of our governments while protecting those that can't help themselves. To set an example for the next generation so that they will want to serve in law enforcement and to act as good mentors to the youth in our community. | 11/16/2020 4:07 PM |
| 316 | To protect and keep society orderly   | 11/16/2020 4:04 PM |
| 317 | safe community  | 11/16/2020 4:04 PM |
| 318 | The role of the police in our community should be to keep the public at large safe from crime.  | 11/16/2020 4:00 PM |
| 319 | APD works very hard to keep the residence of Auburn safe!!  | 11/16/2020 3:58 PM |
| 320 | Safety  | 11/16/2020 3:58 PM |
| 321 | To keep our community safe.   | 11/16/2020 3:53 PM |
| 322 | The role is to keep the community safe.   | 11/16/2020 3:49 PM |
| 323 | To ensure the law and order is upheld, which the men and women of APD do a phenomenal job of!!!!  | 11/16/2020 3:49 PM |
| 324 | keep the community safe   | 11/16/2020 3:44 PM |
| 325 | To enforce order, and provide safety to our community   | 11/16/2020 3:42 PM |
| 326 | To protect and keep us safe!  | 11/16/2020 3:37 PM |

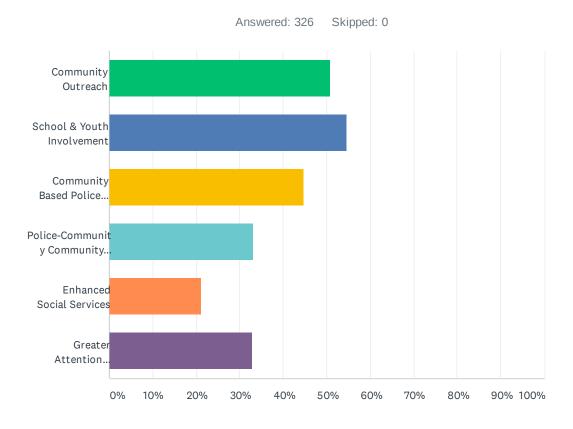
### Q10 What police services are most important/beneficial to you? (Pick up to 5 responses)



| ANSWER CHOICES  | RESPON | SES |
|---|--------|-----|
| Investigating Crimes Against Individuals; ie: Assaults, Robbery, Sex Crimes                                     | 90.80% | 296 |
| Narcotics Investigations  | 50.00% | 163 |
| Hot Spot or Targeted Patrols of High Crime Areas  | 57.36% | 187 |
| Investigating Property Crimes; ie: Criminal Mischief, Larceny   | 57.98% | 189 |
| Vehicle and Traffic Enforcement   | 31.29% | 102 |
| Welfare Checks of Individuals   | 15.95% | 52  |
| School Resource Officers  | 30.98% | 101 |
| Maintaining a 24/hr Presence at our Headquarters Complaint Desk   | 14.11% | 46  |
| Proactive Policing/Response to Quality of Life Issues; ie: (loud music)   | 20.55% | 67  |
| Community Policing Initiatives (non-traditional policing efforts beyond enforcing laws and responding to calls) | 30.06% | 98  |
| Property Checks of Businesses   | 3.68%  | 12  |
| Responding to Calls for Service Regarding individuals Having a Mental Health Crisis                             | 21.17% | 69  |
| Attending Community Service Events  | 9.20%  | 30  |
| Engaging in Speaking Events Targeted Towards Mentoring Our Youth  | 18.40% | 60  |
| Responding to Medical Calls Such As Drug Overdoses  | 14.42% | 47  |
| Other (please specify)  | 4.60%  | 15  |
| Total Respondents: 326  |        |     |

| #  | OTHER (PLEASE SPECIFY)   | DATE                |
|----|--|---------------------|
| 1  | all these items fall under the umbrella of good policing in our community. It's a big task, an honorable task. From my vantage point, the dept. is doing it's best with the resources available. The police command and the city council are working to be engaged and proactive in listening and serving the community of Auburn. | 12/26/2020 10:32 AM |
| 2  | intervention during a crime being committed.   | 12/7/2020 10:30 PM  |
| 3  | helping an old lady waiting for a AAA rescue during a rainstorm  | 12/4/2020 4:22 PM   |
| 4  | Addressing conflicts skillfully  | 12/3/2020 8:42 PM   |
| 5  | treating all races equally   | 11/28/2020 8:59 AM  |
| 6  | Everything listed above  | 11/24/2020 8:06 AM  |
| 7  | Extremely loud bad music from vehicles is annoying ,ticket the drivers, too many are just given warnings, eventually things will get quieter   | 11/23/2020 7:50 PM  |
| 8  | all of the above   | 11/19/2020 6:51 PM  |
| 9  | Street patrols   | 11/18/2020 3:09 PM  |
| 10 | all of the above are important   | 11/17/2020 1:59 PM  |
| 11 | Having a presence of a patrol car in my neighborhood every once and a while during the day.  | 11/17/2020 9:21 AM  |
| 12 | patrolling the city in general   | 11/17/2020 6:22 AM  |
| 13 | All of them!   | 11/17/2020 1:05 AM  |
| 14 | Response time and follow through. Like see below about finishing paperwork.  | 11/16/2020 9:13 PM  |
| 15 | engaging in problem solving in relation to community issues, "being present at the table"  | 11/16/2020 4:30 PM  |
|    |  |                     |

## Q11 Which of the Following Ways Can the Auburn Police Department Improve and Build Better Relationships with the Community at Large?



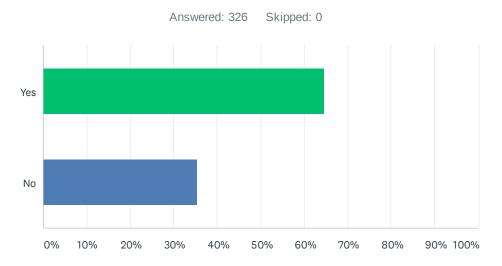
| ANSWER CHOICES                                     | RESPONSES |     |
|--|-----------|-----|
| Community Outreach                                 | 50.92%    | 166 |
| School & Youth Involvement                         | 54.60%    | 178 |
| Community Based Police Programs                    | 44.79%    | 146 |
| Police-Community Community Based Forum Sessions    | 33.13%    | 108 |
| Enhanced Social Services                           | 21.17%    | 69  |
| Greater Attention Towards Marginalized Communities | 32.82%    | 107 |
| Total Respondents: 326                             |           |     |

|    | The invention condition   |                     |
|----|---|---------------------|
| #  | OTHER (PLEASE SPECIFY)  | DATE                |
| 1  | From what I see, the Auburn Police Department has gone above and beyond and done a lot to improve and build better relationships with the community at large, as is also the case with many other law enforcement agencies in this country. It is long past time for much more of the community, including elected leaders in the community, to recognize this and be fair about this instead of contributing to a narrative that law enforcement is a problem. | 1/7/2021 2:31 AM    |
| 2  | Having a presence in neighborhoods, knowing the citizens in the community and noting when something looks unusual. When they are called to the same address over and over, especially with rental property, notify the landlords of how much time they are spending at their property, non resident landlords could care less how their rental practices effect neighborhoods and the ability to improve a neighborhood.  | 12/7/2020 10:30 PM  |
| 3  | Enforce the law as empowered.   | 12/6/2020 7:15 PM   |
| 4  | Develop strong skills in conflict management  | 12/3/2020 8:42 PM   |
| 5  | I was required to choose one? None of these. You are law enforcement. You can do that with professionalism and courtesy. Let the social workers and counselors do their own job.  | 12/2/2020 10:34 PM  |
| 6  | Nothing   | 12/2/2020 7:41 PM   |
| 7  | In a non-offensive way and without McLoughlin being involved.   | 12/2/2020 5:06 PM   |
| 8  | *Providing enhanced social services should be provided by city/county govt  | 11/29/2020 11:27 AM |
| 9  | Be better officers  | 11/28/2020 1:12 PM  |
| 10 | Foot patrols in downtown.   | 11/27/2020 11:20 AM |
| 11 | Who are you kidding here!? Crime is crime,  | 11/26/2020 2:27 PM  |
| 12 | Be visible in the community actively doing their job, picking up speeders, arresting people for narcotics, etc.   | 11/24/2020 2:52 PM  |
| 13 | foot patrols  | 11/24/2020 1:57 PM  |
| 14 | I think they already do a good job with this  | 11/24/2020 12:38 PM |
| 15 | They do a great job now with the resources they have. That is very commendable on thier part.   | 11/24/2020 12:18 PM |
| 16 | hire more minority police and women   | 11/23/2020 7:50 PM  |
| 17 | behave in a professional, interested manner towards victims of crime  | 11/23/2020 1:12 PM  |
| 18 | more involvement from officers besides SRO and Chief  | 11/23/2020 10:04 AM |
| 19 | Stop being PC and do your job!  | 11/22/2020 9:50 AM  |
| 20 | All the above.  | 11/20/2020 12:04 PM |
| 21 | No. The public has the issue, not police  | 11/19/2020 11:06 AM |
| 22 | Have some Pride for the Job they were hired to do and that is entrusted in them!  | 11/18/2020 3:09 PM  |
| 23 | basic mental health training  | 11/18/2020 2:36 PM  |
| 24 | Law enforcement   | 11/18/2020 2:33 PM  |
| 25 | Mental health/Autism de-escalation training yearly  | 11/17/2020 10:07 PM |
| 26 | Not disregard the person who called the police  | 11/17/2020 8:25 PM  |
| 27 | You're doing a great job of this right now and have been.   | 11/17/2020 5:26 PM  |
| 28 | Just do their job to the best of their ability.   | 11/17/2020 5:02 PM  |
| 29 | I disagree completely with the options, but had to check one because to get you to accept my submission. But really quit being assholes!  | 11/17/2020 4:15 PM  |
| 30 | I just want to say that I think the Auburn Police Department is already doing all these things and has demonstrated a commendable commitment to these values. I checked these boxes   | 11/17/2020 1:25 PM  |
|    |   |                     |

because there's always room for growth, and I'd like to see all of these remain and grow as values and actions of the police department.

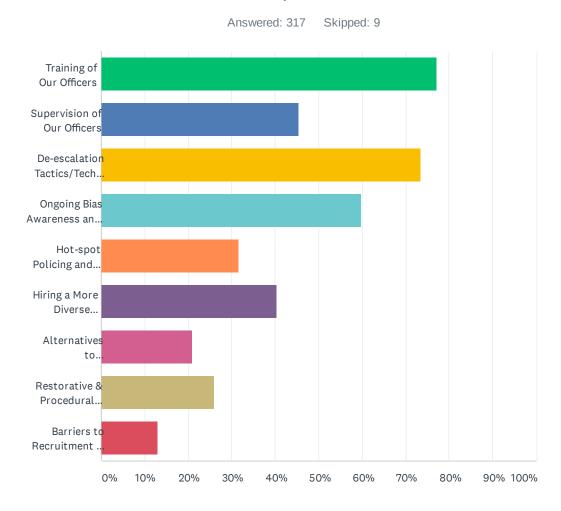
| 31 | The officers need to treat low-income people and social services providers with far more dignity and respect.   | 11/17/2020 11:25 AM |
|----|---|---------------------|
| 32 | Switching to collaborative, problem solving based interactions rather than intimidation and coersion  | 11/17/2020 11:07 AM |
| 33 | Overall the outreach is great. The facebook page is an excellent source, and the numerous community events, pre-covid, were nice.   | 11/17/2020 9:21 AM  |
| 34 | Having a better understanding of mental health and to handle the situation. How to properly handle community members on the autism spectrum   | 11/17/2020 6:47 AM  |
| 35 | They HAVE a great relationship with the community, it's negatively influenced by the negative press   | 11/17/2020 6:22 AM  |
| 36 | Apply policing standards fairly across all demographics   | 11/16/2020 10:02 PM |
| 37 | CATCH MORE CRIMINALSMORE INVESTIGATION CAPABILITY   | 11/16/2020 9:44 PM  |
| 38 | Dont let officers get away with crime. Like Stephan McLaughlin. You have better friends who are criminals not being rewarded for good behavior. And that doesn't help the moral of your criminal friends or your staff for him to have just been demoted. | 11/16/2020 9:13 PM  |
| 39 | Don't give in to the left crazy narrative that cops are bad. Just keep doing your job!  | 11/16/2020 8:53 PM  |
| 40 | Just continue to do job with professionalism like they have been. Don't lose focus trying to please political correctness croed   | 11/16/2020 8:26 PM  |
| 41 | Prevention strategies aimed at reducing crime   | 11/16/2020 8:15 PM  |
| 42 | They are doing fine right now.  | 11/16/2020 7:03 PM  |
| 43 | After the molly heads that are destroying woodruff  | 11/16/2020 5:16 PM  |
| 44 | Develop friendly, supportive, trusting relationships in high crime neighborhoods.   | 11/16/2020 5:00 PM  |
| 45 | None , doing an awesome job   | 11/16/2020 4:56 PM  |
| 46 | Work where you live; assign officers to quadrants within their neighborhoods, including foot patrol throughout their shift. Form a positive relationship with the children within neighborhoods.  | 11/16/2020 4:30 PM  |
|    |   |                     |

## Q12 Do You Support a Residency Requirement for New Police Officers Hired by our Agency?



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 64.72%    | 211 |
| No             | 35.28%    | 115 |
| TOTAL          |           | 326 |

# Q13 What Does Equality and Social Justice in Regards to Local Law Enforcement in Our Community Mean to You? (You May Choose Up To (5) Responses



| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Training of Our Officers                                    | 77.29%    | 245 |
| Supervision of Our Officers                                 | 45.43%    | 144 |
| De-escalation Tactics/Techniques                            | 73.50%    | 233 |
| Ongoing Bias Awareness and Diversity Training               | 59.94%    | 190 |
| Hot-spot Policing and Focused Deterrence                    | 31.55%    | 100 |
| Hiring a More Diverse Workforce                             | 40.38%    | 128 |
| Alternatives to Incarceration Diversion via Law Enforcement | 20.82%    | 66  |
| Restorative & Procedural Justice Initiatives                | 25.87%    | 82  |
| Barriers to Recruitment and Retention                       | 12.93%    | 41  |
| Total Respondents: 317                                      |           |     |

| #  | OTHER (PLEASE SPECIFY)  | DATE                |
|----|---|---------------------|
| 1  | get all the training that is available to stay fresh.   | 1/8/2021 3:50 PM    |
| 2  | Empathy   | 12/10/2020 8:24 AM  |
| 3  | I am not a proponent of so called social justice, a crime is a crime is a crime.  | 12/7/2020 10:30 PM  |
| 4  | Required an answer. Again, not your job. So·cial jus·tice noun justice in terms of the distribution of wealth, opportunities, and privileges within a society. Why would you be involved with this? The enforcement of the law should be equal for everyone if not address the problem individually. In reality what is being suggested and or perpetuated is lenient treatment for certain groups of peoplewhich is the opposite of social justice | 12/2/2020 10:34 PM  |
| 5  | Psych evaluation and have them monitored from time to time  | 11/28/2020 8:59 AM  |
| 6  | Stop the equality crap, a crime is a crime  | 11/26/2020 2:27 PM  |
| 7  | I have no idea, probably some stupid PC idea that means nothing   | 11/24/2020 1:57 PM  |
| 8  | The Great Civil Rights Act of 1964 plainly mandates equal treatment of individuals regardless of race.  | 11/23/2020 3:19 PM  |
| 9  | demonstrate ambition towards managing crimes  | 11/23/2020 1:12 PM  |
| 10 | Hiring a task force of people that specialize in mental health, substance use, domestic violence and so forth to work along side the police!  | 11/22/2020 8:35 AM  |
| 11 | keep things as they are   | 11/21/2020 2:06 PM  |
| 12 | Citizens and civilians need to learn that a criminal is the problem not someone enforcing the law   | 11/19/2020 11:06 AM |
| 13 | IM ABOUT SICK OF ALL OF THE POLITICAL CORRECTIONS GARBAGE. IF SOMEONE COMMITS A CRIME THEY SHOULD BE PUNISHED. BLACK WHITE OR WHATEVER, PUNISHED!!  | 11/18/2020 7:12 PM  |
| 14 | Awareness of matters that effect our neighborhoods Drug Houses etc. If we build our Community safety I believe more people will refuse to turn their heads to crime happening under their noses   | 11/18/2020 3:09 PM  |
| 15 | It's honestly a bunch of nonsense! There will always be individuals who are sexist, racist, etc. but there is no institutional or 'systemic' racism in the police dept, our local govt institutions, etc. You've gone out of your way to encourage anyone and everyone to apply, they just have to do it and meet the qualifications. If we all just treat each other as individuals 99% of these issues go away.                                   | 11/17/2020 5:26 PM  |
| 16 | The law should be blind to ethnicity and race.  | 11/17/2020 5:02 PM  |
| 17 | Hire people who can think for themselves and are willing to arrest their own "brothers"   | 11/17/2020 4:15 PM  |
| 18 | consideration to everyone based on character  | 11/17/2020 1:59 PM  |
| 19 | The workforce needs to be diversified, and officers need to take bias training seriously (many have told me to my face that it's a joke - they don't believe in it). I don't know how to do this. Perhaps this needs to be part of the hiring process - asking applicants (I know there's too few already) - to answer questions about their understanding of bias. Maybe you could eliminate a few bad apples that way.                            | 11/17/2020 11:25 AM |
| 20 | Changing some of the duties of officers and creating a new department. For Example, I do not think police should handle a mental health crisis or a wellness check. That should be a new department with training in mental health services so the police can focus on other important aspects of their jobs.   | 11/17/2020 9:52 AM  |
| 21 | as far as residency requirements, this assumes that enough recruits can be acquired from that demographic   | 11/17/2020 8:39 AM  |
| 22 | it needs to be a 2 way street, I see LESS respect for the police now which makes the job much more difficult  | 11/17/2020 6:22 AM  |
| 23 | None, this is PC bullshit   | 11/17/2020 6:12 AM  |

| 24 | Setup a constabulary division  | 11/16/2020 11:35 PM |
|----|--|---------------------|
| 25 | Continuing the Great job you are doing.  | 11/16/2020 10:15 PM |
| 26 | Apd would benefit from actuall policing policies rather than chief just ordering officers to take knee for photo op  | 11/16/2020 10:02 PM |
| 27 | SAFETY Training for them   | 11/16/2020 9:44 PM  |
| 28 | Police officers shouldn't be held to a "higher" court. They arent perfect but should be held accountable.  | 11/16/2020 9:13 PM  |
| 29 | Stop giving into the craziness!! This whole survey is ridiculous   | 11/16/2020 8:53 PM  |
| 30 | Simply treat all of God's people with dignity and respect.   | 11/16/2020 8:26 PM  |
| 31 | Stop all the nonsense with Police. My son is undercover LE and some of his stories are frightening.  | 11/16/2020 7:03 PM  |
| 32 | Nothing this is just part of the stupid assault on police departments  | 11/16/2020 4:56 PM  |
| 33 | My opinion is a majority if not all issues would not escalate if the community members would follow direction of the officers regardless if they "liked" what was happening. | 11/16/2020 4:52 PM  |
| 34 | They have affirmative action, if minority individuals don't take the test, it's they're fault.   | 11/16/2020 4:38 PM  |
| 35 | Assessing police-citizen interactions,   | 11/16/2020 4:30 PM  |
|    |  |                     |

## Q14 What Does Transparency & Accountability Relative to Our Police Department Mean to You?

Answered: 326 Skipped: 0

|    | Remiveration Conaborative   |                     |
|----|---|---------------------|
| #  | RESPONSES   | DATE                |
| 1  | Access to information on how police officers spend their time, if requested.  | 1/12/2021 7:54 PM   |
| 2  | Follow the policy in place and keep doing a good job.   | 1/8/2021 3:50 PM    |
| 3  | They don't cover up their own misdeeds or racism, and they are more visible within the community in a positive way.   | 1/8/2021 3:46 PM    |
| 4  | Disclosure of all facts relative to incidents that occur. No keeping from the public things like what happened in Rochester recently, where information was not disclosed for several months.   | 1/7/2021 2:31 AM    |
| 5  | Keeping the community in the know when appropriate. Have open forms of communication  | 1/6/2021 10:44 PM   |
| 6  | Supervisionmake sure everybody is on the same page  | 1/6/2021 9:52 PM    |
| 7  | All police are to be treated with respect and if an officer has committed a crime then the officer should be treated in the same manner as a citizen. There should not be any special circumstances or different rules just because you are an officer. | 1/5/2021 6:48 PM    |
| 8  | Informing the public/press about issues that are in the public interest and won't harm an investigation. Holding officers/employees accountable for actions in violation of the public trust.   | 1/5/2021 4:25 PM    |
| 9  | Eliminating "bad apple" employees in a timely and appropriate fashion. Being honest/open about policies and procedures and any issues found within the department.  | 1/5/2021 4:21 PM    |
| 10 | Having confidence in what is being done by the department and officer. Accountability for the actions of department and employees maybe retraining or taking action to correct any diffidence   | 12/31/2020 12:27 AM |
| 11 | Openly share what the department is doing to train, and comply with the new NY State guidance. Transparency when officers are suspected of being in the wrong, and corrective disciplinary actions are made.  | 12/26/2020 10:32 AM |
| 12 | Both transparency and accountability allow trust to be built and to be stronger. It will allow for a positive and trustworthy work place as well.   | 12/22/2020 2:40 PM  |
| 13 | N/a   | 12/21/2020 2:54 PM  |
| 14 | Working to reopen information channels to partner agencies  | 12/20/2020 10:05 PM |
| 15 | Transparency and accountability bi- directionally. Meaning that the police are held accountable for there actions, and the citizens of the community are held accountable for their actions transparently in the open.                                  | 12/13/2020 2:31 PM  |
| 16 | Hold officers accountable when they do shady, racist things. Don't pretend to care about equality and then allow your officers to be blatantly elitists and racists.  | 12/12/2020 6:20 PM  |
| 17 | Everything  | 12/10/2020 8:24 AM  |
| 18 | Equality, and holding officers accountable  | 12/9/2020 5:44 PM   |
| 19 | Honesty is the best policy.   | 12/7/2020 10:30 PM  |
| 20 | Honesty. Hard working men and women who have the best interest in keeping the citizens safe.  | 12/6/2020 7:40 PM   |
| 21 | Nothing   | 12/6/2020 7:15 PM   |
| 22 | Open access to all interactions unless it could jeapordize an on going investigation or court case  | 12/6/2020 4:28 AM   |
| 23 | public ability to assign responsibility of interaction while enforcing law to parties involved  | 12/5/2020 10:07 PM  |
| 24 | No one is perfect. If you mess up, fess up. Be accountable for your actions the same way we have to be accountable for ours.  | 12/5/2020 7:48 AM   |
| 25 | Fairness involving both the officers and the accused.   | 12/5/2020 3:29 AM   |
| 26 | less crime.   | 12/4/2020 4:22 PM   |
| 27 | Just that!  | 12/3/2020 8:42 PM   |

| Officer disciplinary and misconduct records publicly available  12/3/2020 12:14 PM  Uniform officers should be held to the same laws as the citizens they protect.  12/3/2020 11:46 AM  No agency should try to brush any officers infractions under the rug. Everyone should be held accountable. I understand that each circumstance is different and should be dealt with accordingly and doesn't always require discipline Just be transparent.  Complete openness in situations, even if the truth may negatively impact the reputation of the Police Department.  If you know how to do your job correctly, you will not have to worry about accountability.  Important  They do what needs to be done based on the circumstances  12/3/2020 12:14 PM  12/3/2020 2:56 AM  12/3/2020 12:17 AM  12/2/2020 10:34 PM  12/2/2020 7:41 PM  |    |  |                     |
|--|----|--|---------------------|
| Uniform officers should be held to the same laws as the citizens they protect.  12/3/2020 11:46 AM  No agency should by to brush any officers infractions under the rug. Everyone should be held accordingly and doesn't always require discipline Just be transparent.  Complete openness in situations, even if the truth may negatively impact the reputation of the Police Department.  If you know how to do your job correctly, you will not have to worry about accountability.  12/3/2020 12:17 AM  Police Department.  If you know how to do your job correctly, you will not have to worry about accountability.  12/2/2020 10:34 PM  12/2/2020 7:32 PM  12/2/2 | 28 | Proper investigations with full disclosures when investigations are completed.   | 12/3/2020 8:02 PM   |
| No agency should by to brush any officers infractions under the rug. Everyone should be held accountable. I understand that each circumstance is different and should be dealt with accordingly and doesn't always require discipling. Just be transparent.  Complete openness in situations, even if the truth may negatively impact the reputation of the Police Department.  It you know how to do your job correctly, you will not have to worry about accountability. 12/2/2020 10:34 PM Important 12/2/2020 8:24 PM 14/2/2020 8:24 PM 12/2/2020 8:24 PM 14/2/2020 9:24 PM 14/2/2020  | 29 | Officer disciplinary and misconduct records publicly available   | 12/3/2020 12:14 PM  |
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| Police Department.  If you know how to do your job correctly, you will not have to worry about accountability.  12/2/2020 10:34 PM  Important  They do what needs to be done based on the circumstances  If officers are accused of misconduct, it should be thoroughly investigated by outside sources. If found rue, these officers should be required to attend additional training, even one time. 3 accusations should be reported to the community and possible demotion or job loss depending on the seventy of the incidents.  That we are aware of the financial portion of that agency and their initiatives. We are given access to all personnel files, including, but not limited to police brutality and other issues that discrimination towards minorities involves.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  The Officers should perform their duties according to the rules of the Department, act private professionally, and respond to their superiors in a just way.  Treat all people equally  In/29/2020 10:41 PM  Holding police Officers to the same standard as everyone else  In/29/2020 10:41 PM  Holding police Officers to the same standard as everyone else  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communication (ADP does a great job at keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  It's important to build trust.  It would mean making public internal happenings with the department, which I do not agree with the community of the public to build greater trust, especially with those who feel targeted for their actions with the same degree of the public officers to fully    | 31 | accountable. I understand that each circumstance is different and should be dealt with   | 12/3/2020 2:56 AM   |
| Important 12/2/2020 8:24 PM They do what needs to be done based on the circumstances 12/2/2020 7:41 PM If officers are accused of misconduct, it should be thoroughly investigated by outside sources. If found rue, these officers should be required to attend additional training, even one time. 3 accusations should be reported to the community and possible demotion or job loss depending on the severity of the incidents.  That we are aware of the financial portion of that agency and their initiatives. We are given access to all personnel files, including, but not limited to police brutiality and other issues that discrimination towards minorities involves.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  treat all people equally 11/29/2020 10:41 PM Holding police Officers to the same standard as everyone else 11/29/2020 10:41 PM Holding police Officers to the same standard as everyone else 11/29/2020 10:42 PM Keeping citizens informed via social media and news sources. Keep it up) Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work 11/28/2020 8:48 PM It's important to build trust. 11/28/2020 6:48 PM It would mean making public internal happenings with the department, which I do not agree with.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to idk  There is 2 way communication with the police and the        | 32 |  | 12/3/2020 12:17 AM  |
| They do what needs to be done based on the circumstances  12/2/2020 7:41 PM  If officers are accused of misconduct, it should be thoroughly investigated by outside sources. If found true, these officers should be required to attend additional training, even one time. 3 accusations should be reported to the community and possible demotion or job loss depending on the severity of the incidents.  That we are aware of the financial portion of that agency and their initiatives. We are given access to all personnel files, including, but not limited to police brutality and other issues that discrimination towards minorities involves.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  Well for one, a police is meant to uphold the law Our officers need to follow the laws before professionally, and respond to their superiors in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superiors in a just way.  treat all people equally  11/29/2020 10:41 PM  Holding police Officers to the same standard as everyone else  11/29/2020 7:52 PM  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  11/29/2020 7:58 AM  It's important to build trust.  11/28/2020 8:48 PM  It would mean making public internal happenings with the department, which I do not agree with.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens.  It means a lot because a lot of these off       | 33 | If you know how to do your job correctly, you will not have to worry about accountability.   | 12/2/2020 10:34 PM  |
| If officers are accused of misconduct, it should be thoroughly investigated by outside sources. If found true, these officers should be required to attend additional training, even one time. 3 accusations should be reported to the community and possible demotion or job loss depending on the severity of the incidents.  That we are aware of the financial portion of that agency and their initiatives. We are given access to all personnel files, including, but not limited to police brutality and other issues that discrimination towards minorities involves.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superior's in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superior's in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superior's in a just way.  Well, for one, a police equally 11/29/2020 10:41 PM 11/29/2020 10:41 P    | 34 | Important  | 12/2/2020 8:24 PM   |
| accusations should be reported to the community and possible demotion or job loss depending on the severity of the incidents.  That we are aware of the financial portion of that agency and their initiatives. We are given access to all personnel files; including, but not limited to police brutality and other issues that discrimination towards minorities involves.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superiors in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superiors in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superiors in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superiors in a just way.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superiors in a just way.  Who treat all people equally  the Officers to the same standard as everyone else  11/29/2020 10:41 PM  Uties and people equally  Who, when, what, where, how. Why. Documentation (ADP does a great job at keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context.  Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context.  11/29/2020 7:58 AM  The Brief of the produce of the supervisors.  11/29/2020 8:48 PM  It would mean making public internal happenings with the department, which I do not agree of enforceme    | 35 | They do what needs to be done based on the circumstances   | 12/2/2020 7:41 PM   |
| access to all personnel files, including, but not limited to police brutality and other issues that discrimination towards minorities involves.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  Well, for one, a police is meant to uphold the law Our officers need to follow the laws before they can uphold the law.  11/30/2020 8:54 PM they can uphold the law Our officers need to follow the laws before they can uphold the law.  11/29/2020 1:17 PM professionally, and respond to their superior's in a just way.  11/29/2020 1:14 PM 11/29/2020 1:12 PM Holding police Officers to the same standard as everyone else 11/29/2020 1:127 AM keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work 11/29/2020 3:11 AM It's important to build trust. 11/28/2020 8:48 PM It's important to build trust. 11/28/2020 8:48 PM It would mean making public internal happenings with the department, which I do not agree with.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens. It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to idk 11/28/2020 1:12 PM shouldn't be able to idk 11/28/2020 6:56 AM themselves accountable to project honesty and justice to all.  Pen gen gable to deal with different situations accord to the persons needs. Officers holding 11/28/2020 6:45 AM themselves accountable to project honesty and justice to all.  Open, transparent and regular communication with the community, and being able to view 11/28/2020 2:33 A             | 36 | If found true, these officers should be required to attend additional training, even one time. 3 accusations should be reported to the community and possible demotion or job loss depending | 12/2/2020 7:32 PM   |
| they can uphold the law.  the Officers should perform their duties according to the rules of the Department, act professionally, and respond to their superior's in a just way.  treat all people equally  treat all people equally  Holding police Officers to the same standard as everyone else  11/29/2020 10:41 PM  Holding police Officers to the same standard as everyone else  11/29/2020 7:52 PM  Body Cams on every APD officer. Continued open communication (ADP does a great job at keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  It's important to build trust.  Accountability for mistakes and wrongdoing of APD.  It would mean making public internal happenings with the department, which I do not agree with.  With.  It want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  It leads to deal with different situations accord to the persons needs. Officers holding threads all the project honesty and justice to all.  Open communication, respecting the citizens of the community, and bein | 37 | access to all personnel files, including, but not limited to police brutality and other issues that  | 12/2/2020 5:06 PM   |
| treat all people equally treat all people equa | 38 |  | 11/30/2020 8:54 PM  |
| Holding police Officers to the same standard as everyone else  11/29/2020 7:52 PM  Body Cams on every APD officer. Continued open communication (ADP does a great job at keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  Its important to build trust.  It would mean making public internal happenings with the department, which I do not agree with.  It would mean making public internal happenings with the department, which I do not agree of enforcement as citizens.  It want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  idk  I have been deal with different situations accord to the persons needs. Officers holding threselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs,  | 39 |  | 11/30/2020 2:17 PM  |
| Body Cams on every APD officer. Continued open communication (ADP does a great job at keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  It's important to build trust.  Accountability for mistakes and wrongdoing of APD.  It would mean making public internal happenings with the department, which I do not agree with.  It want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  idk  I there is 2 way communication with the police and the community.  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs,  11/28/2020 2:33 AM  | 40 | treat all people equally   | 11/29/2020 10:41 PM |
| keeping citizens informed via social media and news sources. Keep it up)  Who, when, what, where, how. Why. Documentation. De-briefs by supervisors. Context. Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  It's important to build trust.  Accountability for mistakes and wrongdoing of APD.  It would mean making public internal happenings with the department, which I do not agree with.  I want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  idk  I there is 2 way communication with the police and the community.  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  11/28/2020 2:33 AM  11/28/2020 2:33 AM   | 41 | Holding police Officers to the same standard as everyone else  | 11/29/2020 7:52 PM  |
| Continued training. And when all that is done, communicating with the public to build greater trust, especially with those who feel targeted and shut out from protection.  Keep up the good work  It's important to build trust.  11/28/2020 8:48 PM  Accountability for mistakes and wrongdoing of APD.  It would mean making public internal happenings with the department, which I do not agree with.  It want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to idk  There is 2 way communication with the police and the community.  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.   | 42 |  | 11/29/2020 11:27 AM |
| It's important to build trust.  11/28/2020 8:48 PM  Accountability for mistakes and wrongdoing of APD.  11/28/2020 7:08 PM  It would mean making public internal happenings with the department, which I do not agree with.  I want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  idk  11/28/2020 8:59 AM  There is 2 way communication with the police and the community.  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs,  11/28/2020 2:33 AM  | 43 | Continued training. And when all that is done, communicating with the public to build greater  | 11/29/2020 7:58 AM  |
| Accountability for mistakes and wrongdoing of APD.  It would mean making public internal happenings with the department, which I do not agree with.  I want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  idk  I there is 2 way communication with the police and the community.  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs, 11/28/2020 2:33 AM   | 44 | Keep up the good work  | 11/29/2020 3:11 AM  |
| It would mean making public internal happenings with the department, which I do not agree with.  I want police officers to fully be held accountable for their actions with the same degree of enforcement as citizens.  It means a lot because a lot of these officers are getting away with a lot of stuff and they shouldn't be able to  idk  11/28/2020 1:12 PM  There is 2 way communication with the police and the community.  11/28/2020 7:05 AM  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs, 11/28/2020 2:33 AM   | 45 | It's important to build trust.   | 11/28/2020 8:48 PM  |
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| shouldn't be able to  idk  11/28/2020 8:59 AM  There is 2 way communication with the police and the community.  11/28/2020 7:05 AM  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs, 11/28/2020 2:33 AM   | 48 |  | 11/28/2020 3:43 PM  |
| There is 2 way communication with the police and the community.  11/28/2020 7:05 AM  Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs, 11/28/2020 2:33 AM  | 49 |  | 11/28/2020 1:12 PM  |
| Being able to deal with different situations accord to the persons needs. Officers holding themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs, 11/28/2020 2:33 AM   | 50 | idk  | 11/28/2020 8:59 AM  |
| themselves accountable to project honesty and justice to all.  Open communication, respecting the citizens of the community, and being able to view situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs,  11/28/2020 2:33 AM   | 51 | There is 2 way communication with the police and the community.  | 11/28/2020 7:05 AM  |
| situations without any sort of racial or other bias.  Open, transparent and regular communication with the community for dialog about needs, 11/28/2020 2:33 AM  | 52 |  | 11/28/2020 6:56 AM  |
|  | 53 |  | 11/28/2020 6:45 AM  |
|  | 54 |  | 11/28/2020 2:33 AM  |

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| 55 | Police should be treated and charged the same as any non-police member. To the fullest extent of the law, no paid holidays for breaking the law.  | 11/27/2020 8:47 PM  |
| 56 | The police force is fair to all individuals.  | 11/27/2020 5:48 PM  |
| 57 | Always being truthful.  | 11/27/2020 11:20 AM |
| 58 | That the public has access to policies that govern the officers   | 11/27/2020 9:10 AM  |
| 59 | To follow the same laws as all other members of the community and/or the same consequences  | 11/27/2020 5:51 AM  |
| 60 | 100% transparency always  | 11/26/2020 5:37 PM  |
| 61 | Nothing   | 11/26/2020 2:27 PM  |
| 62 | Communicating well with our community and use of body cameras for officers.   | 11/25/2020 5:53 PM  |
| 63 | delivery of public safety in a professional, courteous, empathetic, and sensitive way   | 11/25/2020 4:24 PM  |
| 64 | holding officers of misconduct accountable  | 11/25/2020 12:48 PM |
| 65 | Ensuring that our officers are fully trained on diversity including mental health disabilities, taking accountability and addressing complaints of poor behavior and/the need for additional training or support.             | 11/25/2020 12:06 PM |
| 66 | It means that I can trust law enforcement to treat individuals with respect and not be angry in a situation that may all ready be tense   | 11/25/2020 7:57 AM  |
| 67 | Following procedures properly without bias whether dealing with Black persons, individuals in a mental health crisis or under the influence of drugs or alcohol.  | 11/24/2020 10:33 PM |
| 68 | Police officers must be held to the same standard as anyone working in any other profession.  | 11/24/2020 9:41 PM  |
| 69 | No comment  | 11/24/2020 7:37 PM  |
| 70 | Upfront and truthful no hidden agenda   | 11/24/2020 7:01 PM  |
| 71 | not sure  | 11/24/2020 6:55 PM  |
| 72 | The police should be allowed to carry out their duties as they have been trained without the intervention of politicians or social advocates.   | 11/24/2020 6:48 PM  |
| 73 | Holding officers accountable when unbecoming conduct is observed. Sensitive training. Lose that God like attitude.  | 11/24/2020 6:30 PM  |
| 74 | Department should be willing to respond to the public in those situations where actions taken by officers are not immediately clear.  | 11/24/2020 5:03 PM  |
| 75 | TAKING REASONIBLE ACTION.   | 11/24/2020 3:42 PM  |
| 76 | They are open about their policies and honest about how the officers are responding to the citizens of Auburn   | 11/24/2020 3:12 PM  |
| 77 | Honesty, Integrity, Responsibility, and to be Respectful.   | 11/24/2020 2:52 PM  |
| 78 | It is only fair.  | 11/24/2020 2:44 PM  |
| 79 | Making the public aware of procedures and policies and activity.  | 11/24/2020 2:38 PM  |
| 80 | Being able to know exactly what happened in any given situation. Some of the officers are overly agressive  | 11/24/2020 1:57 PM  |
| 81 | Open lines of communication   | 11/24/2020 1:15 PM  |
| 82 | Everyone needs to take responsibility for their actions. Unfortunately, people are only human and get pushed over their limits. The Auburn Police need to do their best to stay calm and handle the situation professionally. | 11/24/2020 1:12 PM  |
| 83 | Knowing what they are doing and if they do something questionable, fess up, correct the issue and move on.  | 11/24/2020 12:43 PM |
| 84 | The Departments is open and honest. If an officer/the Department makes a mistake, be  | 11/24/2020 12:41 PM |
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forthcoming and advise of corrective action being taken to remedy the situation

|     | fortneoming and advise of corrective action being taken to remedy the situation  |                     |
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| 85  | Officers need to be held to a higher than average standard, even in their personal lives (ex. social media, DWI, biased or "bad" behavior needs to be weeded out)  | 11/24/2020 12:38 PM |
| 86  | The police department needs to purchase body cameras for all officers and require that they are used.  | 11/24/2020 12:21 PM |
| 87  | They are public servants, they are not tyrants. The public must be responsible for their actions just like the police.   | 11/24/2020 12:21 PM |
| 88  | Keeps my faith in the honesty and integrity of all the members of our police force   | 11/24/2020 12:18 PM |
| 89  | I would not change anything.   | 11/24/2020 12:18 PM |
| 90  | Keep the community informed  | 11/24/2020 12:13 PM |
| 91  | Our police officers must be ethical and follow the same laws they are meant to enforce.  | 11/24/2020 12:00 PM |
| 92  | Body cameras   | 11/24/2020 11:57 AM |
| 93  | No idea  | 11/24/2020 11:50 AM |
| 94  | Very important   | 11/24/2020 8:06 AM  |
| 95  | To go about your daily activities as if the community is watching. Serve in a way that makes the community feel safe, secure and proud of our officers.  | 11/24/2020 7:14 AM  |
| 96  | Our experience with the police force has been that they are both accountable and aware.  | 11/23/2020 8:02 PM  |
| 97  | Body cameras for all officers and seargents and captains   | 11/23/2020 7:50 PM  |
| 98  | Releasing facts about police interactions to all interested parties  | 11/23/2020 3:28 PM  |
| 99  | Sharing information why certain neighborhoods have a higher police presence than others (i.e. higher crime rate) or utilization of certain police tactics that the community may not be aware of.  | 11/23/2020 3:19 PM  |
| 100 | After obtaining the facts a accurate and timely press release.   | 11/23/2020 3:10 PM  |
| 101 | Holding police accountable for making that are not within the law.   | 11/23/2020 2:06 PM  |
| 102 | Being forthcoming with information and taking responsibility for one's actions.  | 11/23/2020 1:55 PM  |
| 103 | Honest information emanating from the Department, and maintaining consistent communication and follow up with victims  | 11/23/2020 1:12 PM  |
| 104 | fair treatment of all  | 11/23/2020 12:38 PM |
| 105 | Protection for whistle blowers. Policies and procedures available for public review. Supporting police officers by having a thorough investigative process and making systemic changes when warranted, rather than crucifying individuals trying to work within that system.   | 11/23/2020 11:29 AM |
| 106 | Making sure issues are taken care of with integrity and informing the community when needed.   | 11/23/2020 10:18 AM |
| 107 | Knowing facts, the force has an image of corruption and family passed down positions. Hardly anyone of color or diversity. Also the under Chief was arrested for DWI and you never heard anymore about it. That's not transparency. Since the chief has been elected he spends more time not present then present and not as involved as he was prior to his position. Accountability of all officers drug test, important of not thinking they are above the law. Before COVID many would go to local bars and drive after drinking not leading by example. | 11/23/2020 10:04 AM |
| 108 | Officers and supervisors are held accountable for actions AND defended when executing procedure within their training. Sharing this info with the public.  | 11/23/2020 9:53 AM  |
| 109 | Being as open and honest as possible with superiors and interaction's with civilians - and being accountable for those interactions  | 11/23/2020 9:49 AM  |
| 110 | integrity  | 11/23/2020 9:30 AM  |
| 111 | Establishing trust. Enforcement agencies must establish trust within their communities to better perform their duties and reach a higher level of effectiveness.   | 11/23/2020 7:49 AM  |
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| 112 | Actions of officers are documented and open to review to assure appropriate response.   | 11/22/2020 8:33 PM  |
| 113 | Making officers accountable for their wrongs and rights   | 11/22/2020 12:05 PM |
| 114 | Nothing   | 11/22/2020 9:50 AM  |
| 115 | Treat people the way you wanna be treated   | 11/22/2020 8:59 AM  |
| 116 | They have to hold themselves accountable for their mistakes and understand the community they serve better. Be transparent in what you are learning, hold forums, create relationships, have trainings and programs that can benefit the police and community safety. | 11/22/2020 8:35 AM  |
| 117 | Police officers need to held accountable when they abuse their jobs and not think they have power over the community.   | 11/22/2020 6:17 AM  |
| 118 | Should mean what the dictionary says  | 11/21/2020 7:11 PM  |
| 119 | we are doing a great job NOW  | 11/21/2020 2:06 PM  |
| 120 | Give ready access to the public to everything that they are legally entitled to   | 11/21/2020 1:09 PM  |
| 121 | Open policing   | 11/21/2020 12:51 PM |
| 122 | That all community contact is fully described and transparent   | 11/21/2020 10:36 AM |
| 123 | Trust   | 11/20/2020 10:25 PM |
| 124 | I think the public needs to hear what the police officers think what would help our community. I want the police department have honesty and integrity.   | 11/20/2020 8:56 PM  |
| 125 | creating clear procedures by which police officers provide information to and are transparent about their practices with the community creates the basis for mutual respect.  | 11/20/2020 3:39 PM  |
| 126 | Transparency and accountability ensure the best possible behavior AND the commitment to a mutually agreeable outcome  | 11/20/2020 3:28 PM  |
| 127 | No comment.   | 11/20/2020 12:04 PM |
| 128 | I think it is unfair to officers  | 11/20/2020 12:00 PM |
| 129 | Nothing gets hidden or covered up   | 11/20/2020 8:47 AM  |
| 130 | The officers are doing their job.   | 11/20/2020 7:09 AM  |
| 131 | Being open and communicating with the public. This is may be done through postings of information on website, newspaper and or social media   | 11/19/2020 8:57 PM  |
| 132 | Officers actions are not covered up or hidden behind "internal" investigations. The criteria for determining if an officer acted properly should be based upon a visible set of criteria, and available to the public.  | 11/19/2020 8:31 PM  |
| 133 | Truth , loyalty , honor , respect and no power differential   | 11/19/2020 8:21 PM  |
| 134 | х   | 11/19/2020 6:51 PM  |
| 135 | To actually reprimand and hold those who engage in misconduct instead of covering it up and stating it was a "oversight"  | 11/19/2020 3:51 PM  |
| 136 | Taking questions from the community in an inclusive forum and having certain documents available to the public.   | 11/19/2020 3:47 PM  |
| 137 | They must be accountable to their actions on and off duty. Show the people of our city that an off duty police officer is not treated differently than any other citizen.   | 11/19/2020 2:33 PM  |
| 138 | investigating misconduct, firing for misconduct   | 11/19/2020 1:31 PM  |
| 139 | Semi-annual review of policies procedures and respectful forums for discussions   | 11/19/2020 12:55 PM |
| 140 | Community presence; interaction with citizens; quick response and follow up to citizen complaints   | 11/19/2020 12:51 PM |
| 141 | When an officer is accused of wrongdoing, he or she should be treated the same way that any other member of the community would be treated.   | 11/19/2020 12:17 PM |

| 142 | Open communication   | 11/19/2020 11:44 AM |
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| 143 | Means the at best the FOIL law is too much information. Let alone the new expectations of law enforcement accountability and transparency. No way should a suspected criminal know anything about law enforcement personal life.   | 11/19/2020 11:06 AM |
| 144 | Admit when you're wrong  | 11/19/2020 9:43 AM  |
| 145 | integrity  | 11/19/2020 9:40 AM  |
| 146 | Transparency means a view of the intentions of police without hindering a case. Better understanding of laws. Accountability means all police will follow strict rules equal in all cases with all peoples or face consequences.   | 11/19/2020 6:55 AM  |
| 147 | You should always try to do the right thing and be a good & respectful person, not only regarding the community but regarding your colleagues and how the department operates internally as well.  | 11/19/2020 3:02 AM  |
| 148 | Just that transparency and accountability what part of English language do you have trouble with?  | 11/19/2020 2:33 AM  |
| 149 | Not all police are racist or prejudice and do am excellent job. All people want is for any of blatantly break the law be held accountable. Especially when they are caught on camera and blasted all over social media. The victims are not always the problem.                                    | 11/18/2020 10:54 PM |
| 150 | NOT A THINGJUST DO YOUR THING  | 11/18/2020 7:12 PM  |
| 151 | All complaints against APD officers are investigated and followed up with complaint. Also keeping a record of officer behavior both positive and negative.   | 11/18/2020 6:53 PM  |
| 152 | Unsure   | 11/18/2020 6:42 PM  |
| 153 | being given access to reports, videos, witnesses, etc.   | 11/18/2020 5:25 PM  |
| 154 | Be honest with the public, if mistakes are made own up to them and take the necessary action to learn and prevent them from happening again but also stand your ground to protect the integrity of the department and the officers even if it is not popular with the public and elected officials | 11/18/2020 5:02 PM  |
| 155 | Consistent protocols, consistent enforcement and open to questions.  | 11/18/2020 4:36 PM  |
| 156 | To be open and honest, all the while doing your job hired for- maintaining authority and protecting the good/innocent  | 11/18/2020 3:37 PM  |
| 157 | Taking responsibility for wrongdoings, sharing information with the citizens of the community that would be reasonable for them to know.   | 11/18/2020 3:34 PM  |
| 158 | Being able to know what is happening in the community we live in, knowing the higher crime areas ie drug areas theft areas and a weekly police blotter thru the Police dept so we can help change these areas as a community   | 11/18/2020 3:09 PM  |
| 159 | The ability to honestly and openly hold ones self accountable even if that means disciplinary action   | 11/18/2020 2:36 PM  |
| 160 | We can hold them responsible   | 11/18/2020 2:33 PM  |
| 161 | I want to know of every report of police misconduct and the investigation be done by a community advocate as well as internal affairs and records be public. Officers that commit crimes should be prosecuted  | 11/18/2020 11:08 AM |
| 162 | Building trust with victims of a crime to assure them that they are able to call Law Enforcement and that their situation will be handle   | 11/18/2020 8:46 AM  |
| 163 | Body cameras. UNPAID leave when an officer is suspended/under investigation.   | 11/18/2020 5:55 AM  |
| 164 | honesty and integrity  | 11/18/2020 5:27 AM  |
| 165 | Idk? Can we just get rid of bail reform already though?  | 11/17/2020 10:24 PM |
| 166 | Body camera footage immediately reviewed by impartial 3rd party when a complaint is made.  | 11/17/2020 10:07 PM |
| 167 | Don't hide anything  | 11/17/2020 8:53 PM  |

|     | Remit chefort conductative   |                     |
|-----|--|---------------------|
| 168 | Properly discipline police officers when they overstep their authority or for inappropriate harassment   | 11/17/2020 8:25 PM  |
| 169 | That there is an immediate unbiased articulation of what happened and police response even as further details are investigated. The officers involved in what appears to be dereliction of duties and oath are immediately placed on leave. PERIOD. That police is treated in the same transparency manner as other professionals: doctors, lawyers accountant etc. And stop hiding behind a false sense of immunity!!!  | 11/17/2020 7:22 PM  |
| 170 | Respecting others at ALL times. Working in a "Power With" philosophy rather than "Power Over".   | 11/17/2020 7:05 PM  |
| 171 | Easily accessible data on department activities and how the budget is allocated and spent. It would be nice someday if we had stats on people the police have helped rather than just arrests - public policy should encourage public safety and actual justice, not just how many tickets can be given out or how many arrests are made.  | 11/17/2020 5:26 PM  |
| 172 | Camera microphones. If people are on tape they're more likely to do the right thing  | 11/17/2020 5:25 PM  |
| 173 | The only accountability is to enforce the law and do their job.  | 11/17/2020 5:02 PM  |
| 174 | N/A  | 11/17/2020 4:51 PM  |
| 175 | Thsi question is bait and I don't have the time to answer it.  | 11/17/2020 4:15 PM  |
| 176 | being responsive to requests for information critical to the public  | 11/17/2020 2:56 PM  |
| 177 | It's important   | 11/17/2020 2:55 PM  |
| 178 | Officers responsible for their actions or non-actions and able to justify why things done a certain way. More transparency means more trust.   | 11/17/2020 2:23 PM  |
| 179 | being honest and knowing they have done what was needed given each and every encounter and being able to walk away knowing all was done correctly and being proud of how they handled each situation. Also, the ability to call for others to intervene if they feel something is going wrong, taking a step back when needed.   | 11/17/2020 2:09 PM  |
| 180 | open communication   | 11/17/2020 1:59 PM  |
| 181 | It means clear oversight provided by independent agencies, such as the judiciary, city-appointed boards, etc. It means involvement in community events and with community organizations (which our police department does very well). It means being open (within legal parameters) about what transpired in cases such as an arrest. It means body cameras. It means a clear chain of command that instills values and expectations and consequences for deviating from those values and expectations (e.g., we expect every officer to take seriously any allegation of domestic violence and to do everything in their power to protect alleged victims, and failure to do so will have serious ramifications for that officer, including re-training, official reports, and firing). The Police Department should be actively engaged with public organizations such as the Human Rights Commission. I believe our Police Department does a pretty good job at this already. The idea is fairly simple and fundamental to our democracy: every power should have a check and balance. Any power, no matter how well intentioned, without checks and balances will inevitably tend toward corruption; that is no more or less true for police officers - it's true for me, for City Council, for the judiciary, for everyone. We are better together. | 11/17/2020 1:25 PM  |
| 182 | Civilian Review Board. National database of police / civilian Physical violence incidents  | 11/17/2020 1:20 PM  |
| 183 | Honesty  | 11/17/2020 1:12 PM  |
| 184 | Being upfront and providing as much information as possible on every incident. Much of what is the Police Department is already doing  | 11/17/2020 12:33 PM |
| 185 | If you mess up, let us know. It is easy to forgive.  | 11/17/2020 12:23 PM |
| 186 | To be able to show the public that police officers act without bias or prejudice   | 11/17/2020 12:17 PM |
|     |  |                     |
| 187 | Body cams, third party investigation into police abuse   | 11/17/2020 12:13 PM |

|     | Relitvelicion Collaborative  |                     |
|-----|--|---------------------|
| 189 | Holding ALL people responsible for their actions   | 11/17/2020 12:06 PM |
| 190 | Being open to the public concerning officer conduct  | 11/17/2020 11:33 AM |
| 191 | Constantly educating the public about why you approach various situations the way that you do would likely go a long way toward helping people understand your operations. Answering questions posed by the public in public forums is also a great idea.  | 11/17/2020 11:25 AM |
| 192 | All activities of our police should be visible and answerable to the public.   | 11/17/2020 11:24 AM |
| 193 | To maintain professional conduct with all members of the public. Always act as you are being supervised/acting appropriately while on the clock.   | 11/17/2020 11:14 AM |
| 194 | Clear admission of mistakes, followed by a restorative justice approach to remediation rather than a punitive appraoch   | 11/17/2020 11:07 AM |
| 195 | Ability to review officer conduct/disciplinary actions taken by the department. A living document of actions and steps taken by the police to understand the community they police. How the department responds to concerns raised by the community into the departments interactions with the public. A method for the community to raise concerns and have a dialog with the department.   | 11/17/2020 10:55 AM |
| 196 | Not covering up errors or any crimes made by the department or personal. Making sure a thorough, complete and expedient investigation into those matters is done. But also, not releasing information, videos or other details of such a sensitive nature prematurely that the public cannot be properly or fully informed, or where doing so could endanger the safety of the public. For example releasing body worn video prior to review by DA's office when a use of force by police results in injury or death or when the matter has been turned over to the State Attorney for investigation when police use of force has results in injury or death to an "unarmed" person. After the investigation has been completed then full release of details should be made. | 11/17/2020 10:48 AM |
| 197 | Trust, Build Collaboration, Openness, Values Public Input, Responsiveness to public issues and concerns. More than just statistics.  | 11/17/2020 10:25 AM |
| 198 | Not see color just solve situations and held accountable for actions   | 11/17/2020 10:18 AM |
| 199 | The public can be made aware of what is going on in the city.  | 11/17/2020 10:17 AM |
| 200 | We know what's happening in the community  | 11/17/2020 10:09 AM |
| 201 | Not being defensive when problems emerge. Making information (data) about police activities, calls, responses, complaints against available. Willingness to openly discuss problems and successes!   | 11/17/2020 9:59 AM  |
| 202 | Transparency and accountability to me means that the Auburn Police Department will always be open with the public. Whether an officer makes a mistake or is intentionally malicious, the APD will not try to hide it and the offending officer has adequate punishment.  | 11/17/2020 9:52 AM  |
| 203 | Availability of police complaint investigation response and results  | 11/17/2020 9:45 AM  |
| 204 | The community is made aware of the training and de-escalation methods the officers are trained and how they are held to these training standards.  | 11/17/2020 9:43 AM  |
| 205 | Good to see them out there enforcing the law   | 11/17/2020 9:37 AM  |
| 206 | I feel our police force is held to a high standard   | 11/17/2020 9:36 AM  |
| 207 | It would be helpful if APD followed up on issues. A call or an e-mail.   | 11/17/2020 9:34 AM  |
| 208 | Be clear and cut with the public   | 11/17/2020 9:27 AM  |
| 209 | N/A  | 11/17/2020 9:27 AM  |
| 210 | Easy, anonymous access to data, provided regularly by a non-law-enforcement agency.  | 11/17/2020 9:23 AM  |
| 211 | Basically, if things happen which are related to police conduct, be open with the investigation to the extent it does not impede the results or infringe upon anyone's rights. Simply put, if you've got nothing to hide then don't hide anything. Anyone can make a mistake, as that is human. Attempting to hide, coverup, or conceal that creates distrust within the community. On the flipside, transparency should also be accepted if it is in favor of the Police/officer/etc.   | 11/17/2020 9:21 AM  |

| accountable for their action  216 Exactly what it says. Every   | d accountable.  adily observable by the public and police officers should be s, as are all citizens  yone is accountable for heir actions.  If police department activities. Continuation of community  | 11/17/2020 9:07 AM<br>11/17/2020 8:45 AM<br>11/17/2020 8:40 AM<br>11/17/2020 8:39 AM<br>11/17/2020 8:38 AM<br>11/17/2020 8:18 AM |
|---|---|--|
| 214 Every action should be held 215 police activity should be reaccountable for their action 216 Exactly what it says. Every 217 Comprehensive reporting of   | d accountable.  adily observable by the public and police officers should be s, as are all citizens  yone is accountable for heir actions.  If police department activities. Continuation of community ch I believe Is in existence.  | 11/17/2020 8:40 AM<br>11/17/2020 8:39 AM<br>11/17/2020 8:38 AM   |
| police activity should be reaccountable for their action  Exactly what it says. Every  Comprehensive reporting of   | adily observable by the public and police officers should be s, as are all citizens  vone is accountable for heir actions.  If police department activities. Continuation of community ch I believe Is in existence.  | 11/17/2020 8:39 AM<br>11/17/2020 8:38 AM   |
| accountable for their action  216 Exactly what it says. Every  217 Comprehensive reporting of   | s, as are all citizens  vone is accountable for heir actions.  f police department activities. Continuation of community ch I believe Is in existence.  | 11/17/2020 8:38 AM   |
| 217 Comprehensive reporting of  | f police department activities. Continuation of community ch I believe Is in existence.   |  |
| 1 0   | ch I believe Is in existence.   | 11/17/2020 8:18 AM   |
|   | e force being non-transparent.  |  |
| 218 I am not aware of the police  |   | 11/17/2020 7:44 AM   |
| 219 Please see above  |   | 11/17/2020 7:17 AM   |
| 220 it a joke   |   | 11/17/2020 6:55 AM   |
| That all officers are held ac police work honestly and fo   | countable to their superiors and to the community as a whole. All or the good of all citizens.  | 11/17/2020 6:47 AM   |
| 222 Officers being held account   | table for how they treat others while in uniform.   | 11/17/2020 6:47 AM   |
|   | d again, it needs to be a 2 way street. We do not have an over a Auburn, but the lack of respect is sad   | 11/17/2020 6:22 AM   |
| 224 Sunshine like lawa  |   | 11/17/2020 6:19 AM   |
| 225 Any negative issues with p  | ersonnel should be made available to a public board   | 11/17/2020 6:12 AM   |
| Performance and reactions   | to be visible to the public.  | 11/17/2020 5:40 AM   |
| Being a part of our community.  | nity on and off the job. Showing up and being a part of our   | 11/17/2020 5:13 AM   |
| 228 Being transparent and acco  | ountable for all police officers. Not just standing behind the blue .   | 11/17/2020 1:05 AM   |
| 229 Everything  |   | 11/17/2020 12:53 AM  |
| Be clear and open with the  | public.   | 11/17/2020 12:27 AM  |
| A reasonable well trained a   | nd well versed police dept.   | 11/17/2020 12:12 AM  |
| 232 Honestly  |   | 11/17/2020 12:10 AM  |
| Accepting responsibility for recurring.   | mistakes and ensuring policies are put in place so they aren't  | 11/17/2020 12:03 AM  |
| operate effectively. A cultur Police departments need to officers carry out their dutie officers can work together edecisions. They know their ahead of personal interests between the police and the police violate the rules, their | y law enforcement agency needs a strong, healthy work culture to be of accountability in law enforcement is of particular importance. It creates a system of internal checks and balances to make sure as properly and act with integrity. Police accountability ensures that deffectively. They can trust their commanders to make ethical fellow officers will put the needs of the department and the public. A culture of accountability in law enforcement also builds trust community. If the public holds the police to high standards. When by break public trust and lose credibility. This ultimately makes eeple are unlikely to cooperate with police if they don't trust them. | 11/16/2020 11:40 PM  |
|   | eview board that works in conjunction with the union and police dents that are reported and then make those findings public.  | 11/16/2020 11:35 PM  |
| Not hiding information from   | the community   | 11/16/2020 11:27 PM  |
| The APD does an outstand  | ing job! Thank you!   | 11/16/2020 11:21 PM  |
| everyone in their communit  | are held under higher accountability, and that they protect<br>y, even those they may previously had poor encounters with.<br>change, even criminals. And should be treated accordingly.  | 11/16/2020 11:07 PM  |
| <u> </u>  | and honest about their actions and take accountability for what their   | 11/16/2020 11:03 PM  |

actions.

|     | actions.   |                     |
|-----|--|---------------------|
| 240 | Body cameras, and review of each citizen contact   | 11/16/2020 10:54 PM |
| 241 | Safety of officers   | 11/16/2020 10:31 PM |
| 242 | I belive most of the department is transparent although to me it means that they do thier efforts to keep the community up to date on active cases and active alerts and threats.  | 11/16/2020 10:21 PM |
| 243 | That you uphold the law, you are not above it. That you enforce the law by the law and not whom you engaged in for a violation. Law enforcement needs to respect the law and not fear being the law.   | 11/16/2020 10:15 PM |
| 244 | All people dhould be treated equally and fairly  | 11/16/2020 10:02 PM |
| 245 | Honesty about treatment by officers during certain situations  | 11/16/2020 9:58 PM  |
| 246 | Accountability   | 11/16/2020 9:44 PM  |
| 247 | Body cams  | 11/16/2020 9:43 PM  |
| 248 | Trust, dependability, ways to improve society with your experience. Rather than merely police it. That you appreciate transparency and accountability from your citizens it's a 2 way street.  | 11/16/2020 9:13 PM  |
| 249 | A community like open approach to all situations appropriate   | 11/16/2020 9:10 PM  |
| 250 | Some younger officers need to know who their audience are when it comes to interaction. Instead some view certain races as if they are guilty before innocent. Some officers meaning new recruitment and outside hirings need to know their environment and get to know the people.            | 11/16/2020 9:08 PM  |
| 251 | Taking accountability for mistreating a citizen  | 11/16/2020 8:55 PM  |
| 252 | ·  | 11/16/2020 8:53 PM  |
| 253 | Being upfront about situations that may arise  | 11/16/2020 8:52 PM  |
| 254 | Police should be just as accountable for their actions as the community they work for and vice versa   | 11/16/2020 8:49 PM  |
| 255 | I dont know  | 11/16/2020 8:48 PM  |
| 256 | Being open and transparent about incidents where someone may be harmed. They need to be put into context with police trading and policies for dangerous situations   | 11/16/2020 8:48 PM  |
| 257 | Officers are subject to criticism and are not treated as sovereign citizens  | 11/16/2020 8:35 PM  |
| 258 | I think the police dept should have internal procedures and training practices in place. Most businesses have their internal controls in place It's not a politicians place to second guess how a police dept should turn keep politics out of it. When cuomo pays my taxes he can have a say. | 11/16/2020 8:27 PM  |
| 259 | In the rate instance of misconduct, our Judicial system is capable of handling, as it has effectively for yesrs  | 11/16/2020 8:26 PM  |
| 260 | The people knowing the true stories of what happens and if the police have not acted properly  | 11/16/2020 8:20 PM  |
| 261 | Upholding integrity and employment of emotional intelligence at all times  | 11/16/2020 8:15 PM  |
| 262 | Do the right thing, even when nobody is looking.   | 11/16/2020 8:14 PM  |
| 263 | That all officers are held to a higher accountability. No one is above the law.  | 11/16/2020 8:12 PM  |
| 264 | Teach the children to respect the police officers  | 11/16/2020 8:11 PM  |
| 265 | Be truthful in all issues that occur no matter the consequences. Bring the truth to the public asap.   | 11/16/2020 8:05 PM  |
| 266 | Public being aware of situations that may impact them.   | 11/16/2020 7:58 PM  |
| 267 | Being open   | 11/16/2020 7:53 PM  |
| 268 | I believe all should have body cameras. Not just for our protection of transparency but also for   | 11/16/2020 7:52 PM  |

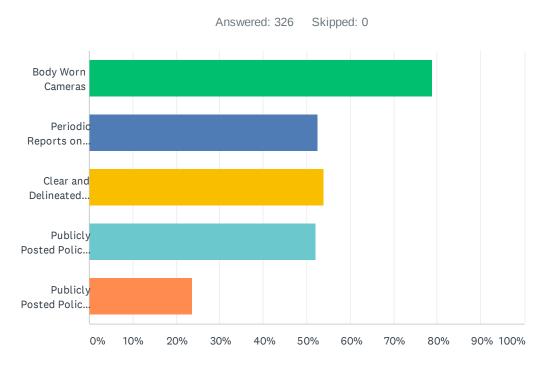
there protection. Every officer should be held accountable for their actions. Good or bad.

| 269 | let them do their job  | 11/16/2020 7:37 PM |
|-----|--|--------------------|
| 270 | Not hiding behind the badgeget out ahead of the story  | 11/16/2020 7:35 PM |
| 271 | Officers should be held accountable for any and all transgressions. That doesn't mean penalization, but if an officer is involved with a situation that is out of there control and takes their frustration out on community members, that is a problem that should be accounted for   | 11/16/2020 7:20 PM |
| 272 | I feel you don't need to change a thing  | 11/16/2020 7:10 PM |
| 273 | Very little.   | 11/16/2020 7:03 PM |
| 274 | Body cams for the police and citizens protection.  | 11/16/2020 7:03 PM |
| 275 | Investigate complaints and provide appropriate feedback.   | 11/16/2020 6:53 PM |
| 276 | Being fair, unbiased and trained to handle the stressful situation and frequent supervisions   | 11/16/2020 6:53 PM |
| 277 | Cameras being worn and misconduct being addressed.   | 11/16/2020 6:44 PM |
| 278 | No idea  | 11/16/2020 6:39 PM |
| 279 | Holding fellow police officers accountable under all circumstances.  | 11/16/2020 6:33 PM |
| 280 | Complaints against officers should be made aware to the public.  | 11/16/2020 6:29 PM |
| 281 | Reporting back to the community and letting the citizens know what APD is doing.   | 11/16/2020 6:24 PM |
| 282 | Have all officers wear body cams.  | 11/16/2020 6:18 PM |
| 283 | Enforce laws and protect the citizens  | 11/16/2020 6:17 PM |
| 284 | Greater transparency, through body cams, access to records, and community engagement, not only provides the public with a degree of confidence in the department, but also protects officers from baseless allegations and accusations.  | 11/16/2020 6:11 PM |
| 285 | I think transparency and accountability are important principles in general that everyone should follow.   | 11/16/2020 5:59 PM |
| 286 | Body cams 100% of the time. If it's turned off or blocked on purpose then they should be terminated.   | 11/16/2020 5:58 PM |
| 287 | Keeping an open unbiased mind to helping those in need and when arresting someone  | 11/16/2020 5:53 PM |
| 288 | Being open to the community about what the police department does. Accountability means holding police officers that step out of line accountable for their actions, this goes not just for officers within our force but also police officers around the country. I would really like to see more police officers speaking up publicly about other officers | 11/16/2020 5:42 PM |
| 289 | Truth  | 11/16/2020 5:37 PM |
| 290 | Investigation into any allegations of misconduct by a police officer and keeping an open mind because what might seem like misconduct or bias to some might not necessarily seem that way to others  | 11/16/2020 5:33 PM |
| 291 | Communication with the publicforums, engaged in community events   | 11/16/2020 5:24 PM |
| 292 | Not much. I'd like to know the truth about things but I also realize the media is beyond over blowing how often officers use violence. I know you guys/girls only use it when you have to.   | 11/16/2020 5:19 PM |
| 293 | We need public (online) access to all arrest records and criminal records of those arrested in auburn.   | 11/16/2020 5:16 PM |
| 294 | Officers (all levels) being compliant to all procedures and on public record when misconduct is founded.   | 11/16/2020 5:11 PM |
| 295 | That our officers a toons and training are seen and understood and they are held accountable for their actions   | 11/16/2020 5:07 PM |
| 296 | Each individual officer is responsible for their own actions.  | 11/16/2020 5:06 PM |

| 297 | Police officers are public employees and should be held to the highest standards. Citizens are stakeholders and should have access to SOPs, records, and have a voice with regards to these.  | 11/16/2020 5:03 PM |
|-----|---|--------------------|
| 298 | Data update   | 11/16/2020 5:02 PM |
| 299 | It means to keep the public informed and up to date on the happenings within the police department and the services it provides.  | 11/16/2020 5:02 PM |
| 300 | Honesty and openness in reporting of interactions that raise doubt about racial equity in how they are handled.   | 11/16/2020 5:00 PM |
| 301 | It's important for the citizens of this city to understand that police officers have and are expected to hold people accountable for their actions and transparency allows for the general public to see the work these officers are faced with.  | 11/16/2020 4:59 PM |
| 302 | Own a mistake if one is made  | 11/16/2020 4:56 PM |
| 303 | That everyone is responsible for their actions and no "blue wall".  | 11/16/2020 4:55 PM |
| 304 | Personally I feel the current policies and procedures provide transparency and accountability. Again, the problem at hand is the lack of respect for the officers.  | 11/16/2020 4:52 PM |
| 305 | Openness.   | 11/16/2020 4:49 PM |
| 306 | After the DA looks at the case, release it to the public.   | 11/16/2020 4:38 PM |
| 307 | The police department following the laws they are hired to enforce. We lost a police shift because the department refused to social distance during the COVID crisis. I have seen many police officers refusing to wear PPE while completing their jobs. I have also seen them refusing to follow traffic laws.   | 11/16/2020 4:38 PM |
| 308 | Treating individuals equally, no matter their race, sexual orientation, religious beliefs or mental health, within the bounds of the law.   | 11/16/2020 4:30 PM |
| 309 | It means that officers who do their jobs correctly it will show and those that don't it will show as well.  | 11/16/2020 4:26 PM |
| 310 | xxx   | 11/16/2020 4:19 PM |
| 311 | I believe only necessary in cases of alleged misconduct, the truthfulness. Otherwise the police shouldn't have to defend everything they do.  | 11/16/2020 4:14 PM |
| 312 | All are held accountable for their professional behavior  | 11/16/2020 4:13 PM |
| 313 | Quite a bit   | 11/16/2020 4:11 PM |
| 314 | I trust the police department to train and maintain decorum of its officers. But I am a nurse when I make mistakes I am held accountable, I expect the same from APD officers.  | 11/16/2020 4:09 PM |
| 315 | Transparency and Accountability would include having an updated and maintained accessible website, being visible in the community from our schools to business events; participating on local boards and commissions to be engaged with the local community needs. Officer accountability is harder to describe for those outside law enforcements. Other than following administrative actions, what level of accountability is there? As officers of the law, are they not already accountable? | 11/16/2020 4:07 PM |
| 316 | Being open with all incidents involving officers and appropriate discipline when an officer is found to be in the wrong.  | 11/16/2020 4:04 PM |
| 317 | help  | 11/16/2020 4:04 PM |
| 318 | I think any demand for transparency or accountability is a witch hunt for misbehavior. I think a demand for these things simply implies a lack of trust and faith in our police. If our officers are trained well and are ethical in exercising their duties under the law, then the public shouldn't need to demand to see their every move.   | 11/16/2020 4:00 PM |
|     | Police should stand up for what's right and not to protect the negative behaviors from fellow   | 11/16/2020 3:58 PM |
| 319 | officers.   |                    |

| 321 | N.A  | 11/16/2020 3:53 PM |
|-----|--|--------------------|
| 322 | It means everything to me. Accountability for officers will keep our streets safer.  | 11/16/2020 3:49 PM |
| 323 | All officers should be held to a higher standard. When an officer (on duty or off) gets special treatment after they did something illegal, it never looks good. | 11/16/2020 3:49 PM |
| 324 | having open dialog with the community  | 11/16/2020 3:44 PM |
| 325 | Police officers should follow there oath, and be accountable if they don't, we don't need corrupt law enforcement  | 11/16/2020 3:42 PM |
| 326 | Let us know what is going on if issues arise concerning members and the dept. as a whole.  | 11/16/2020 3:37 PM |

# Q15 What Are Some Ways the Auburn Police Can Improve Our Transparency and Accountability? Choose all that apply



| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Body Worn Cameras                                       | 78.83%    | 257 |
| Periodic Reports on Founded Police Misconduct           | 52.45%    | 171 |
| Clear and Delineated Citizen Complaint Process          | 53.99%    | 176 |
| Publicly Posted Police Department Policy and Procedures | 52.15%    | 170 |
| Publicly Posted Police Union Contracts                  | 23.62%    | 77  |
| Total Respondents: 326                                  |           |     |

| #        | OTHER (PLEASE SPECIFY)   | DATE                                     |
|----------|--|--|
| 1        | Public department meetings listing goals, stats, and listening to public concerns  | 12/22/2020 2:40 PM                       |
| 2        | have community meetings to discuss issues  | 12/20/2020 10:05 PM                      |
| 3        | I used to think that cameras are overkill, I now think they can protect both police and truthtelling.  | 12/3/2020 8:42 PM                        |
| 4        | Cameras protect the officer and the citizens. All citizen complaints should be handled equally.  | 12/2/2020 10:34 PM                       |
| 5        | Officers being considered part of the community, knowing the people they serve, is huge. I wouldn't want to require an officer to live in a particular place, but it certainly would help. | 11/29/2020 7:58 AM                       |
| 6        | develop a committee of community members that can respond to acts of misconduct, possibile a community member be a support to the police department  | 11/25/2020 7:57 AM                       |
| 7        | Publish disciplined individuals.   | 11/24/2020 6:30 PM                       |
| 8        | I never want to see our police officers or the Chief of police on their knees. We have a great local police department and they should not be used as a political scapegoat.               | 11/24/2020 12:21 PM                      |
| 9        | Nothing. They do a great job. Survey wont continue unless i pick something.  | 11/24/2020 12:18 PM                      |
| 10       | Start assigning different officers to walk on the sidewalks and get out of their police cars   | 11/23/2020 7:50 PM                       |
| 11       | completely forego the social control profession latent Gestapo ideology  | 11/23/2020 1:12 PM                       |
| 12       | None, not needed by law enforcement  | 11/19/2020 11:06 AM                      |
| 13       | Explain to the community how you are trained to handle certain situations and what the outcome of those situations could be if you don't follow your training.                             | 11/19/2020 3:02 AM                       |
| 14       | ENOUGH WITH THE PC GARBAGE. KEEP DOING YOUR THING!! IF SOMEONE HAS A PROBLEM WITH HOW THE POLICE DO THEIR JOB, THEYRE EITHER A CRIMINAL THEMSELVES OR JUST HAVE SOMETHING TO HIDE!         | 11/18/2020 7:12 PM                       |
| 15       | Making the public aware of crime areas so we can work together for a safer Community   | 11/18/2020 3:09 PM                       |
| 16       | Body cameras on from start of shift to end of shift minus bathroom breaks.   | 11/17/2020 10:07 PM                      |
| 17       | Who negotiates the police contract and is that person(s) readily known to the community?   | 11/17/2020 7:22 PM                       |
| 18       | I do not know.   | 11/17/2020 7:05 PM                       |
| 19       | Body cameras to protect themselves.  | 11/17/2020 5:02 PM                       |
| 20       | Start arresting your own.  | 11/17/2020 4:15 PM                       |
| 21       | Remove police officers from schools  | 11/17/2020 9:52 AM                       |
| 22       | Trauma informed training   | 11/17/2020 9:43 AM                       |
| 23       | Police internally. And the above won't be needed.  | 11/17/2020 8:38 AM                       |
| 24       | Posted policies dont matter if chief orders officers to charge friends with lesser crimes.   | 11/16/2020 10:02 PM                      |
| 25       | More transparency  | 11/16/2020 9:44 PM                       |
|          | · · · ·  |  |
| 26       | Update like cuomo. Think that kind of transparency and true speaking like you care.  | 11/16/2020 9:13 PM                       |
| 26<br>27 |  |  |
|          | Update like cuomo. Think that kind of transparency and true speaking like you care.  | 11/16/2020 9:13 PM                       |
| 27       | Update like cuomo. Think that kind of transparency and true speaking like you care.  Make it clear to they public they have nothing to worry about if they don't break the law             | 11/16/2020 9:13 PM<br>11/16/2020 8:53 PM |

# Q16 Using the space below describe your experiences with the Auburn Police Department.

Answered: 326 Skipped: 0

| #  | RESPONSES   | DATE                |
|----|---|---------------------|
| 1  | Partnership with the Auburn Enlarged City School District and ongoing support of our children and families. Working with police representatives on various Boards in the community.   | 1/12/2021 7:54 PM   |
| 2  | Nothing but professional  | 1/8/2021 3:50 PM    |
| 3  | SROs should spend more time presenting a positive image of police in general.   | 1/8/2021 3:46 PM    |
| 4  | They have all been positive. A long time ago, I was living in Akron, Ohio (I am back home living in Auburn now) and I called my parents here at home. The line was busy. (this was long before smartphones). I thought perhaps the line was just off the hook but I was worrying something might be wrong so I called information and got the long distance number for the Auburn Police and called and asked if they could check things out. They did. My parents phone was just accidently off the hook. But the Auburn Police came through that night, so I could stop worrying. | 1/7/2021 2:31 AM    |
| 5  | All have been positive.   | 1/6/2021 10:44 PM   |
| 6  | Quick and responsive  | 1/6/2021 9:52 PM    |
| 7  | I have had very good interactions and have no concerns currently. I do our community continues to receive at least or if not more police officers. Given the current world climate, more than ever I hope our community feels safe.   | 1/5/2021 6:48 PM    |
| 8  | My experiences with the APD have been primarily related to neighborhood issues. I've called when I've seen or heard domestic or potentially criminal activity. APD has always been responsive and thorough with their investigation. I have seen officers in the schools and working with administration at the buildings. I have confidence in their ability to work with our small community and am grateful for their service.   | 1/5/2021 4:25 PM    |
| 9  | They are always very respectful, helpful and patient. So many of the officers are great with the elderly and with those that suffer from mental illness.  | 1/5/2021 4:21 PM    |
| 10 | Number of times assisted store I worked for on larceny and intoxicated people or persons under drug or alcohol impairment   | 12/31/2020 12:27 AM |
| 11 | I have had few incidences of personal police engagement, most have been as a keyholder/contact person for building security responses at my place of worship. The officers have been courteous and helpful.   | 12/26/2020 10:32 AM |
| 12 | All have been of reporting of minor accidents and issue. All were positive experience.  | 12/22/2020 2:40 PM  |
| 13 | N/a   | 12/21/2020 2:54 PM  |
| 14 | Mostly professional   | 12/20/2020 10:05 PM |
| 15 | Excellent, a group of professionals that go to great lengths to engage the community in a positive way  | 12/13/2020 2:31 PM  |
| 16 | I've had very few interactions with police. While they weren't explicitly negative or positive, police in our community tend to have an elitist attitude.   | 12/12/2020 6:20 PM  |
| 17 | They save my life and the lives of others multiple times I work at a homeless shelter and they have been absolutely wonderful with my clients   | 12/10/2020 8:24 AM  |
| 18 | Any officer I had contact with was respectful and informative. Very professional when they need to be   | 12/9/2020 5:44 PM   |
| 19 | I have not had any bad experiences,.  | 12/7/2020 10:30 PM  |
| 20 | Positive respectful   | 12/6/2020 7:40 PM   |
| 21 | Fine  | 12/6/2020 7:15 PM   |
| 22 | Always very positive  | 12/6/2020 4:28 AM   |
| 23 | The police department acts as a community lifeline  | 12/5/2020 10:07 PM  |
| 24 | Positive  | 12/5/2020 7:48 AM   |
| 25 | None.   | 12/5/2020 3:29 AM   |

| 26 | I called the police when one of my neighbor started fighting in his backyard and threatened to kill one of his guest .   | 12/4/2020 4:22 PM   |
|----|--|---------------------|
| 27 | I don't have many.   | 12/3/2020 8:42 PM   |
| 28 | As a whole I have found the Auburn Police to be honest and helpful. I hope that experience to be the same for all citizens of our city.  | 12/3/2020 8:02 PM   |
| 29 | I have a working relationship with APD through my workplace and have always been treated with respect, both on the job and during a traffic stop with an officer I did not personally know.  | 12/3/2020 12:14 PM  |
| 30 | professional and considerate   | 12/3/2020 11:46 AM  |
| 31 | When I have contacted the police department they have always been kind and respectful  | 12/3/2020 2:56 AM   |
| 32 | I haven't had any negative interactions with the Auburn Police Department, and while I am not a marginalized group, I do still believe there is always room for improvement.   | 12/3/2020 12:17 AM  |
| 33 | Very positive experience.  | 12/2/2020 10:34 PM  |
| 34 | Good, helpful  | 12/2/2020 8:24 PM   |
| 35 | Nothing but positive   | 12/2/2020 7:41 PM   |
| 36 | Personally, my experiences have been mostly positive at community events. I hear from friends of color that they have had negative interactions and issues of bias with APD.   | 12/2/2020 7:32 PM   |
| 37 | I have had contact with a few officers. I would say the best officer there is Nate Gage. As outlined above, McLoughlin is a racist.  | 12/2/2020 5:06 PM   |
| 38 | For the most part, my experiences, personally z have been great! I know many of the day shift officers. Not so much the other shifts.  | 11/30/2020 8:54 PM  |
| 39 | have not had an experience except with Walter Walawender (spelling) back in the 1940's.  | 11/30/2020 2:17 PM  |
| 40 | Many   | 11/29/2020 10:41 PM |
| 41 | Just in passing  | 11/29/2020 7:52 PM  |
| 42 | I have had positive experiences with the APD even with a traffic stop. Always respectful.  | 11/29/2020 11:27 AM |
| 43 | Very few, but when seeing them out in public they are always professional. One time that was scary was when we were driving south down Owasco Street in the evening, after dark. A police officer suddenly walked out into the street right in front of us without warning, looking at and speaking to someone on the other side. My husband had to slam on the brakes to avoid hitting the officer. I don't think the officer even looked up. Luckily we were going slowly. That happened at least 5 years ago. | 11/29/2020 7:58 AM  |
| 44 | The two female police were very understanding and worked quick to solve my issue and did a great job   | 11/29/2020 3:11 AM  |
| 45 | Very good with the exception of SRO response to autistic meltdowns in the schools. It makes me nervous about autistic individuals in the community.  | 11/28/2020 8:48 PM  |
| 46 | I call for work when a child has threatened to hurt themselves. Sometimes the officers arrive with the intention to help. Other times they act like responding is a waste of their time. The one traffic stop I had in the last 10 years was intimidating and cold.  | 11/28/2020 7:08 PM  |
| 47 | Always professional, courteous, friendly and knowledgeable.  | 11/28/2020 5:06 PM  |
| 48 | For the most part my personal interactions with APD have been positive. However from a community leader perspective I think APD has reputation issues. They are frequently described by citizens as racist and unfair.   | 11/28/2020 3:43 PM  |
| 49 | A lot of my family members have been wrongly handled by police officers and I don't trust the officers here  | 11/28/2020 1:12 PM  |
| 50 | it was okay until they called me a liar  | 11/28/2020 8:59 AM  |
| 51 | I have had excellent experiences with our police force. Always available in a number of  | 11/28/2020 7:05 AM  |

| 52 | I have reacted out for help with the auburn police department on a few occasions. I can say I have been satisfied all but 1 time. My kids were home while I was working and called the police due to a man trying to break in the house and I made it from my job before the police did and when they came it wasn't even in a rush. They drove up past my house slowly and turned around. I was not happy! | 11/28/2020 6:56 AM  |
|----|---|---------------------|
| 53 | My experience with the Auburn Police Department had been very positive. Any major calls I've made have been handled immediately and with consideration and professionalism. One call that was not a major emergency was brushed to the side, but the response was that they were very short staffed that evening and would address it when the major emergency situations had all been handled.             | 11/28/2020 6:45 AM  |
| 54 | Police stops Anti racism community rallies Community forums   | 11/28/2020 2:33 AM  |
| 55 | Mostly professional.  | 11/27/2020 8:47 PM  |
| 56 | They do a good job as reported by the media.  | 11/27/2020 5:48 PM  |
| 57 | All very positive.  | 11/27/2020 11:20 AM |
| 58 | It was professional   | 11/27/2020 9:10 AM  |
| 59 | Minimal experience when reporting motor vehicle accidents, etc in former work position. Officer was professional and helpful.   | 11/27/2020 5:51 AM  |
| 60 | Always great. An asset to our community.  | 11/26/2020 5:37 PM  |
| 61 | Nothing ever accomplished, I was verbally harassed in front of my home while the individual approached me broke my phone all because I asked her to pick up her garbage, police told me it was freedom of speech  | 11/26/2020 2:27 PM  |
| 62 | I've always been treated with respect and compassion every time I've had contact with Auburn Police Department.   | 11/25/2020 5:53 PM  |
| 63 | Supportive presence following robberies and a vehicle accident. Professional, able to deescalate tense situations.  | 11/25/2020 4:24 PM  |
| 64 | well receptive and non confrontational  | 11/25/2020 12:48 PM |
| 65 | The APD has always been professional and supportive in my personal and professional life. In my professional life, I have found the responding officers to be courteous and respectful to our clients in crisis and have always handled themselves professionally.  | 11/25/2020 12:06 PM |
| 66 | On 3 occasions I have had to call the police in a family support case they were understanding and were able to deescalate the situation. I also thru employment have contact with the current administration whom I find to be honest and trust worthy  | 11/25/2020 7:57 AM  |
| 67 | Very rarely have need of police but see them at community events interacting with the public. They do a fantastic job.  | 11/24/2020 10:33 PM |
| 68 | My direct experiences with the APD has been relatively limited.   | 11/24/2020 9:41 PM  |
| 69 | No comment  | 11/24/2020 7:37 PM  |
| 70 | Involved in hit and run accident and no follow up.  | 11/24/2020 7:01 PM  |
| 71 | haven"t had much experience with the police dept>   | 11/24/2020 6:55 PM  |
| 72 | Fortunately my contact with the police has been met with professional response and resolution. Let them do their job.   | 11/24/2020 6:48 PM  |
| 73 | Years ago youth were afraid and suspected of the police. They seemed to have become more aware of the people as good people. My feelings toward the police of today is more respectful.   | 11/24/2020 6:30 PM  |
| 74 | I have always been treated with courtesy and respect  | 11/24/2020 5:03 PM  |
| 75 | QUESTIONABLE.   | 11/24/2020 3:42 PM  |
| 76 | I haven't had any problems with them. I have mostly met with officers during different trainings  | 11/24/2020 3:12 PM  |
| 77 | 1) When my apartment was robbed, the officer asked the 3 individuals: "did you rob her apartment?" Now really if you were asked that question what would you say? Thankfully the  | 11/24/2020 2:52 PM  |

Sheriff's Office found one of my rings in one of the person's possession and he was arrested and spent time in prison. The other two got off, but I knew what they had done. 2) Mark Locastro used foul language to and at me over the phone when my puppy was attempted to be stolen by a person, but they accidentally took the landlord's son's dog instead, injuring the dog in the process of the attempt. Because one of the two involved was dating a police officer, no charges were brought about. I wasn't even in Auburn, being in Albany, taking care of a family member who was dying of colon cancer, and the police kept knocking on my apartment door, and bothering my neighbors looking for me. It was absurd, I didn't do anything, the two women that attempted to steal the dog were the ones that committed a crime. 3) The landlady is or has some mental issues and in front of her husband she threatened me with bodily harm. I believe she threatened to kill me. I went into the apartment and called the police. The police officer that came into my apartment interrogated me as if I was the criminal and not the victim. He was asking where my dog was, which the dog was in his cage, door open, but the officer wouldn't go over that way, so he couldn't see him, he's a small little dog. He doesn't make a sound unless you threaten him. So he was just chilling out. Then he started asking me questions about how I cooked because I had items on my stove. I was what does this have to do with anything? And he then asked what kind of meds I was on. That was when I told him to leave, that was none of his business and that I was the victim here and he is interrogating me, no this is over and done. I worked 5 years at the Sheriff's office, no one's going to play games with me.

|    | with me.   |                     |
|----|--|---------------------|
| 78 | Nothing but professional. Always listen to all sides and try to settle things.   | 11/24/2020 2:44 PM  |
| 79 | I was very impressed with APD's leadership & participation in the Black Lives Matter events at ERHC. I think Shawn is doing a wonderful job, and is a huge improvement from those that held the post previously. I've also for years worked closely with Chris Major, on Majorpalooza, he is organized, efficient and responsible and has a huge heart. Other random interactions with officers have been pleasant & cordial.  | 11/24/2020 2:38 PM  |
| 80 | called because druggies were shooting up on a porch of an apartment bldg. by the time police arrived, they were gone, showed picture and was told they looked like the same folks that were taking advantage of other disabled people. Nothing was done. Why don't they get these folks off the street, they know who they are   | 11/24/2020 1:57 PM  |
| 81 | All have been positive. I was always treated with respect and I have always felt that my opinion matters.  | 11/24/2020 1:15 PM  |
| 82 | As a business, I have had to contact the Auburn Police Department several times. They have been nothing but wonderful to me! I have had suspicious activity at my workplace and they are right there to assist me. Great group of men and women!   | 11/24/2020 1:12 PM  |
| 83 | I just see them out and about. Never had direct experience/contact with any police.  | 11/24/2020 12:43 PM |
| 84 | Personally, I have had positive experiences seeing members of the Department at local events.  | 11/24/2020 12:41 PM |
| 85 | Every officer I have ever come into contact with has exhibited professional conduct and behavior towards me. I am proud of the APD. I think they do a good job.  | 11/24/2020 12:38 PM |
| 86 | I am an attorney and have had many experiences with the police department, both good and bad.  | 11/24/2020 12:21 PM |
| 87 | I have never been arrested, I have always tried to obey the law and show respect when ever I was in contact with them.   | 11/24/2020 12:21 PM |
| 88 | My most recent involvement was this past summer when I learned my identity was part of the nation wide unemployment scam. I called APD to report it and to get advice and was given immediate attention and was advised what to do i.e NYS labor Dept, sent me info on credit reports and how to follow up with that. Gave me a direct phone # to call if I had anymore questionwhich I did later that day and was able to make contact immediately with the officer on duty | 11/24/2020 12:18 PM |
| 89 | Warm friendly professional and respectful.   | 11/24/2020 12:18 PM |
| 90 | General  | 11/24/2020 12:13 PM |
| 91 | Never had an unfriendly encounter  | 11/24/2020 12:00 PM |
| 92 | All positive   | 11/24/2020 11:57 AM |

| 93  | Meh  | 11/24/2020 11:50 AM |
|-----|--|---------------------|
| 94  | I felt targeted a couple times   | 11/24/2020 8:06 AM  |
| 95  | A fender bender to my car. In the community, seeing the way officers behave outside of work. As in any positions of power, officers should be aware that eyes are on them even when they are not in uniform.   | 11/24/2020 7:14 AM  |
| 96  | The police department seems to have very much improved from the early 1990's.  | 11/23/2020 8:02 PM  |
| 97  | mostly good  | 11/23/2020 7:50 PM  |
| 98  | N/A  | 11/23/2020 3:28 PM  |
| 99  | My experiences have been varied and numerous. I have worked with at-risk and vulnerable populations in Auburn for the past 13 years. I have found APD to be very helpful, patient and responsive during often stressful situations.  | 11/23/2020 3:19 PM  |
| 100 | All of my experiences with law enforcement have been outstanding. All have been professional and approachable.   | 11/23/2020 3:10 PM  |
| 101 | Positive   | 11/23/2020 2:06 PM  |
| 102 | N/A  | 11/23/2020 1:55 PM  |
| 103 | the officer who processed my nephew's assault was condescending, disrespectful, uncaring and projected a reluctance to actually assisting us with our problems   | 11/23/2020 1:12 PM  |
| 104 | officer called to employer was rude and disrespectful  | 11/23/2020 12:38 PM |
| 105 | Had to call several times in a 5 year period while directing the PROS program for seriously and persistently ill adults to have agitated people escorted off the property or taken to the ER for further evaluation. Also have had to call a few times due to issues in my neighborhood, specifically DV issues with an immediate neighbor/household as well as another household nearby that was clearly having an issue that was escalating.   | 11/23/2020 11:29 AM |
| 106 | I have had positive experiences with APD. They responded promptly and were courteous and thorough during two of my motor vehicle accidents.  | 11/23/2020 10:18 AM |
| 107 | Overall interactions I have had with the officers have been i would rate a 5 on scale 1-10.  | 11/23/2020 10:04 AM |
| 108 | Professional, supportive and helpful   | 11/23/2020 9:53 AM  |
| 109 | Extremely Positive - as an open recovering addict and former criminal I have never felt judged or stigmatized by any division of law within our community - in fact the opposite. I have felt welcomed, accepted and at times even appreciated for sharing my faults and attempting to help those who currently struggle. As a civilian I feel safe and secure living in Auburn NY. I appreciate the clear and apparent police presence as it helps keep me accountable and aware but also gives me peace of mind knowing you are out there. This is vital for me having moved here from larger cities such as Rochester NY and Orlando FL. I am grateful for Sherriff Schenk and Chief Butler as well as the rest of our officers. In honesty I have no complaints and appreciate you remaining to be that line that protects us. | 11/23/2020 9:49 AM  |
| 110 | mostly positive one really negative situation in which they thought I was a victim, but treated me like a suspect  | 11/23/2020 9:30 AM  |
| 111 | As both victims and activists we have always been treated with the utmost respect and professionalism.   | 11/23/2020 7:49 AM  |
| 112 | My experience is limited, but officers have be very helpful and responsive in addressing issues on Woodruff, Bellevue and Easterly PI. It has involved multiple contacts with neighbors trying to rid the area of drugs, domestic violence and juvenile delinquency. The department has been very responsive.  | 11/22/2020 8:33 PM  |
| 113 | Very poor. Mostly rude and unjust  | 11/22/2020 12:05 PM |
| 114 | Professional   | 11/22/2020 9:50 AM  |
| 115 | All great even when I got a ticket the officer was very friendly and respectful  | 11/22/2020 8:59 AM  |
| 116 | I've only had a run in via traffic stop but even that felt as if i was being targeted for my color.  | 11/22/2020 8:35 AM  |

The police here don't have a sense of community. They don't seem to have training or cultural awareness on how to deal with people from different walks of life.

|     | awareness on how to deal with people from different walks of life.  |                     |
|-----|---|---------------------|
| 117 | I have not had very limited contact with the police. The contract I have had were good.   | 11/22/2020 6:17 AM  |
| 118 | Arrogance   | 11/21/2020 7:11 PM  |
| 119 | THEY ARE ALWAYS PROFESSIONAL  | 11/21/2020 2:06 PM  |
| 120 | Consistently improving since previous chief left. Much more responsive and transparent  | 11/21/2020 1:09 PM  |
| 121 | good  | 11/21/2020 12:51 PM |
| 122 | I do not have any but my black friends still describe bias being experienced and not addressed by police officers and other community members.  | 11/21/2020 10:36 AM |
| 123 | Great while working Tomatofest and BLM protest  | 11/20/2020 10:25 PM |
| 124 | Any experiences have been positive.   | 11/20/2020 8:56 PM  |
| 125 | 1.) Someone hit my car and knocked the bumper off during winter while it was parked and warming up. the other driver informed me that her brother was an officer. when the officers arrived they were rude and uninterested in what I had to say. They wouldn't even help me lift my bumper out of the snow and carry it to the porch. Then they insisted that I was at fault because of where I was parked, but I lived across from a parking lot, therefore we were unable to do alternate parking. There are too many stories from my childhood and teen years to write in this space. I'd literally have a book. So I included my last interaction. | 11/20/2020 3:39 PM  |
| 126 | Very professional, polite, and stern when necessary. I have seen several neighborhood fights escalate quickly, but no matter the gender, race, or age of those involved, the police handled the situation with appropriate demeanor. I have said "I feel safe about this situation for all concerned, I live in Auburn, NY"   | 11/20/2020 3:28 PM  |
| 127 | No comment.   | 11/20/2020 12:04 PM |
| 128 | finemostly neighbor complaints that they really can't stop anyways.   | 11/20/2020 12:00 PM |
| 129 | Good  | 11/20/2020 8:47 AM  |
| 130 | Generally in public, small talk. All are professional.  | 11/20/2020 7:09 AM  |
| 131 | All interactions have been positive and professional.   | 11/19/2020 8:57 PM  |
| 132 | Minor motor vehicle accident  | 11/19/2020 8:31 PM  |
| 133 | If it's a conversation like at an event ok but if any allegations horrible experiences  | 11/19/2020 8:21 PM  |
| 134 | decent and respectful   | 11/19/2020 6:51 PM  |
| 135 | The auburn police department has long been viewed by citizens of the city as being corrupt and engaging in misconduct for years as a resident of this city for over 50 years I've seen and read of this many times. Its as though carma has caught up to police and police unions across the country with a movement that its gaining much needed momentum and hopes for police reform  | 11/19/2020 3:51 PM  |
| 136 | Mostly my interactions have been work related, many of the court security are former APD officers. On several occasions, APD has had a positive presence on my street, near Balloons. They were either locating a person of interest or quelling unrest between children.   | 11/19/2020 3:47 PM  |
| 137 | I have had to call many times concerning my neighbors lack of consideration towards everyone in our neighborhood.   | 11/19/2020 2:33 PM  |
| 138 | good  | 11/19/2020 1:31 PM  |
| 139 | Positive and respectful   | 11/19/2020 12:55 PM |
| 140 | I have only had positive interactions in private and professional business  | 11/19/2020 12:51 PM |
| 141 | Prefer not to say   | 11/19/2020 12:17 PM |
| 142 | Only professional open and honest   | 11/19/2020 11:44 AM |
| 143 | APD is great. From when I was bouncing and needed them to when I got stabbed and needed   | 11/19/2020 11:06 AM |

them. Even times I have stupidly ran a red light and got caught. APD does not have the issues that the CNN and Fox News (or even the Citizen) outlets portray law enforcement as an issue.

|     | ,  |                     |
|-----|--|---------------------|
| 144 | Work along side officers   | 11/19/2020 9:43 AM  |
| 145 | All  | 11/19/2020 9:40 AM  |
| 146 | As a therapist sometimes police are involved in cases I am part of as well. Also due to where I work, Auburn Police along with other law enforcement participate in case reviews.  | 11/19/2020 6:55 AM  |
| 147 | N/A  | 11/19/2020 3:02 AM  |
| 148 | Rude and inconsiderate   | 11/19/2020 2:33 AM  |
| 149 | My experience with Auburn Police is been one of mutual respect and cooperation   | 11/18/2020 10:54 PM |
| 150 | ALWAYS TREATEDH RESPECT. I CANT FIND A PROBLEM WITH THE APD EVEN IF I TRIED!   | 11/18/2020 7:12 PM  |
| 151 | Very positive, always there when I've needed them.   | 11/18/2020 6:53 PM  |
| 152 | None   | 11/18/2020 6:42 PM  |
| 153 | I'm satisfied with the experiences I've had with APD.  | 11/18/2020 5:25 PM  |
| 154 | Durning my interaction with the police officers I was treated with respect and courtesy, questions were answered to the best of their ability and if they could not be answered at that time they would follow up to get one for me. | 11/18/2020 5:02 PM  |
| 155 | Professionals but could be more engaging with citizens. Get to know the officers. School age kids know the police better than most citizens.   | 11/18/2020 4:36 PM  |
| 156 | Socially interacted  | 11/18/2020 3:37 PM  |
| 157 | My experiences with law enforcement have always been positive whether I've had interactions with them at work or in my personal life   | 11/18/2020 3:34 PM  |
| 158 | Auburn Resident for 59 years so I have had my share of experiences (No I have never been in trouble with the law) I have had things stolen been threaten by a drunk neighbor people  | 11/18/2020 3:09 PM  |

trespassing on my property, back neighbors and a family across the street burning rent a center furniture and mattresses, (how do we know they loudly brag about it the whole street knows) and there have been a couple of officers who don't deserve to wear a badge and I have reported them to Chief Giannota when it has happened and I will again to the chief. (I have sleeping issues and smoke outside you never know when I am up or outside enjoying the peace and guiet ) I am very concerned with the People walking Our streets at the early hours between 1-3 am I have seen kids apx5-6 out walking with their "parents?", teenagers running thru yards or playing loud music fighting as they walk, when they are quiet they usually are checking for locked cars I have heard them whistle or use a dog clicker to signal each other and each time I have coughed walked off my porch and made my presence known as they run away from our area. My husband dropped a candle holder as we sat out enjoying the warm night air a drunk neighbor called the police to say he threw it at a their cat, we waited for the police to respond to her call as we waited we were threatened they were going to destroy our house, boat, truck, car by fire, shoot us, kill our dog, Hide in our side bushes and jump us and our tenants after the officers arrived and they said they were planning on giving them a warning I told them that I was sick of being threatened by them and the officers responded that they were behind a tree listening and heard them yelling these things! I was shocked that they were going to "warn them" after knowing these people were unstable and had access to a weapon that they got and put on their porch!! Not cool or the reports of burning mattresses and the Fire and Police dept arrive as the people burning tell one of them to hide behind the shed cause of a warrant they have, as the responding officers are laughing with the offenders neighbors never bothering to go in to the back or pull the mattress, desk or chair off the fire, we call dispatch to let them know that they are at the wrong house and that there is a man hiding behind the shed with a warrant and are told by dispatch that the Officers are there and see nothing wrong with what is being burned as neither dept went to check out the back or even tried to put out the flames on those items as the street filled with a black hellish smelling smoke we had to close all our windows as well as our elderly neighbors and as we often do gathered together on our porches as we comtemplated calling the News Channel Our neighbor had taken video of the whole thing and laughing at the lack of ambition to do their jobs and stop flirting and take a couple steps towards the Black smoke billowing out of the next yard or

|     | arrest the guy! Some officers are hard working and will do their job others don't know what their job is! If you hear loud music as you drive by they should respect the community and ask  |                     |
|-----|---|---------------------|
|     | them to turn it down instead of ignoring it as they drive past! Police Officers should be willing and aware of a Citizen protection and not be asked to do their job  |                     |
| 159 | I have had police contact many times over the past 39 years. It started when I was a small child at the age of 3 when I was molested. That was handled appropriately. Next, I was involved with the police for domestic violence between my mother and her abusive boyfriend at the time. This contact was not favorable and often lead to my mother and myself being put in harms way. Lastly, I would have police contact through my employment working with at risk youth. Depending on the officer, they may or may not be pleasant. In situations of these magnitudes, it is extremely important that police look at these situations as victim based; as the majority have had a traumatic past. This is not to say that it excuses the behavior of the offender. | 11/18/2020 2:36 PM  |
| 160 | Professional  | 11/18/2020 2:33 PM  |
| 161 | I have found the attitude of the majority of officers is that they are SUPERIOR. They are not. It immediately sets an adversarial tone. They escalate situations that are already intense ie teenager/parent disputes, mental health crisis, even a case of vandalism and property destruction was ridiculed.   | 11/18/2020 11:08 AM |
| 162 | wonderful and friendly  | 11/18/2020 8:46 AM  |
| 163 | Usually pleasant, professional. Definitely better than other cities I have resided in.  | 11/18/2020 5:55 AM  |
| 164 | Helpful and with empathy  | 11/18/2020 5:27 AM  |
| 165 | All officers have been respectful and polite. The 4p-12a shift guys and girls all look pretty new lately and are so far very good officers from what I can tell. That's one crappy shift to work. God bless em!   | 11/17/2020 10:24 PM |
| 166 | Overall mediocre, interactions with the police have shown them hiring bullies and people with authority desires. Zero attempts to meet people halfway, and only show up on their own timetable, discouraging citizens from filing reports that would cause them more work.  | 11/17/2020 10:07 PM |
| 167 | Downtown parking ticket   | 11/17/2020 8:53 PM  |
| 168 | When my sister brother in law and I called them due to a neighbor setting off fireworks and bullying us they did not do a thing about the neighbor shooting fireworks between our apartment and their house and all the officers did was take selfies with the neighbor and auburn police continue to harass my brother in law for no reason and there has been countless incidents where they are racist   | 11/17/2020 8:25 PM  |
| 169 | community relations primarily and probably an unnecessary arrest that should have been handled differently with a better sense of fairness when the rights and privileges of the community or any resident were not threatened or put in jeopardy.  | 11/17/2020 7:22 PM  |
| 170 | Very positive.  | 11/17/2020 7:05 PM  |
| 171 | My first contact was when I was 16 and drove one night without my lights on, or a license! It seemed like an emergency at the timehowever, Officers Guzalak and (I think) Elser said I was a perfect gentleman and were kind enough to let me go home. Our contact over the years has been mostly calls about crazy neighbors, SRO's in schools, and a few parking infractions for good measure. A family member had more serious contact with APD for a while but the officers were always professional.   | 11/17/2020 5:26 PM  |
| 172 | Good  | 11/17/2020 5:25 PM  |
| 173 | None  | 11/17/2020 5:02 PM  |
| 174 | I have had many occasions of dealing with Auburn Police Department Majority of the time they were very caring, and professional. I can think of one incident where I was falsely accused of something that literally had nothing to do with me at one time. I was talked to and treated very poorly.  | 11/17/2020 4:51 PM  |
| 175 | Abusive and drunk on power.   | 11/17/2020 4:15 PM  |
| 176 | Professional and well trained officers who deserve the respect of the public  | 11/17/2020 2:56 PM  |

| 177 | They've all been great and professional   | 11/17/2020 2:55 PM  |
|-----|---|---------------------|
| 178 | Nothing but great   | 11/17/2020 2:23 PM  |
| 179 | I am a nurse, I have had to call during situations over the years for patients in different situations and they have always been amazing. Been in community and events and always positive and say hello with a smile.  | 11/17/2020 2:09 PM  |
| 180 | Over the years I have had mostly good experiences   | 11/17/2020 1:59 PM  |
| 181 | All of my personal experiences have been categorically positive. I have found the Auburn Police Department to be respectful, kind, and diligent. When a crime was committed against property related to me, the response was speedy, effective, and also deeply human. I have always felt "seen" as a person by the police officers with whom I have interacted. I am deeply grateful for the leadership of Chief Butler, for the department's expressed commitments to racial justice and equity, and for the department's active participation in community events. This is a compassionate, community-engaged department. That said, I recognize that I am a white male, which means my experiences may or may not differ from other citizens, such as my Black and Brown neighbors, from whom I have heard stories, for instance, of being pulled over repeatedly (they believed) just because of the color of their skin. I also have noted the general lack of officers of color in our department, and while the efforts to change that are commendable, results ultimately are what matter. | 11/17/2020 1:25 PM  |
| 182 | Positive , except for one arrogant officer  | 11/17/2020 1:20 PM  |
| 183 | Property crimes are not taken seriously enough and ALL blame is placed on the owner.  | 11/17/2020 1:12 PM  |
| 184 | Robbery investigations for my mother. Worked in other departments and agencies as a first responder   | 11/17/2020 12:33 PM |
| 185 | It has been average. I met the Cheif and he was a nice guy.   | 11/17/2020 12:23 PM |
| L86 | I was pulled over for driving over the speed limit, and I also called the police for a car accident. Both times, the officers were very courteous and helpful   | 11/17/2020 12:17 PM |
| 187 | I've had family members harassed and arrested in front of me based on no cause. I've had to call to report accidents and waited over an hour. I've seen police in schools targeting individuals and making situations with youth worse.   | 11/17/2020 12:13 PM |
| 188 | Very Negative, Simply because of Negative remarks made by the Department and their neighboring departments.   | 11/17/2020 12:07 PM |
| 189 | I have only had very positive experiences. The police department has been very supportive of my agency and the needs of the community I serve.  | 11/17/2020 12:06 PM |
| 190 | I have always been treated decently. I have never had any problems with how I have been treated.  | 11/17/2020 11:33 AM |
| 191 | As a human services provider who has needed to call the police on many occasions, I have been treated with disrespect and disdain by patrol officers, because they don't understand why I would want to help or provide services to my clientele. They make ignorant statements and treat me as if I've done something wrong. On the flip side, I've had positive experiences with one particular community policing officer and always with the detectives and supervisory staff. The real issue is with some of the patrol officers - I think the worst of them have retired.   | 11/17/2020 11:25 AM |
| 192 | Any interaction for any reason has always been professional   | 11/17/2020 11:24 AM |
| 193 | N/A   | 11/17/2020 11:14 AM |
| 194 | I have been stopped for a blown fuse in my car and given a warning. I have been subpoenaed as part of my job. I have reported crimes and requested wellness checks. I have been treated with dignity and respect. I have been told that others have been treated differently and I wonder if my age and race have insulated me from negative interactions with the police.  | 11/17/2020 11:07 AM |
| 195 | I have found the department to be very approachable and willing to listen to the community. We have a small population in comparison to other cities. We have the advantage to try new approaches and techniques that would be difficult to take on in a larger department. We could be used as a case study if we try to adopt and document our attempts to try alternative policing techniques.   | 11/17/2020 10:55 AM |

| 196 | Good interaction, very professional.  | 11/17/2020 10:48 AM |
|-----|---|---------------------|
| 197 | I have not had to call on the police for anything so my experience is very limited.   | 11/17/2020 10:25 AM |
| 198 | It was long ago and was handled professionally  | 11/17/2020 10:18 AM |
| 199 | I have had good experience with Auburn's police department.   | 11/17/2020 10:17 AM |
| 200 | Neighborhood outlook, investigating crimes.   | 11/17/2020 10:09 AM |
| 201 | The few time I've called over the years, the response time was relatively quick and problems solved!  | 11/17/2020 9:59 AM  |
| 202 | I have not had any personal experiences with the APD. I have heard a few officers going out of their way to do good things for the community.   | 11/17/2020 9:52 AM  |
| 203 | Good overall. There are a few officers who suffer from the belief that the badge on their chest allows them the opportunity to give us orders "because I said so and if you don't I'll arrest you" when no emergency exists (e.g. simple lack of explanation), or they treat you poorly when you're just asking a question  | 11/17/2020 9:45 AM  |
| 204 | The main experience I have is through the school system. I believe the officers should have more training on how to handle children with trauma.  | 11/17/2020 9:43 AM  |
| 205 | Nothing bad to say about thems  | 11/17/2020 9:37 AM  |
| 206 | They are very professional  | 11/17/2020 9:36 AM  |
| 207 | APD has improved noticeably. Understanding that personnel is limited, it is maddening to be frequently told "we'll get there as soon as we can."  | 11/17/2020 9:34 AM  |
| 208 | Very good, with me working at the hospital we see some very aggressive individuals which many of them should be in jail for the crimes they commit but it's hard for you to enforce it nowadays. The department is quick to our calls to the hospital if us security guards needs help and myself and the whole hospital is thankful for that.  | 11/17/2020 9:27 AM  |
| 209 | I have had no bad experiences with APD. I have always been treated respectfully.  | 11/17/2020 9:27 AM  |
| 210 | Officers have been very cordial and professional.   | 11/17/2020 9:23 AM  |
| 211 | The Auburn Police Department, as with any organization is a professional group of experienced men and women. They are doing the best they can with the resources they have, and the current state of affairs.   | 11/17/2020 9:21 AM  |
| 212 | Its been ok   | 11/17/2020 9:07 AM  |
| 213 | Good  | 11/17/2020 8:45 AM  |
| 214 | My 16 year old daughter with aong history of mental health ran away from home. She called the police to come home to get her belongings. The officer said he had better things to do then deal with this shit when he arrived at my home. I didn't not want my moving out but had no choice per the officer due to her age. When I tried to explain he mental health history he told me in a very nasty tone to sit down and shut up. My 78 father and veteran was there for lunch because it was my birthday. He asked about the law and was told I'm not answering questions look it up. It may not have been his daughter it may not have been his priority but he was sent to my home. I have no criminal record I'm not a repeat offender. So to be treated this was appalling. Do we not expect bedside manor from a nurses and doctors? Perhaps that's a lesson that needs to be taught to this officer. | 11/17/2020 8:40 AM  |
| 215 | no bad experiences  | 11/17/2020 8:39 AM  |
| 216 | Living in Auburn my whole life, I've experienced pretty much good vibes from the department. Today's climate, due to technology, policing is different. Racial injustice has never changed. But maybe it really needs to .  | 11/17/2020 8:38 AM  |
| 217 | Have had little contact personally but it has always been respectful and helpful.   | 11/17/2020 8:18 AM  |
| 218 | Have never had a problem with the police. Only after a traffic accident. But I often say to myself," wish there was a police officer to see/hear this."   | 11/17/2020 7:44 AM  |
| 219 | Please see above  | 11/17/2020 7:17 AM  |

|     | Trentient conductative   |                     |
|-----|--|---------------------|
| 220 | very good  | 11/17/2020 6:55 AM  |
| 221 | Overall no complaints. Professional behavior.  | 11/17/2020 6:47 AM  |
| 222 | It's not always pleasant. But have had a few good experiences.   | 11/17/2020 6:47 AM  |
| 223 | As a resident of 50+ years every interaction I have had has been handled professionally. I have the utmost respect for our department  | 11/17/2020 6:22 AM  |
| 224 | Professional and friendly  | 11/17/2020 6:19 AM  |
| 225 | APD are trained professionals doing the hardest job on the planet with little support from city hall   | 11/17/2020 6:12 AM  |
| 226 | They officers have always been very professional.  | 11/17/2020 5:40 AM  |
| 227 | Excellent, many new hires, a young informed force.   | 11/17/2020 5:13 AM  |
| 228 | I have had great experiences with contacting the police.   | 11/17/2020 1:05 AM  |
| 229 | Professional   | 11/17/2020 12:53 AM |
| 230 | Keep up the good work and keep our city safe.  | 11/17/2020 12:27 AM |
| 231 | Mostly amazing.  | 11/17/2020 12:12 AM |
| 232 | Great people.  | 11/17/2020 12:10 AM |
| 233 | I have only had positive experiences with our police department. I think they're all great.  | 11/17/2020 12:03 AM |
| 234 | Getting a ticket a few years back.   | 11/16/2020 11:40 PM |
| 235 | Overall since under Chief Butler the department has grown in their service and excellence to engaging the community, its a good step and Chief Butler is going to be missed when he retires  | 11/16/2020 11:35 PM |
| 236 | Excellent and helpful each and every time  | 11/16/2020 11:27 PM |
| 237 | The APD does an outstanding job! Thank you!  | 11/16/2020 11:21 PM |
| 238 | I previously had a complaint in which a person entered my home without my permission. The officers did nothing about the incident because they felt their were "pieces of the story missing" yet, this was only their excuse after finding out someone with previous charges also resided in my home (but was not involved in that current situation) the officers entire demeanor changed once they heard that this person also resided in the household. they let this person get away with illegally entering my home because of this | 11/16/2020 11:07 PM |
| 239 | I have had both good and bad experiences.  | 11/16/2020 11:03 PM |
| 240 | varied, a combination of qualified and dedicated officers and children looking to feel powerful  | 11/16/2020 10:54 PM |
| 241 | I have never had to use the police department.   | 11/16/2020 10:31 PM |
| 242 | The interactions I had were fair. Some officers are better at talking then others. Alot of the good officers are gone.   | 11/16/2020 10:21 PM |
| 243 | I have been pulled over for traffic violations and am 100% at fault each time. Law officers have always been respectful to me and I to them.   | 11/16/2020 10:15 PM |
| 244 | N/A  | 11/16/2020 10:02 PM |
| 245 | Great experience. APD does a great job and are always very respectful/well mannered while enforcing the law and keeping residents safe.  | 11/16/2020 9:58 PM  |
| 246 | AAAAA Super!!! So Brave  | 11/16/2020 9:44 PM  |
| 247 | Usually ok, have been treated poorly before.   | 11/16/2020 9:43 PM  |
| 248 | Ranges from smart to stupid. Like rapid response and whether to engage a situation head on or be reserved. Being able to judge a situation well. Which saves locals lives and your own. Talk first. In emergencies not being trigger happy. On the stupid side, officers that go straight to the hotel room of whomever they are looking for- have no response, and have to come back to the desk to find the guest. Rude officers. Also just the rate of speeds usedI get the rapid   | 11/16/2020 9:13 PM  |

|     | response is needed but somebodies will be killed. Ie hitting pedestrians in broad daylight. Also w genesee crosswalks have inadequate lighting. Officers who I saw ignore the mask mandate. I was wearing my mask in March- thru (it is currently on my face.) It wasnt surprising to me in the least. If you all cant agree on one thinglike a statewide mandate enforced by the governor. well then you dont have much  |                    |
|-----|---|--------------------|
| 249 | 1- traffic stop for not wearing seatbelt 5 + years ago, 3 patrol cars and 4 officers total responded to a basic traffic stop in which a ticket wasn't even issued 2- police report for MVA Not filed within my insurances given time- when I went to the department to request the report I was told this was not the officers priority, that is had only been 7 days and she had until the end of the month and would use that if she felt she needed to- this was also 5+ years ago   | 11/16/2020 9:10 PM |
| 250 | I know many officers in the department and they are cordial and inviting. Unfortunately, they are of the old guard and with the some of the new recruits it appears that they are ready to engage rather than assess the situation. I know in today's environment one must be ready, however, if you engage the public and ask for help it will be given to you as trusted guardians of the community. Get the TRUST back from the community and dispel all negative rhetoric reported by the media.                                      | 11/16/2020 9:08 PM |
| 251 | Only minor(when someone hit my parked car)  | 11/16/2020 8:55 PM |
| 252 | Never negative  | 11/16/2020 8:53 PM |
| 253 | Professional and prompt when I have had to call.  | 11/16/2020 8:52 PM |
| 254 | They have been very professional but response time is a issue   | 11/16/2020 8:49 PM |
| 255 | I have always had good experiences just sometimes the laws are injus and make the officers waste a ton of time with multiple calls for people that need mental health   | 11/16/2020 8:48 PM |
| 256 | I work in the mental health field. There are inconsistencies with responses. Some are fantastic and others may lack experience or ability to recognize trauma responses.  | 11/16/2020 8:48 PM |
| 257 | None  | 11/16/2020 8:35 PM |
| 258 | Positive. If you do as directed situations don't escalate out of control. So unfortunately you are facing a society with no respect for authority and you are expected to second guess what a criminal is reaching for when they fail to obey your orders to show their hands. With a governor like cuomo we are going to lose people choosing a law enforcement career. If politicians don't respect police it's pretty sad. There are may always be the one bad person but you don't label an entire career based on one bad situation. | 11/16/2020 8:27 PM |
| 259 | They are brave, consummate professionals who deserve respect and support.   | 11/16/2020 8:26 PM |
| 260 | I have had to report a few crimes for my job .  | 11/16/2020 8:20 PM |
| 261 | Have been mostly positive, keeping me accountable for my behavior.  | 11/16/2020 8:15 PM |
| 262 | They do a good job and are not racist, though many in my community say so. I think they say so because of the news.   | 11/16/2020 8:14 PM |
| 263 | I have had no bad experiences, normal everyday at school, football games and out in community.  | 11/16/2020 8:12 PM |
| 264 | Protection from abusive husband   | 11/16/2020 8:11 PM |
| 265 | I have worked in the health care field for 45 years. I have had the opportunity to interact with the officers in many capacities and issues. I have been impressed with their skills and kindness in dealing with all the people and situations they encountered.   | 11/16/2020 8:05 PM |
| 266 | APD is respectful and professional  | 11/16/2020 7:58 PM |
| 267 | Great no problems at all  | 11/16/2020 7:53 PM |
| 268 | I be personally have always had good experiences. I feel our law enforcement are doing a great job.   | 11/16/2020 7:52 PM |
| 269 | no issues with department. They are doing a great job   | 11/16/2020 7:37 PM |
| 270 | They been cordial, responsive and they care about the city and people that they serve   | 11/16/2020 7:35 PM |
| 271 | APD is a good group of individuals that genuinely try their best to protect the community and   | 11/16/2020 7:20 PM |

are held to a high standard. I have had very few incidents where I have had to deal with the police in a formal fashion. In those times %30 of those interactions have been met with hostility by an officer. One interaction an officer tried to place blame for a fight and underaged drinking on a bystander, my friend whom had nothing to do with it. Going so far as to threaten jail, fines, and a myriad of legal issues. The officer was brought aside by a superior and told to walk away, where he apologized for the inconvenience. There are more stories which I will not take the time to write.

|     | take the time to write.   |                    |
|-----|---|--------------------|
| 272 | Every time I needed the a p d they have been respectful and helpful   | 11/16/2020 7:10 PM |
| 273 | Called to find out about a Police Auction and was VERY satisfied with treatment. Also called about removal of four way stop at Cottage and State. Four way has been re-installed.   | 11/16/2020 7:03 PM |
| 274 | Good  | 11/16/2020 7:03 PM |
| 275 | All positive and professional.  | 11/16/2020 6:53 PM |
| 276 | Always had very helpful and respectful responses  | 11/16/2020 6:53 PM |
| 277 | None.   | 11/16/2020 6:44 PM |
| 278 | So far it's been good   | 11/16/2020 6:39 PM |
| 279 | All experiences have been positive or neutral thus far.   | 11/16/2020 6:33 PM |
| 280 | Nothing but positive remarks  | 11/16/2020 6:29 PM |
| 281 | I have seen them at community events. Other than that, I have had no interaction with the police. I do see them drive through my neighborhood - and WAY TOO FAST and NOT STOPPING AT STOP SIGNS>  | 11/16/2020 6:24 PM |
| 282 | No recent experience or interaction.  | 11/16/2020 6:18 PM |
| 283 | Always professional, unbiased, helpful, they represent our community well.  | 11/16/2020 6:17 PM |
| 284 | All professional and respectful. No complaints from me.   | 11/16/2020 6:11 PM |
| 285 | I have worked with the Auburn Police Department in professional settings and have never had a negative experience.  | 11/16/2020 5:59 PM |
| 286 | Most good. One bad when an officer screamed at my daughter who was making a complaint against someone who threatened her. He was so disrespectful I doubt she will ever trust an officer again. This was 5 years ago.   | 11/16/2020 5:58 PM |
| 287 | Always treated with kindness and respect in any and all situations very kind and sweet during hectic times  | 11/16/2020 5:53 PM |
| 288 | My family is close with a lot of police officers so I know many personally, all are great.  | 11/16/2020 5:42 PM |
| 289 | Professional  | 11/16/2020 5:37 PM |
| 290 | They have tried to help as much as they can but sadly there are not enough resources in our community   | 11/16/2020 5:33 PM |
| 291 | Trustworthy   | 11/16/2020 5:24 PM |
| 292 | Good guys. Just give up the weed BS. I realize it's the law but if you don't see someone selling it, move on and dump it. No tickets or job loss or anything like that should ever happen.  | 11/16/2020 5:19 PM |
| 293 | A female officer told me and my neighbors that we "should move", and told us she wasn't going to do anything to stop the constant issues in our neighborhood. Completely unprofessional, when the call was about the neighborhood drug dealers children terrorizing the neighborhood, after she left I was listening to the police scanner she told dispatch that there wasn't a disturbance it was just neighborhood kids being neighborhood kids. | 11/16/2020 5:16 PM |
| 294 | Very positive interaction with officers.  | 11/16/2020 5:11 PM |
| 295 | Even though the situations were negative my interaction with the officers was beyond my expectations.   | 11/16/2020 5:07 PM |
| 296 | My experiences have been positive. Police officers have been helpful.   | 11/16/2020 5:06 PM |

| 297 | I have only had minimal interactions. They have been professional.   | 11/16/2020 5:03 PM |
|-----|--|--------------------|
| 298 | Highly positive  | 11/16/2020 5:02 PM |
| 299 | The police seem reluctant to process and resolve complaints and lack support for the victim of the crime.  | 11/16/2020 5:02 PM |
| 300 | Personally I have had good relationships but I have heard numerous rumors about racism within the ranks and acquaintances having heard racist language from many officers.   | 11/16/2020 5:00 PM |
| 301 | Mostly professional. Mostly good men and women who work an undesirable job at times and have a lot on their plate.   | 11/16/2020 4:59 PM |
| 302 | Outstanding, no issues , very proffessional  | 11/16/2020 4:56 PM |
| 303 | I was involved in an accident 2 years ago when a person walked in front of my vehicle and was hit - the police were very professional and helpful. The person I hit admitted it we her fault - jaywalking The officers investigating the accident told me I would not be sited and my vehicle was not impounded.   | 11/16/2020 4:55 PM |
| 304 | Well organized professional group who are doing their best with limited resources and a fowl, disrespectful society.   | 11/16/2020 4:52 PM |
| 305 | Professional dedicated community involved. Police and families are a valuable part of our community.   | 11/16/2020 4:49 PM |
| 306 | Very professional, although there are some cocky assholes who drink too much.  | 11/16/2020 4:38 PM |
| 307 | It has been OK. I'm white so get away with more than a minority would here.  | 11/16/2020 4:38 PM |
| 308 | My personal experiences have been positive. From my professional experiences, I feel officers should receive "inter-personal" skills training, as well as training in relation to mental illness.  | 11/16/2020 4:30 PM |
| 309 | I've only ever had positive experiences with your department.  | 11/16/2020 4:26 PM |
| 310 | Poor. Every time I contact them about non emergency issues, nothing is done to resolve it and the issue continues. I have heard this same complaint from multiple people as well. APD shows up, stands around and chats for a few minutes, and then leaves. It feels like they don't care about the safety or happiness of those in the community. I have only contacted the police department once for an emergency where someone appeared to be in a dangerous situation. APD took so long to show up that the aggressor in the situation had already disappeared and couldn't be located. So naturally, nothing was done. | 11/16/2020 4:19 PM |
| 311 | mostly professional officers. A few who feel they are superior.  | 11/16/2020 4:14 PM |
| 312 | Almost always positive and have much respect for them.   | 11/16/2020 4:13 PM |
| 313 | No experience  | 11/16/2020 4:11 PM |
| 314 | Overall fine. Most are respectable, calm, easy to work with. Would say the department is already doing a good job- but more transparency, policies explained, educating the public, would benefit the community and the officers.  | 11/16/2020 4:09 PM |
| 315 | As a resident of Auburn for over 15 years, my experience with this department has been exceptionally good. The officers are professional and caring. They are neighborhood oriented and response to service calls are efficiently as possible. The detective and narcotics bureaus are responsive to citizen tips and take their work seriously.   | 11/16/2020 4:07 PM |
| 316 | I have had positive experiences ranging from an officer sitting with me to keep me safe at night in a dark alley, to an officer going above and beyond to get another individual to leave me alone. I appreciate officers that are nice and objective.   | 11/16/2020 4:04 PM |
| 317 | never  | 11/16/2020 4:04 PM |
| 318 | I have only had a couple traffic stops and one call for assistance in my lifetime here in Auburn. Every exchange I have had has been courteous and professional.   | 11/16/2020 4:00 PM |
| 319 | My sister was recently beaten by a boyfriend. The responding offices, especially Officer Guzalack were amazing!  | 11/16/2020 3:58 PM |
|     |  |                    |

| 321 | My experience has been well. Most of the officers I've dealt with have been great!  | 11/16/2020 3:53 PM |
|-----|---|--------------------|
| 322 | My interactions with police have been wonderful.  | 11/16/2020 3:49 PM |
| 323 | Officer Stephen Mclaughlin had pulled me over and was a complete bully to me. I "ran a red light" although it was a yellow arrow that was turning into a green light. Other than that, every officer has been above and beyond showing nothing but professionalism. | 11/16/2020 3:49 PM |
| 324 | it has always been positive for me  | 11/16/2020 3:44 PM |
| 325 | I haven't had to much interaction but when they can stop at my children's lemonade stand and show community support its much appreciated, teach these young children that police are there to help not to be the enemies.   | 11/16/2020 3:42 PM |
| 326 | All good  | 11/16/2020 3:37 PM |

# Q17 Using the space below describe your vision of what the Auburn Police Department should strive to be in the future.

Answered: 326 Skipped: 0

| #  | RESPONSES  | DATE                |
|----|--|---------------------|
| 1  | Continuation of maintaining safe environments for our youth and families.  | 1/12/2021 7:54 PM   |
| 2  | Keep up the good work and come home safe.  | 1/8/2021 3:50 PM    |
| 3  | Arrest the people who need to be, but find proper services for people who have mental or addiction issues.   | 1/8/2021 3:46 PM    |
| 4  | I am sorry, but I think you have done everything you can. This survey and your forum is a complete example of what I mean. I don't know what more you can do, but you keep trying anyway. I am depressed that an agency like yours goes above and beyond to serve the community but it seems this day the default opinion of too many people is negative about law enforcement.  | 1/7/2021 2:31 AM    |
| 5  | A department that is trained in implicit bias and new techniques. A department that is part of the community and making connections with the community, especially the youth.  | 1/6/2021 10:44 PM   |
| 6  | Continue to work towards unity in the community and getting rid of the "bad cop" reputations.  | 1/6/2021 9:52 PM    |
| 7  | I would hope programs are available which get more youth involved. Perhaps trian the trainer approach. Start a Junior police force for different areas of the community. Train them for non essential duties. Like trespassing or graffiti or park patrol or littering or community neighborhood watch. Give our youth the experiences to understand how getting people to listen and obey the law is not an easy task but can be very rewarding. If we can get our youth to respect law officers at an early age by officers leading by an exceptional high standard then we may see some very positive change. | 1/5/2021 6:48 PM    |
| 8  | Continue to uphold public safety and the law while connecting with youth and underserved in our community.   | 1/5/2021 4:25 PM    |
| 9  | I don't know that I would really change anything about our local police department. I feel like they set a high standard and that we don't have some of the problems seen all over the news/social media regarding law enforcement issues.   | 1/5/2021 4:21 PM    |
| 10 | Continue to be seen in all parts of the city business area and residential areas stopping at time to talk to members of the community to hear and concerns before they get big issues  | 12/31/2020 12:27 AM |
| 11 | I see the police departments' primary responsibility being law enforcement, that is fair and just, and helps to keep our community safe; staff that engages with the citizenry and participates in the life of the community, staff the understands the things that affect and hurts the general welfare of the community and works towards its betterment, a police department that cooperates and coordinates with other groups and agencies towards improving the quality of life for all.  | 12/26/2020 10:32 AM |
| 12 | A community focused police department working with professionals and minority leaders of the community. A stronger community benefits everyone including the police.   | 12/22/2020 2:40 PM  |
| 13 | N/a  | 12/21/2020 2:54 PM  |
| 14 | Professional   | 12/20/2020 10:05 PM |
| 15 | Not be afraid or intimidated by the negativity circulating the country about a few bad police officers.  | 12/13/2020 2:31 PM  |
| 16 | Non-discriminatory and non-elitist.  | 12/12/2020 6:20 PM  |
| 17 | Showing others of their good deeds   | 12/10/2020 8:24 AM  |
| 18 | Hire more officers with diverse backgrounds and educations.  | 12/9/2020 5:44 PM   |
| 19 | I dont agree with defunding any police department. If anything they need more officers with more equipment, more resources, and more benefits such as professional debreifings/therapists.   | 12/7/2020 10:30 PM  |
| 20 | Honesty and kind with utmost respect to all citizens in the county.  | 12/6/2020 7:40 PM   |
| 21 | Enforce the law. The object of policing is to be proactive in preventing crime, not sucking up to special interest groups.   | 12/6/2020 7:15 PM   |
| 22 | Fair and equitable in its interaction with the public  | 12/6/2020 4:28 AM   |

| 23 | Auburn Police seem less an agency to enforce law and more an association of community members able to maintain order in perilous situations. The current officers are more important for naloxone outreach and community building than they are for using lethal force. Even calling it a Police department seems misleadingI can imagine it being an integral part of the community listings under "Public Welfare"  | 12/5/2020 10:07 PM  |
|----|---|---------------------|
| 24 | They should strive to be present and visible to the community.  | 12/5/2020 7:48 AM   |
| 25 | They should strive to have better public and community relations.   | 12/5/2020 3:29 AM   |
| 26 | to help in the schools and patrol the neglected neighborhoods.  | 12/4/2020 4:22 PM   |
| 27 | Professional, courteous. Well trained and updated. Always Self controlled.  | 12/3/2020 8:42 PM   |
| 28 | I would like to see a more diverse employed police department. Be involved in the schools and community events!   | 12/3/2020 8:02 PM   |
| 29 | I'd like to see all law enforcement agencies have less contact with situations that they shouldn't be responsible for- mental health, drug overdoses, etc.  | 12/3/2020 12:14 PM  |
| 30 | larger better trained   | 12/3/2020 11:46 AM  |
| 31 | I would like to see more community involvement. More interaction with the youth, they need mentoring and guidance which they may not get from home.   | 12/3/2020 2:56 AM   |
| 32 | I hope the police department would be able to work with medical healthcare and mental health professionals to help address the ever growing prescription and hard drug abuse in Auburn, especially in younger populations, and help protect vulnerable groups from drug related violence. I'd also love to see community initiatives and outreach focusing not on "policing" but on building and maintaining trust between citizens and Officers, so that people know they can come to the APD for resources or help. I would also like to see more mental health and religious resources for the Officers, this is an incredibly difficult time for everyone, and them and I think it's important that if we're ever as a society to move past disillusionment on both sides, we must address the issues plaguing ourselves. | 12/3/2020 12:17 AM  |
| 33 | Law Enforcement, be fair and equal in that enforcement. Do not let today's attitude toward Law Enforcement deter you from that goal   | 12/2/2020 10:34 PM  |
| 34 | Fair, caring, dedicated   | 12/2/2020 8:24 PM   |
| 35 | Fair and equitable to all   | 12/2/2020 7:41 PM   |
| 36 | The diversity training that the police department has instituted is important. An APD acquaintance informed me he didn't believe in it. Another (newer recruit) used to tease my biracial daughter for her hair & skin color. They are the reason it NEEDS to continue.   | 12/2/2020 7:32 PM   |
| 37 | Their job is to protect and serve so that should be the vision, not harassing those who were otherwise keeping to themselves.   | 12/2/2020 5:06 PM   |
| 38 | Grant Ave needs to have the speed limits changed And if you're going to pull passenger cars over out of Lasca's for going 40, perhaps it's time to slow the commercial vehicles down firstthey FLY down the road, and you poach cars for the "quota". The quota needs to stop. Generating money through traffic stops needs to stop. There is no victim when EVERYONE drives 40/45 Rant over  | 11/30/2020 8:54 PM  |
| 39 | continued professionalism   | 11/30/2020 2:17 PM  |
| 40 | Little changes needed   | 11/29/2020 10:41 PM |
| 41 | Unknown   | 11/29/2020 7:52 PM  |
| 42 | In my lifetime, I would love to see trusting relationships and partnerships built with all people in our community - a city without racial tension and divide. Building Bridges and a long term commitment to this initiative is critical for sucess. Let's keep it up!   | 11/29/2020 11:27 AM |
| 43 | Equitable protection for all, to the best of their ability  | 11/29/2020 7:58 AM  |
| 14 | Putting away the dope attacts   | 11/29/2020 3:11 AM  |
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|    | Remiverition Conaborative  |                     |
|----|--|---------------------|
| 46 | Response to crimes. Let mental health workers respond to non violent disputes and mental health crisis.  | 11/28/2020 7:08 PM  |
| 47 | I believe the department needs to keep doing what they have been doing and grow with society as it's continually changing.   | 11/28/2020 5:06 PM  |
| 48 | The vision I have for APD is a police force led by a gifted Chief who is committed to every sector of the community. APD will be a fair, just diverse and skilled team of police officers committed to serving citizens                | 11/28/2020 3:43 PM  |
| 49 | A better department where they do their jobs the right way   | 11/28/2020 1:12 PM  |
| 50 | a diverse respectful and respected program that doesn't discriminate and treats everyone as one  | 11/28/2020 8:59 AM  |
| 51 | I believe the department is going in the right direction. It has to be difficult knowing the struggle this country has had with its lack of support for our police departments. Continuing to maintain transparency and communication. | 11/28/2020 7:05 AM  |
| 52 | More alert and aware. Takling every situation swiftly.   | 11/28/2020 6:56 AM  |
| 53 | Have more funding and a few more officers. School resource officers and most definitely needed and well as a safe community.   | 11/28/2020 6:45 AM  |
| 54 | Transparent Accountable to all residents Non biased Community oriented Proactivy ensuring communities of color are treated as all other Communities are  | 11/28/2020 2:33 AM  |
| 55 | Peace officers.  | 11/27/2020 8:47 PM  |
| 56 | Continue to be fair to all individuals   | 11/27/2020 5:48 PM  |
| 57 | Keeping crime and criminals under control.   | 11/27/2020 11:20 AM |
| 58 | It should be more open to the public concerns  | 11/27/2020 9:10 AM  |
| 59 | To continue providing community services while building relationships with all community members. To make referrals to agencies and assistance to resolve issues that are better suited/do not need police intervention.               | 11/27/2020 5:51 AM  |
| 60 | I think you are all doing a great job with the crap hand your dealt.   | 11/26/2020 5:37 PM  |
| 61 | Let them do their jobs without this pandering crap   | 11/26/2020 2:27 PM  |
| 62 | Improved communication with city residents.  | 11/25/2020 5:53 PM  |
| 63 | promote fair and just policing, enhance community relations and engagement, and to foster trust and mutual cooperation   | 11/25/2020 4:24 PM  |
| 64 | pro active not reactive  | 11/25/2020 12:48 PM |
| 65 | Continue to represent the community in a kind and compassionate way with increased transparency, diversity of workforce and integrity.   | 11/25/2020 12:06 PM |
| 66 | More community involvement like knowing the community and the problems of poverty, drug use and how we can help the community all year round. Understanding trauma and addiction   | 11/25/2020 7:57 AM  |
| 67 | Highly trained to deal with the wide variety of issues in a small community. Pay them the highest wage possible and insure they get a decent amount of time off and access to counseling.  | 11/24/2020 10:33 PM |
| 68 | The APD should reflect the population it serves in every way, shape and form.  | 11/24/2020 9:41 PM  |
| 69 | No comment   | 11/24/2020 7:37 PM  |
| 70 | Need more personnel. Better traffic enforcement. More neighborhood patrols   | 11/24/2020 7:01 PM  |
| 71 | approachable< friendly< helpful< knowledgeable of laws   | 11/24/2020 6:55 PM  |
| 72 | What's wrong with what we have?  | 11/24/2020 6:48 PM  |
| 73 | More awareness of what their job as peacekeepers are. Not all people are criminals and the police must leave their bad attitudes at home.  | 11/24/2020 6:30 PM  |

|    | remivention conductive  |                     |
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| 74 | All if its officers should treat all citizens with the same respect and courtesy that they have treated me in the past  | 11/24/2020 5:03 PM  |
| 75 | ADMILABLE.  | 11/24/2020 3:42 PM  |
| 76 | better understanding of people with mental health issues, all the officers need the training and continual updates on it  | 11/24/2020 3:12 PM  |
| 77 | I'll repeat myself again, Honesty, Integrity, Responsibility, and Respect.  | 11/24/2020 2:52 PM  |
| 78 | Stay the course. I feel you all do well!  | 11/24/2020 2:44 PM  |
| 79 | I would continue on the same path, hire more diverse officers and staff and keep attending & participating in community events, and remaining accessible and open to new thoughts & ideas.  | 11/24/2020 2:38 PM  |
| 80 | They should be more visible in neighborhoods and create a conversation with neighbors (think the 1950's beat cop).  | 11/24/2020 1:57 PM  |
| 81 | As open and as communicative as possible. Have a presence with our youth so that they know that they will be respected by the police and give back respect in return.   | 11/24/2020 1:15 PM  |
| 82 | I feel that the police department should continue what they are doing. I enjoy seeing the Auburn Police and Cayuga County Sheriff working together, etc food pantry, peaceful protests. This needs to continue.   | 11/24/2020 1:12 PM  |
| 83 | An increase in personnel to be omnipresent in the city.   | 11/24/2020 12:43 PM |
| 84 | Ever evolving   | 11/24/2020 12:41 PM |
| 85 | APD needs to continue to build on the good foundation of community relations, it is an ongoing process of making sure that new officers recognize and meet the standards  | 11/24/2020 12:38 PM |
| 86 | I do not agree that there should be an arrest in every domestic incident. I think that officers should encourage a person in a domestic incident to take some time to cool off without same requiring an arrest.  | 11/24/2020 12:21 PM |
| 87 | The Auburn Police Department is a professional department that treats the public with dignity and true concern . Maybe increasing the department's force allowing more public contact.  | 11/24/2020 12:21 PM |
| 88 | Remain visible throught the community. Just understand that not all calls made are frivolousallow the individual to give their situation/complaintlisten and truly assess the validity/seriousness of the situation(i knoweasier said than done when its a habit of some citizens to report anything and everything they feel is wrong)   | 11/24/2020 12:18 PM |
| 89 | Better funded.  | 11/24/2020 12:18 PM |
| 90 | Community involved, fair and un baised force  | 11/24/2020 12:13 PM |
| 91 | Continue to build on chief Butlers vision! He is going to be a big loss for the city  | 11/24/2020 12:00 PM |
| 92 | More officers. Keep up the good work.   | 11/24/2020 11:57 AM |
| 93 | Better traffic enforcement  | 11/24/2020 11:50 AM |
| 94 | I think over all they arounding the corner.   | 11/24/2020 8:06 AM  |
| 95 | Honest , hard working officers that do not abuse their power but rather use it to create a better community.  | 11/24/2020 7:14 AM  |
| 96 | The Auburn Police department should strive to protect the community, as they have always done, they are there to protect and uphold the law, and citizens need to be educated that it is a difficult job which requires immediate on the spot decision making. Perhaps the public need to be educated on the kind of job policing is and that police follow a protocol necessary for different situations and it is the policeman's job, not the public's, to assess, evaluate and if need be, take action. The public needs more education regarding police statistics so they understand that most interactions are resolved in the way they need to be. If someone is on drugs, they become someone else, sometimes crazy, unpredictable, the police need to be able to do their job in any and all situations they come up against. | 11/23/2020 8:02 PM  |
| 97 | Officers should be assigned to walk some sidewalks in different parts of the city to get to know neighborhoods. Usually the only time we see an officer on a sidewalk, is because of an issue   | 11/23/2020 7:50 PM  |
|    |   |                     |

or making an arrest. Very rarely do we see an officer out of their patrol car. Maybe each officer can be "walking" on a rotating basis for a small part of their work shift to walk the sidewalks and meet people face to face. Maybe handing out a small pamphlet as they "walk" to explain the duties of the police officer and police department. Summer and Spring will be an opportunity to see that police are friendly and want to help their neighborhoods.

|     | opportunity to occ that pence are menaly and want to help their neighborhoods.   |                     |
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| 98  | To be inclusive and racially sensitive   | 11/23/2020 3:28 PM  |
| 99  | Arrive at a point where all Auburn residents view police officers as there to help protect and serve everyone in the community. I do not know what training officers receive but I would suggest officers receive annual trauma informed care training.  | 11/23/2020 3:19 PM  |
| 100 | I believe that there really doesn't need any changes.  | 11/23/2020 3:10 PM  |
| 101 | Transparent and supportive of all people   | 11/23/2020 2:06 PM  |
| 102 | Improving transparency and accountability  | 11/23/2020 1:55 PM  |
| 103 | more pro-active and supportive of crime victims  | 11/23/2020 1:12 PM  |
| 104 | a community service that practices what it preaches  | 11/23/2020 12:38 PM |
| 105 | I like the term peace officers. I know the police are seldom welcomed with open arms into contentious situations. Keeping the peace within the community, with non-violent and deescalating methods sounds ideal to me.  | 11/23/2020 11:29 AM |
| 106 | I think they are doing a fine job.   | 11/23/2020 10:18 AM |
| 107 | The Auburn Police Department needs to work on diversifying the force, yes its great to have officers who live in the city however sometimes it leads to more hurt than good. Also the department should worry more about the future of the community by implementing strategies to engage with youth, juveniles, community, party patrols, low income, and racial/ethnic groups. There are a lot of evidence based programing which would be smart to implement. | 11/23/2020 10:04 AM |
| 108 | I think they do a great job. Continue training and monitoring of that training to assure public they are acting within their boundaries.   | 11/23/2020 9:53 AM  |
| 109 | I think we are working towards that currently.   | 11/23/2020 9:49 AM  |
| 110 | more diverse, out in the community more, proactive   | 11/23/2020 9:30 AM  |
| 111 | An organization which affords all it serves the best services possible, equally and enthusiastically, is trusted and respected and effectively performs its assigned duties.   | 11/23/2020 7:49 AM  |
| 112 | Responsive to the community and treating all members the same.   | 11/22/2020 8:33 PM  |
| 113 | Public relationships with the community as a whole   | 11/22/2020 12:05 PM |
| 114 | Just do your job regardless of race. Stop appeasing those who scream "racism". They are the one's breaking the law then hide behind that buzzword  | 11/22/2020 9:50 AM  |
| 115 | Friendly   | 11/22/2020 8:59 AM  |
| 116 | I believe the police could utilize task forces to work with them when going out into the community. People that work with mental health, substance use, domestic violence and developmental disabilities individuals. People experienced in what to do this can build partnerships, and enhance training!  | 11/22/2020 8:35 AM  |
| 117 | Protect and serve ALL people, more diversity, Training annually and have more positive interactions within the community   | 11/22/2020 6:17 AM  |
| 118 | More professional  | 11/21/2020 7:11 PM  |
| 119 | THEY ARE GOOD NOW  | 11/21/2020 2:06 PM  |
| 120 | Continue on the path that current chief has set them on. Choose the right chief from inside or outside the agency to carry the torch.  | 11/21/2020 1:09 PM  |
| 121 | same   | 11/21/2020 12:51 PM |
| 122 | I would like the police to be able to police and not be expected to assist in areas that they are not trained in. Ex: a social worker to assist on calls.  | 11/21/2020 10:36 AM |

|            | remiteration conductive   |                     |
|------------|---|---------------------|
| 123        | More programs that will help youths Maybe having them spend a week with an officer, watch, listen, and learn.   | 11/20/2020 10:25 PM |
| 124        | Positive relationship between officers and community. Involvement with the kids in the community.   | 11/20/2020 8:56 PM  |
| 125        | 1.helping to foster legitimacy 2.treating people fairly 3. reform police training programs, to train officers to understand and recognize implicit bias and to show respect for residents of communities they police 4. examining poverty and community-based violence that disproportionately affect communities of color 5.putting more officers on foot patrols so that they can get to know citizens 6.explore underlying social issues that contribute to drug trafficking   | 11/20/2020 3:39 PM  |
| 126        | Through thoughtful and proud leadership, the APD can continue to implement the "small town" relatability it should strive for with all races, genders, and ages.  | 11/20/2020 3:28 PM  |
| 127        | No comment.   | 11/20/2020 12:04 PM |
| 128        | I would like to see them get out of their cars, walk the beat like years ago. Study the neighborhoods, some need more than others. APD and all other city departments need to work together to clean up this city. Cheif Giannetta believed in the "broken window" effect. Since he left that has gone by the wayside. Codes needs to step up, Landlords need to step up, municipal laws need to change so APD can also do their job. we make it easy for the drug dealers to move into our community. The mental health issues are out of control because CCMH has created such a mess in this community. Our community consists of mental health, unity house and low income housinghow are you going to bring in the working class if this is what you are filling the city with? Do you know what it's like to come home from work and see the houses on your street being destroyed, the people dealing drugs in the cars on the street? I can count the few cars in the morning pulling out of the driveways that go to a job, there aren't many! You promote this in this city! All of the city departments promote this life styleI would love to know how many officers or city workers live in the neighborhoods! | 11/20/2020 12:00 PM |
| 129        | Professional and transparent.   | 11/20/2020 8:47 AM  |
| 130        | Allow the officers to do their job. No more breaks for distracted driving please.   | 11/20/2020 7:09 AM  |
| 131        | The Auburn Police Department has made significant progress over the past few years. Continue this progress!   | 11/19/2020 8:57 PM  |
| 132        | An organization that both protects and helps build the community it serves.   | 11/19/2020 8:31 PM  |
| 133        | An agency that does not keep secrets an agency that does not act as if they are the biggest gang and they control and if a kid gets jumped do your job no matter what   | 11/19/2020 8:21 PM  |
| 134        | x   | 11/19/2020 6:51 PM  |
| 135        | A department that its citizens brag about and admire for honesty integrity and values!  | 11/19/2020 3:51 PM  |
| 136        | I believe a police department should have a social work providers and mental health councilors to be utilized in situations where violence "can be" ruled out. It is as if, a crime has to be committed before a person is forced to get help in the justice system.  | 11/19/2020 3:47 PM  |
| 137        | I think they should be more equal in how they enforce the law, treat everyone the same, even the people they know.  | 11/19/2020 2:33 PM  |
| 138        | transparent   | 11/19/2020 1:31 PM  |
| L39        | Continuing support of community and dialogue between both   | 11/19/2020 12:55 PM |
| 140        | Strong presence in the community; well trained in the matter of mental health needs/behaviors of citizens and non threatening interactions to resolve crisis.   | 11/19/2020 12:51 PM |
|            | We need to focus on deescalation. Officers need to evaluate more carefully whether  | 11/19/2020 12:17 PM |
| 141        | establishing control over an angry individual is actually necessary to protect the public safety.   |                     |
| 141<br>142 | establishing control over an angry individual is actually necessary to protect the public safety.  Continue their professionalism   | 11/19/2020 11:44 AM |

|     | Reliterition Collaborative   |                     |
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| 144 | Keep being the way you are   | 11/19/2020 9:43 AM  |
| 145 | Adding the knowledge, skills, and experience of a mental health professional can improve   | 11/19/2020 9:40 AM  |
| 146 | Strong but reachable for all people.   | 11/19/2020 6:55 AM  |
| 147 | Professional, progressive, more open-minded, less hierarchal internally, all employees treat each other with the same level of respect whether you're a supervisor or still on FTO, respect that other people have different points of view and try to come to a compromise or mutual understanding, leave politics out of the workplace, and againbe professional.  | 11/19/2020 3:02 AM  |
| 148 | Professional   | 11/19/2020 2:33 AM  |
| 149 | Get to know those in the community, not just meeting with those who hold a title or professional position. Develop a rapport with the marginalized, and every race in the community bu parking their vehicles and engaging people and know their concerns, etc.  | 11/18/2020 10:54 PM |
| 150 | NOT AFRAID TO DO THEIR JOB REGARDLESS OF THE PUSH BACK FROM THE PUSSIFIED LIBERAL DWEEBS IN THIS CITY  | 11/18/2020 7:12 PM  |
| 151 | Open and transparent. Approachable to ALL community members.   | 11/18/2020 6:53 PM  |
| 152 | Keep the officers safe and keep hiring to keep the city safe   | 11/18/2020 6:42 PM  |
| 153 | I think APD are getting their hands tied, as are other law enforcement agencies, in being able to carry out their duties due to the liberal attitude of non-compliance that is infecting our country.  | 11/18/2020 5:25 PM  |
| 154 | The Auburn Police Dept. should be one that treats people the same regardless of race, sex or religion. By using this standard you know where you stand with the law enforcement of the city and no one can stay that because of their race, sex or religion they were treated differently. Stress that they treat people the way they expect to be treated themselves with respect and compassion but also be able to be assertive and maintain control of the public when the need arises   | 11/18/2020 5:02 PM  |
| 155 | Physically fit, honest, members of the community, and de-escalation  | 11/18/2020 4:36 PM  |
| 156 | Protectors of our city, respected by most and professional.  | 11/18/2020 3:37 PM  |
| 157 | I think our police dept does a good job serving the community currently, but I thinking continuing to focus on community engagement is important.  | 11/18/2020 3:34 PM  |
| 158 | Honest, Fair Minded indivuals that up hold the law for all of the community to be proactive in their community and to follow the laws of the city1 Be aware of not just the noise but of the silence in domestic issues Many People are being Bullied in their own homes and cannot enjoy them or their yards due to People who ignore the laws of our City Land lords should be informed of their tenants behavior and tenants fined if ignored, eviction should be forced upon tenants who use houses as drug houses we need to clean up Our Community and we need to all take responsibilty in doing so | 11/18/2020 3:09 PM  |
| 159 | A community base, non-biased cohesion of respect and dignity to those they serve. Being pleasant and appropriate with their encounters but fair.   | 11/18/2020 2:36 PM  |
| 160 | Ignore blm and the bullshit  | 11/18/2020 2:33 PM  |
| 161 | Way different. Way way way different. Less militarized. More trustworthy   | 11/18/2020 11:08 AM |
| 162 | a little more caring for repeat victims  | 11/18/2020 8:46 AM  |
| 163 | Collaborative with social workers. Engaged in the betterment of the community. Non-militant policing.  | 11/18/2020 5:55 AM  |
| 164 | Less dealing with mental health issues on calls  | 11/18/2020 5:27 AM  |
| 165 | AgainAPD is great. Let's get rid of King Cuomo's terrible bail reform though. Yeah?!   | 11/17/2020 10:24 PM |
| 166 | Crime investigation, removal from mental health checks.  | 11/17/2020 10:07 PM |
| 167 | Protect taxpayers  | 11/17/2020 8:53 PM  |
| 168 | They should treat everyone fairly regardless of appearance whether they are friends with someone or they are family and regardless of race   | 11/17/2020 8:25 PM  |
|     |  |                     |

| 169 | Community-based public safety officers who are charged with protecting the community through advisement and routine community forums and not the enforcers of just rules and regulations. Officers who are trained to bring their best and humane judgement to a situation that does NOT pose physical danger to any resident.  | 11/17/2020 7:22 PM  |
|-----|---|---------------------|
| 170 | See answer to #14 above.  | 11/17/2020 7:05 PM  |
| 171 | The city should let you focus on crime/investigations. Less focus on parking tickets, traffic tickets, etc. that seem to hurt poorer residents more and can create negative feelings between the department and public. We know this is a matter of public policy and not necessarily what officers want to have to do.   | 11/17/2020 5:26 PM  |
| 172 | Progressive   | 11/17/2020 5:25 PM  |
| 173 | Hiring the best qualified without regard to race or culture.  | 11/17/2020 5:02 PM  |
| 174 | Be more involved with the community and strive to be the positive change that we need within our community.   | 11/17/2020 4:51 PM  |
| 175 | You are not going to change anything and this survey is a bullIshit.  | 11/17/2020 4:15 PM  |
| 176 | Continue the excellent work of Chief Butler after his retirement.   | 11/17/2020 2:56 PM  |
| 177 | The same as it is now   | 11/17/2020 2:55 PM  |
| 178 | With sufficient manpower, more community policing oriented  | 11/17/2020 2:23 PM  |
| 179 | the center of the community, making people feel comfortable after encounters, knowing they can count on their police force.   | 11/17/2020 2:09 PM  |
| 180 | I think they already doing good thins in the community and I would hope they are able to build and continue.  | 11/17/2020 1:59 PM  |
| 181 | An agency of community policing, with deep relationships with the people they serve, such that Auburn itself is a community working together to advance the safety, well-being, and rights of all individuals, free of bias.  | 11/17/2020 1:25 PM  |
| 182 | An integral part of the community   | 11/17/2020 1:20 PM  |
| 183 | Take all crime seriously!   | 11/17/2020 1:12 PM  |
| 184 | Larger.   | 11/17/2020 12:33 PM |
| 185 | Hire more officers and increase patrol to keep the city safe.   | 11/17/2020 12:23 PM |
| 186 | Active members in our community; accepted and expected attendance at community events (it should be that's it's a normal occurrence to see police officers everywhere, not just in areas where there are problems   | 11/17/2020 12:17 PM |
| 187 | Smaller police force. Increased social services like social workers, mental health responders, more diversity on the force itself. Bad officers kicked out.   | 11/17/2020 12:13 PM |
| 188 | Better serving the INNOCENCE of women in Gerneral, when we say we have been Rapped.   | 11/17/2020 12:07 PM |
| 189 | I feel the drug issues in our community need to be policed separately from other issues due to the severity and concerns over the drug epidemic   | 11/17/2020 12:06 PM |
| 190 | More training for the officers and the public concerning how to treat everyone equal.   | 11/17/2020 11:33 AM |
| 191 | APD should give a little more credit to human services agencies and try to partner with them rather than allow patrol officers to treat them like garbage. We are out here trying to manage the same exact populations - we are trying to provide preventive services - it would be helpful if responding officers were a bit more cooperative. Again, cooperation seems to be the norm at the top of the organization - it's got to be a massive challenge trying to push this culture down through the ranks to a regular patrol officer, but you have a great opportunity now with so many new officers coming on board. | 11/17/2020 11:25 AM |
| 192 | More of that same   | 11/17/2020 11:24 AM |
| 193 | Accessible, respectful, transparent   | 11/17/2020 11:14 AM |
| 194 | I have been told of violent and racially charged interactions. I have been told that people of  | 11/17/2020 11:07 AM |

races other than my own live in fear of both the white community of Auburn and of the police. I would like to live in a community where people of all races feel that they can rely on fair treatment from law enforcement.

|     | treatment from law enforcement.  |                     |
|-----|--|---------------------|
| 195 | Police should not be dispatched in all circumstances, ie noise complaints, mental health issues. Police and dispatchers need more tools at their disposal to solve the issues that arise.  | 11/17/2020 10:55 AM |
| 196 | Continued excellence, continued attempts to fairly attract people representing the diversity of our community.   | 11/17/2020 10:48 AM |
| 197 | They should be representative of the community, visible in the community, and find ways to involve the community in their planning and decision making. I believe these things will help build a stronger, more trusted force.   | 11/17/2020 10:25 AM |
| 198 | They have always been respectful, professional, and calm.  | 11/17/2020 10:18 AM |
| 199 | What they have always been, part of our community.   | 11/17/2020 10:17 AM |
| 200 | Just as they are   | 11/17/2020 10:09 AM |
| 201 | Developing a service oriented mission. While 'response to criminal activities' is a given, don't well so much on that. Emphasize the service calls and how they respond which is the largest amount of time spent on a community like Auburn.  | 11/17/2020 9:59 AM  |
| 202 | The APD should strive for upholding the law, even when it is not convenient for them. The APD should continue being involved with the community. The Auburn police should make a plan to remove school resource officers from school buildings. Lastly, they should be able to hold everyone accountable. From the officer who just started to their most senior officer. No one should be above the law, especially the ones that enforce it. | 11/17/2020 9:52 AM  |
| 203 | More contact with the community  | 11/17/2020 9:45 AM  |
| 204 | I think the police force needs to understand the dynamics of the needs of the families in the community and how to approach these needs in an unbiased manner.   | 11/17/2020 9:43 AM  |
| 205 | Strictly enforce the laws of the city  | 11/17/2020 9:37 AM  |
| 206 | I feel it is on the right path   | 11/17/2020 9:36 AM  |
| 207 | We'd like to see the focus be on long time residents. People who lived here for 40 years are leaving our homes because our neighborhoods have deteriorated.  | 11/17/2020 9:34 AM  |
| 208 | I wish our governor gave you guys the ability to do your job with holding people in jail as many should be. It's nice knowing that the "bad guys" are where they belong instead of having to let them go. It's kinda disheartening for the community   | 11/17/2020 9:27 AM  |
| 209 | The should strive to be fully staffed.   | 11/17/2020 9:27 AM  |
| 210 | APD should strive to be seen with the same admiration as institutions such as the Marine Corps. APD should study what made them so respected.  | 11/17/2020 9:23 AM  |
| 211 | I hope the Auburn Police Department can in time get back to full staffing. It would be great to see the patrol cars and officers out in a proactive state of work. The integrity of the department is not in question, however, strategically overcoming the public perception and moving forward is where the struggle lies.  | 11/17/2020 9:21 AM  |
| 212 | More transparent   | 11/17/2020 9:07 AM  |
| 213 | Train officers in racial bias two times a year and especially officers who have had possible incidents of racial bias  | 11/17/2020 8:45 AM  |
| 214 | Caring authority figured whom the community respects   | 11/17/2020 8:40 AM  |
| 215 | a force that is appreciated and supported by a majority of the citizens of Auburn, NY  | 11/17/2020 8:39 AM  |
| 216 | The same reliable service it has been.   | 11/17/2020 8:38 AM  |
| 217 | I believe the Department is on tract providing periodic updates of activity especially in the schools and continue to be a presence in the community.  | 11/17/2020 8:18 AM  |
| 218 | I believe the police department has been doing a good. It is a tough job, we are lucky to have a police department like Auburns.   | 11/17/2020 7:44 AM  |
|     |  |                     |

| Community orientated to the tax paying resident.  11/17/2020 12:27 AM 11/17/2020 12:27 AM 11/17/2020 12:27 AM 11/17/2020 12:21 AM needed to achieve this.  Not quite sure  11/17/2020 12:10 AM 11/17/2020 12:10 AM 233  Fair, consistent and knowledgeable  11/17/2020 12:03 AM 11/17/2020 12:03 AM 234  11 think I was an officer, I would try to be a friendly face in the community. I would try to interact with people as much as I can even if it's not on a call. Instead of people fearing police officers, maybe over time people would look at them as a friendly face that can help. Instead of the person you only see to get a ticket.  A collaborative effort with the community- where members of the community work hand in hand with the police department for some types of non emergency calls- (again a constabulary division would be a good addition)  To continue to police our community while helping the community at the same time  11/16/2020 11:35 PM 11/16/2020 11:21 PM 238  To be more aware of their own bias with the community. And to do something about the ongoing drug problems in areas instead of just posting crime watch signs in people's yards.  Calm and not escalate a situation.  11/16/2020 11:03 PM 240  this should be an actual service organization  11/16/2020 10:31 PM 241  Keep up the good work  11/16/2020 10:31 PM 242  Continue to train officers in all matters of deescalation tactics.  11/16/2020 10:15 PM 243  Be who you are. I appreciate the law and those who chose this job. While I may not like seeing a police office in mry rear view, at the end of the day, if they are there it is for my protection and doing what is right.   |     | Nemvention conductive  |                     |
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| All - inclusive mentality. Treat all with respect. Uphold our laws and protect from harm.  11/17/2020 6:47 AM All - inclusive mentality. Treat all with respect. Uphold our laws and protect from harm.  11/17/2020 6:47 AM All - place that understands has compassion and a clear undestanding of mental health concerns. Also a place where victims of a crime are treated with dignity and respect.  11/17/2020 6:12 AM Destitive and transparent bridge to peace within our community. Which I believe it already is.  11/17/2020 6:12 AM 11/17/2020 6:19 AM Chief Butler has done an outstanding job bringing the police department to a new level than it was years before. He is part of our community, and well liked among his officers. His management style has been well received.  228 Walking around known neighborhoods to show community that they are around just not when you have to call them.  229 Community involvement  230 Community involvement  231 To have enough police officer to be able to do thier jobs. Higher pay and better benefits are needed to achieve this.  232 Not quite sure  233 Fair, consistent and knowledgeable  11/17/2020 1:20 AM 11/17/2020 1:20 AM 11/17/2020 1:20 AM 11/17/2020 1:210 AM 11/17/2 | 219 | Please see above   | 11/17/2020 7:17 AM  |
| A place that understands has compassion and a clear understanding of mental health concerns. Also a place where victims of a crime are treated with dignity and respect.  A positive and transparent bridge to peace within our community. Which I believe it already is. 11/17/2020 6:12 AM Transparency 11/17/2020 6:19 AM 11/17/2020 6:19 AM Maintaining their continued professionalism and courteous interaction with the public. 11/17/2020 6:19 AM Maintaining their continued professionalism and courteous interaction with the public. 11/17/2020 5:40 AM Walking around known neighborhoods to show community, and well liked among his officers. His management style has been well received.  Walking around known neighborhoods to show community that they are around just not when you have to call them. 11/17/2020 1:53 AM was years before. He is part of our community, and well liked among his officers. His management style has been well received.  Walking around known neighborhoods to show community that they are around just not when you have to call them. 11/17/2020 1:253 AM was years before. 11/17/2020 1:253 AM was years before. 11/17/2020 1:253 AM was been well received. 11/17/2020 1:253 AM 11/17/2020 1:253 AM needed to achieve this. 11/17/2020 1:210 AM 11/17/2020 | 220 | doing the same, not bowing on to others  | 11/17/2020 6:55 AM  |
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| None 11/17/2020 6:12 AM Maintaining their continued professionalism and courteous interaction with the public. 11/17/2020 5:40 AM 227 Chief Butter has done an outstanding job bringing the police department to a new level than it was years before. He is part of our community, and well liked among his officers. His management style has been well received.  Walking around known neighborhoods to show community that they are around just not when you have to call them.  Community involvement 11/17/2020 12:53 AM 230 Community involvement 11/17/2020 12:53 AM 231 Community orientated to the tax paying resident. 11/17/2020 12:27 AM 231 To have enough police officer to be able to do thier jobs. Higher pay and better benefits are needed to achieve this.  Not quite sure 11/17/2020 12:10 AM 233 Fair, consistent and knowledgeable 11/17/2020 12:00 AM 234 I think I was an officer, I would try to be a friendly face in the community. I would try to interact with people as much as 1 can even if it's not on a call, instead of people fearing police officers, maybe over time people would look at them as a finedly face that can help, instead of the person you only see to get a ticket.  235 A collaborative effort with the community- where members of the community work hand in hand with the police department for some types of non emergency calls- (again a constabulary division would be a good addition)  236 To continue to police our community while helping the community at the same time 11/16/2020 11:35 PM 237 The APD does an outstanding job! Thank you! 11/16/2020 11:21 PM 238 To be more aware of their own bias with the community. And to do something about the ongoing drug problems in areas instead of just posting crime watch signs in people's yards.  239 Calm and not escalate a situation. 11/16/2020 10:21 PM 240 The PM 240 Amount of train officers in all matters of deescalation tactics. 11/16/2020 10:29 PM 240 Amount of train officers in all matters of deescalation tactics. 11/16/2020 10:29 PM 240 Amount of the good work! 240 Continue  | 223 | A positive and transparent bridge to peace within our community. Which I believe it already is.  | 11/17/2020 6:22 AM  |
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| with people as much as I can even if it's not on a call. Instead of people fearing police officers, maybe over time people would look at them as a friendly face that can help. Instead of the person you only see to get a ticket.  A collaborative effort with the community- where members of the community work hand in hand with the police department for some types of non emergency calls- (again a constabulary division would be a good addition)  To continue to police our community while helping the community at the same time  11/16/2020 11:27 PM  The APD does an outstanding job! Thank you!  11/16/2020 11:07 PM  To be more aware of their own bias with the community. And to do something about the ongoing drug problems in areas instead of just posting crime watch signs in people's yards.  Calm and not escalate a situation.  11/16/2020 11:03 PM  this should be an actual service organization  11/16/2020 10:31 PM  Keep up the good work  11/16/2020 10:31 PM  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Republic officer in my rear view, at the end of the day, if they are there it is for  | 233 | Fair, consistent and knowledgeable   | 11/17/2020 12:03 AM |
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| To be more aware of their own bias with the community. And to do something about the ongoing drug problems in areas instead of just posting crime watch signs in people's yards.  Calm and not escalate a situation.  11/16/2020 11:03 PM this should be an actual service organization  11/16/2020 10:54 PM Keep up the good work  Continue to train officers in all matters of deescalation tactics.  11/16/2020 10:21 PM Be who you are. I appreciate the law and those who chose this job. While I may not like seeing a police officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  Fair  11/16/2020 10:02 PM Keep up the good work!  11/16/2020 9:58 PM Safenot complacentalways honest and integrityhumble.  11/16/2020 9:44 PM Defunding  Friendly help. Encourage kindness. Encourage trust and stick to it. Dont just stick it to your  11/16/2020 9:13 PM  | 236 | To continue to police our community while helping the community at the same time   | 11/16/2020 11:27 PM |
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| this should be an actual service organization  11/16/2020 10:54 PM  241 Keep up the good work  11/16/2020 10:31 PM  242 Continue to train officers in all matters of deescalation tactics.  11/16/2020 10:21 PM  243 Be who you are. I appreciate the law and those who chose this job. While I may not like seeing a police officer in my rear view, at the end of the day, if they are there it is for my protection and doing what is right.  244 Fair  11/16/2020 10:02 PM  245 Keep up the good work!  246 Safenot complacentalways honest and integrityhumble.  247 Defunding  11/16/2020 9:43 PM  248 Friendly help. Encourage kindness. Encourage trust and stick to it. Dont just stick it to your  11/16/2020 9:13 PM  | 238 |  | 11/16/2020 11:07 PM |
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|  | 247 | Defunding  | 11/16/2020 9:43 PM  |
| •  | 248 |  | 11/16/2020 9:13 PM  |

listen and actually follow through instead slapping a drug addicted corrupt cop on his baby hand. A safe place that people can come to. A safe place for those trying to be clean. Police who dont judge women by how many times they have called the police on a guy. I did too, and even after the first call were not dependable to appear to care. it's open and shut, I "go back" and deserve less help. Or not to be taken seriously. Which is ridiculous. I'm so serious I have a court granted order of protection till 2032. And I had to call on it numerous times. So treating all cries for help as cries for help that could possibly be what saved their lives. Lots of women walk away from bad relationships. But it seems it doesnt appear so to police. Better at paperwork because a paperwork issue delayed my ex getting a warrant for over a month. Which was very much a problem bc I could not get him to leave me alone and he bothered me all throughout it and I kept calling police saying he is here, he is harassing me, and they kept saying "we dont have a warrent". Even though...I had a huge restraining order. The police officer said it was delayed because of a copy of a report with ink missing and I had to resign and resubmit it. Cool guys. Could've been killed. You need a person who has nothing to lose no affiliation and nothing to gain to police the police. Independent examiner of their actions and how better to get the job done. Not just a survey. A person. Maybe a psychic? Lol

|     | now better to get the job done. Not just a survey. A person, maybe a psychic? Loi  |                    |
|-----|--|--------------------|
| 249 | Train officers in professionalism, hire a more mature force, do better mental health checks on officer trainees, enforce body cam during shifts if not already done  | 11/16/2020 9:10 PM |
| 250 | Use common sense rather than the BADGE.  | 11/16/2020 9:08 PM |
| 251 | Continue keeping the citizens and themselves safe  | 11/16/2020 8:55 PM |
| 252 | Firm, Fair and Consistent  | 11/16/2020 8:53 PM |
| 253 | With our community being diverse we should strive to be a role model on modern policing.   | 11/16/2020 8:52 PM |
| 254 | They should enforce the law and help their community.  | 11/16/2020 8:49 PM |
| 255 | stop the drugs that break are communities and homes  | 11/16/2020 8:48 PM |
| 256 | Continued training for both the department and the community. We need to support the department as well so recruiting talented and diverse officers is possible  | 11/16/2020 8:48 PM |
| 257 | A well-trained, level-headed group of officers who put their community first.  | 11/16/2020 8:35 PM |
| 258 | The department in my estimation needs the support and respect of the entire community. Unfortunately you can't make those not taught respect to show respect. Also as long as New York state is soft on criminals and keeps releasing offenders nothing can change. The leadership of NYS must change. | 11/16/2020 8:27 PM |
| 259 | Larger.  | 11/16/2020 8:26 PM |
| 260 | Understanding, fair  | 11/16/2020 8:20 PM |
| 261 | Mentors. Meaningful relationships with community members to enhance collaborative prevention strategies. Fight against injustice with all citizens.  | 11/16/2020 8:15 PM |
| 262 | Keep up the good work.   | 11/16/2020 8:14 PM |
| 263 | Needs to have more mental health training so they know the difference of just someone acting like a jerk or if they are having a melt down. Deescalation training. More open.  | 11/16/2020 8:12 PM |
| 264 | More police officers in our city   | 11/16/2020 8:11 PM |
| 265 | It's hard to describe, but I think they should continue to educate and support their people skills with more frequent meetings with the public, formal and informal.   | 11/16/2020 8:05 PM |
| 266 | More community involvement and have more support of the community  | 11/16/2020 7:58 PM |
| 267 | The same they are currently  | 11/16/2020 7:53 PM |
| 268 | N\a  | 11/16/2020 7:52 PM |
| 269 | Rid Auburn of troublemakers and get them off streets   | 11/16/2020 7:37 PM |
| 270 | Na   | 11/16/2020 7:35 PM |
| 271 | The APD should continue their outreach. They are a great group of officers that I have had the pleasure to meet in non formal settings, and in police outreach settings.   | 11/16/2020 7:20 PM |

|     | Relitive littori Collaborative  |                    |
|-----|---|--------------------|
| 272 | Don't change a thing  | 11/16/2020 7:10 PM |
| 273 | Mutual respect with LE and public.  | 11/16/2020 7:03 PM |
| 274 | Continued interaction with the community.   | 11/16/2020 7:03 PM |
| 275 | Don't have any complaints.  | 11/16/2020 6:53 PM |
| 276 | Keep the mission statement and be diverse, and be invved  | 11/16/2020 6:53 PM |
| 277 | I would like to see everyone treated equally.   | 11/16/2020 6:44 PM |
| 278 | More involvement with community   | 11/16/2020 6:39 PM |
| 279 | Actively involvement in local community to build trust with citizens.   | 11/16/2020 6:33 PM |
| 280 | A department that connects with youth and people of color to better there chances of growing up positively.   | 11/16/2020 6:29 PM |
| 281 | No idea   | 11/16/2020 6:24 PM |
| 282 | Well trained and well paid group of police officers who live in Auburn. People who set a good example.  | 11/16/2020 6:18 PM |
| 283 | Uphold the proud traditions of the Dept.  | 11/16/2020 6:17 PM |
| 284 | I would like to see a more racially diverse department.   | 11/16/2020 6:11 PM |
| 285 | I feel the Auburn Police Department is responsible for the overall safety of the community and should remain committed to fighting crime. I strive for them to maintain respect, accountability, and transparency with the community. I would like to see mental health services further integrated into the criminal justice system. | 11/16/2020 5:59 PM |
| 286 | Equally serving and protecting every citizen.   | 11/16/2020 5:58 PM |
| 287 | Keep doing what your doing with showing you're unbiased against any stereotypes and races   | 11/16/2020 5:53 PM |
| 288 | I think are police department does a great job protecting our community I just want to see a continuation of that and maybe some more communication with the young people of our community.   | 11/16/2020 5:42 PM |
| 289 | Approachable  | 11/16/2020 5:37 PM |
| 290 | Diverse and understanding of ones situations. Following up with calls possibly the next day or the day after of there was no resolution to offer resources  | 11/16/2020 5:33 PM |
| 291 | Continue to strive for community engagement in the "process" of police work   | 11/16/2020 5:24 PM |
| 292 | Keep doing your thing. It wouldn't hurt to have people trained in therapeutic crisis intervention and have them tag along and not be armed. They have tools that can help deescalate situations and not have people who are scared of police act out.   | 11/16/2020 5:19 PM |
| 293 | They need to be way more proactive in stoping issues within the community before they become a bigger problem. There needs to be communication between the police department and code enforcement to actually get the people living in garages operating illegal drug dens shut down.   | 11/16/2020 5:16 PM |
| 294 | More proactive programs to make officers revered not feared. Becoming role models through positive interactions that go beyond only arresting the bad guy.  | 11/16/2020 5:11 PM |
| 295 | I feel like they aren't bad now but there is always room for improvement.   | 11/16/2020 5:07 PM |
| 296 | Keep being great.   | 11/16/2020 5:06 PM |
| 297 | A part of the community   | 11/16/2020 5:03 PM |
| 298 | Continue the Chief's initiatives  | 11/16/2020 5:02 PM |
| 299 | I would like more support for the victims. It seems the perpetrators are let go more often than not.  | 11/16/2020 5:02 PM |
|     |   | 11/16/2020 5:00 PM |

| 319 | Keep doing amazing things for our community.   | 11/16/2020 3:58 PM |
|-----|--|--------------------|
| 318 | I think the APD is already an example of what a policing agency should be, which is a Department that is engaged in protecting and serving its community. With that said, I think the police are charged with handling cases involving mental health and homelessness and other noncriminal issues that they should be relieved of. I don't think that calls for police reform, however, as much as it calls for funding and reform in how we handle mental illness and social services in our community.  | 11/16/2020 4:00 PM |
| 317 | respect  | 11/16/2020 4:04 PM |
| 316 | I believe you are on the right track.  | 11/16/2020 4:04 PM |
|     | how important officers are to the well being of a community. What if APD were to partner with the HS or BOCES to create a focused law enforcement track and then CCC for additional programs? If these youth activities already exist they are not well advertised.  |                    |
| 315 | reports.  APD needs to encourage youth to enter fields related to law enforcement and to demonstrate   | 11/16/2020 4:07 PM |
| 314 | On the same path they are now. More staff, higher pay for the officers, less misconduct  | 11/16/2020 4:09 PM |
| 313 | More community involvement; more community support of the department   | 11/16/2020 4:11 PM |
| 312 | Continuing to act as an integral part of our community. Build positive relationships with all stakeholders.  | 11/16/2020 4:13 PM |
| 311 | seen   | 11/16/2020 4:14 PM |
| 310 | Care more about the people in your community. Also, wear your masks. We can all see you standing around in groups without your masks. There's a pandemic happening, you know.  | 11/16/2020 4:19 PM |
| 309 | The main thing I can see as a mother of two bi-racial children is the diversity training for your officers. I have two really good kids who have jobs and are in school full time. (College and High school). I worry as their mother that let's say my son who's 19 yrs old gets pulled over for a traffic stop. That officer doesn't know that's a good kid that has never been in any trouble, has a good job and is in school. They will automatically see a mixed kid driving a vehicle and I would hope he wouldn't be treated differently than any other white kid but it is a concern of mine. We have had multiple talks about this situation in case it were to ever happen. My children are taught right from wrong and to respect everyone especially the police. I would hope that they would get the same in return from any officer in the Auburn Police Department. I have no reason to think otherwise, those are just my thoughts and I wanted to share them with you. | 11/16/2020 4:26 PM |
| 808 | As a community, we should provide all necessary resources for the training of our officers, including training on working with others. This is a volatile time and police should not be perceived as the "enemy", to eliminate this stigma, officers should have the ability to be more present in the community; working to ensure safe neighborhoods and building positive relationships with the community members. Officers should have a "voice" by being involved with community organizations and learning about community barriers. But most importantly, police departments need the support of their municipalities to ensure there is adequate staffing, training and required equipment/tools to complete their job effectively.   | 11/16/2020 4:30 PM |
| 307 | We don't need minority only enforcement, we don't need your help during mental health crisis. There is no need to have a gun on you and escalate situations. Protect against violent individuals, but leave real experts to help in social situations that the police refuse to understand.  | 11/16/2020 4:38 PM |
| 306 | Upholding the constitution.  | 11/16/2020 4:38 PM |
| 305 | Diverse. Well trained in awareness of police relationships with a diverse public.  | 11/16/2020 4:49 PM |
| 304 | What they are today - with more staff.   | 11/16/2020 4:52 PM |
| 303 | I would like to see more officers - the force seems to be stretched thin and trying very hard to cope with the responsibilities.   | 11/16/2020 4:55 PM |
| 02  | Keep doing what you are doing  | 11/16/2020 4:56 PM |
| 801 | I say keep doing the good work and promote the hardworking officers to maintain an upstanding department.  | 11/16/2020 4:59 PM |
|     |  |                    |

| 11/16/2020 3:58 PM |
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| 11/16/2020 3:53 PM |
| 11/16/2020 3:49 PM |
| 11/16/2020 3:49 PM |
| 11/16/2020 3:44 PM |
| 11/16/2020 3:42 PM |
| 11/16/2020 3:37 PM |
|                    |

# Q18 Using the space below, please give any other thoughts or comments related to our agency to help us improve and better serve you the community.

Answered: 326 Skipped: 0

| #  | RESPONSES  | DATE                |
|----|--|---------------------|
| 1  | Continue efforts to recruit new police officers.   | 1/12/2021 7:54 PM   |
| 2  | Thank you for being there! Keep up the good work.  | 1/8/2021 3:50 PM    |
| 3  | Driving while black (or female) is not illegal.  | 1/8/2021 3:46 PM    |
| 4  | I could not get on your community forum, I had a meeting in Phelps Wednesday evening (last night) but I am afraid if I had been on and expressed what I have here, it might not have been received too well by others. I might have been told I was divisive and worse. I will watch the video to see how it went  | 1/7/2021 2:31 AM    |
| 5  | I am very proud of APD. It is not easy to look inward and make improvements. I think this community is headed in a great direction.  | 1/6/2021 10:44 PM   |
| 6  | Doing a great job! IM PROUD TO BE PART OF YOUR COMMUNITY!  | 1/6/2021 9:52 PM    |
| 7  | I like the idea of the survey and give the person who has to analyze the data a huge KUDOS. As I know from experience this will not be an easy task.   | 1/5/2021 6:48 PM    |
| 8  | Thank you for your service and dedication.   | 1/5/2021 4:25 PM    |
| 9  | As part of the Mobile Crisis Team, I always enjoy working with APD & Sherriff's Dept. I find them responsive, helpful and a valuable part of the team.   | 1/5/2021 4:21 PM    |
| 10 | Do think number of officers should be increased for road patrol community policing and foot patrol business area   | 12/31/2020 12:27 AM |
| 11 | I am encouraged by the proactive engagement with the community that I have seen in recent months from the command officers and line officers as our community and our nation seeks to heal from the racially motivated hurt. The citizenry has shown its pent-up anger and demands better from its government, and its agencies for law enforcement. The people demand reform and the adaptation of equitable law enforcement, policing skills that de-escalate difficult situations, policing practices that don't instantly result in the use of deadly force.                             | 12/26/2020 10:32 AM |
| 12 | Getting to know individuals in the community will help build trust within the community. Also involving mental health professionals on mental health calls will help effectively and efficiently address mental health within the community. Mental health professionals have years of education, training, and experience that police don't have.   | 12/22/2020 2:40 PM  |
| 13 | The outcome of any situation really comes down to how you choose to treat others, regardless of your job title. Showing up to a call, looking bored or carrying assumption in all the obvious places like your tone or expression on your face, is not going to be welcome. It's probably going to make a crap situation worse. A little empathy and understanding goes a long way, not only pertaining to police force but humanity in general. Police officers rarely are shown the respect they deserve but on the other hand don't let that be the reason why you do the same to others. | 12/21/2020 2:54 PM  |
| 14 | Be professional, keep up the good work being done.   | 12/20/2020 10:05 PM |
| 15 | Community involvement and soliciting thoughts and ideas from the public typically provide a forum for the anti police movement voices to be amplified. There are good and bad people in every occupation, root out the bad and replace them with good - do not allow union politics to keep the bad lumped in with the good, one bad apple can ruin the bushel.  | 12/13/2020 2:31 PM  |
| 16 | All police need higher levels of regulation and should be held better accountable. Police across this nation, including our APD are on a very long leash and get away with many things. They're untouchable regardless of action.  | 12/12/2020 6:20 PM  |
| 17 | Interact with the community more   | 12/10/2020 8:24 AM  |
| 18 | N/a  | 12/9/2020 5:44 PM   |
| 19 | I wish there was a greater presence of officers in the high crime areas.   | 12/7/2020 10:30 PM  |
| 20 | Keep up the good work  | 12/6/2020 7:40 PM   |
| 21 | When promoting officers select some that have genuine people skills. Unlike some of the current Sgt's that sit behind the desk and have no affect or inflection in their voice to show that they are vested in their job or care about the public at large.  | 12/6/2020 7:15 PM   |

| 22 | None at this time  | 12/6/2020 4:28 AM   |
|----|--|---------------------|
| 23 | I believe a good start would be rebranding the department. If our department does less policing and more outreach, why do we still call them the police? Rebranding the 'public entrance' as a 'community entrance' could allow for more positive interactions by changing the mindset with which one approaches the department. We must acknowledge our officers' humanity, and this cannot be done as long as they are all called the police.  | 12/5/2020 10:07 PM  |
| 24 | This survey is a step in the right direction   | 12/5/2020 7:48 AM   |
| 25 | None at this time.   | 12/5/2020 3:29 AM   |
| 26 | I wish that the police would stop more bad drivers who speed and go through the red lights.  | 12/4/2020 4:22 PM   |
| 27 | What training and updating protocols are in place? What are required?  | 12/3/2020 8:42 PM   |
| 28 | Thank you to all those that protect and serve our community today!   | 12/3/2020 8:02 PM   |
| 29 | Thank you  | 12/3/2020 12:14 PM  |
| 30 | I see the value in being a resident but i cant stand the idea that a person must live somewhere even if they don't want to just to keep their job.   | 12/3/2020 11:46 AM  |
| 31 | This is a good start, I do like to see the officers at community events. It's important they know the residents.   | 12/3/2020 2:56 AM   |
| 32 | Thank you all for your service, God Bless.   | 12/3/2020 12:17 AM  |
| 33 | The APD has always been admired and respected by a large majority of the city's residents. Do not let the "politics of the day" let you lose sight of what's important   | 12/2/2020 10:34 PM  |
| 34 | Set up a speed trap in Lake Avenue, especially early morning   | 12/2/2020 8:24 PM   |
| 35 | Both   | 12/2/2020 7:41 PM   |
| 36 | APD has worked at recruiting POC this past year, but they need to do more. They should start with building relationships with youth to help young POC to trust the police and build the desire to be one.  | 12/2/2020 7:32 PM   |
| 37 | Remember that first and foremost, your job should be to serve.   | 12/2/2020 5:06 PM   |
| 38 | See above  | 11/30/2020 8:54 PM  |
| 39 | No thoughts  | 11/30/2020 2:17 PM  |
| 40 | Keep doing what you do   | 11/29/2020 10:41 PM |
| 41 | Unknown  | 11/29/2020 7:52 PM  |
| 42 | APD is working hard to break the barriers of racial tension in our community. We've just scratched the surface. Keep the dialogue going and don't give up.   | 11/29/2020 11:27 AM |
| 43 | I had a brother who was a military police officer, so I know well the dangers police can encounter. I am forever grateful for their service. But militarizing a civilian police force, I think, has been a scary development with unintended consequences. I think there has to be greater understanding of, and flexibility with, the great fear a lot of African Americans, especially young men, feel with interacting with police officers. The urge to run away is fatal too often. | 11/29/2020 7:58 AM  |
| 44 | Stay safe  | 11/29/2020 3:11 AM  |
| 45 | I'm hoping to see more special needs related training. My children will be adults in a few short years. My fear is that if something happens and my son becomes nonverbal or non-responsive he will not be met with understanding.   | 11/28/2020 8:48 PM  |
| 46 | When recruiting, look for people who actually want to help. Not just there for the paycheck and retirement.  | 11/28/2020 7:08 PM  |
| 47 | Thank you and keep up the great job in a society that has seemed to turn their back on you. Just remember the majority is behind you.  | 11/28/2020 5:06 PM  |
| 48 | Chief Shawn Butler is a skilled leader. During his transition to retirement a succession plan could be developed to ensure a smooth transition and continuation of the culture changes   | 11/28/2020 3:43 PM  |
|    |  |                     |

instituted by him.

|    | instituted by nim.   |                     |
|----|--|---------------------|
| 49 | Better trainings and pick police officers that actually want to do their job   | 11/28/2020 1:12 PM  |
| 50 | just stop being racist assholes, they're adults obviously they know exactly what they're doing   | 11/28/2020 8:59 AM  |
| 51 | It seems our force needs to have a better process to prepare for turnover or retirement. It appears scary that we have had so many senior officers retire at one time leaving a lot of new officers. There is a lot to be said for the experience that the senior officers can provide to the community. I can't imagine the stress and I understand why they would retire but it would be great to maintain more experience. It could just be the optics. | 11/28/2020 7:05 AM  |
| 52 | There is a woman officer that helped me look for my daughter when she ran away. From the moment she found out she was on top of the situation even the next early morning she was on it. I was very blessed to have her take my situation seriously and swiftly.   | 11/28/2020 6:56 AM  |
| 53 | Maybe smile more. We understand your jobs are stressful, but the younger officers are most intimidating and show very little human emotion/connection. Understandable that it is a requirement of the job, but an occasion smile or a wave to a bystander might build better community connections.  | 11/28/2020 6:45 AM  |
| 54 | Be genuine in your pursuit of just, no. Biased and non racists systems of accountability to those you serve  | 11/28/2020 2:33 AM  |
| 55 | Peace training, de-escalation, and honesty.  | 11/27/2020 8:47 PM  |
| 56 | More training regarding deescalating situations is always needed.  | 11/27/2020 5:48 PM  |
| 57 | Police presence in downtown would be a plus.   | 11/27/2020 11:20 AM |
| 58 | the police department needs to educate our youth on what they do   | 11/27/2020 9:10 AM  |
| 59 | I think we are a very lucky community to have the police force we do. Would love to see continuing relationship building we the youth in the community   | 11/27/2020 5:51 AM  |
| 60 | Keep up the good work  | 11/26/2020 5:37 PM  |
| 61 | Stop pandering to criminals  | 11/26/2020 2:27 PM  |
| 62 | The city of Auburn is fortunate to have a wonderful police department.   | 11/25/2020 5:53 PM  |
| 63 | Glad you are making efforts to diversify your staff, to include more women and race.   | 11/25/2020 4:24 PM  |
| 64 | when you need to replace the chief promote from within with someone that has the present chiefs views  | 11/25/2020 12:48 PM |
| 65 | None   | 11/25/2020 12:06 PM |
| 66 | learn what other communities are doing reach out to other police agencies are doing, learn about how the treat people with a addiction and how poverty greatly effects communities and trauma, each office must be trained in conflict resolution, interpersonal communication, not take people personally, just some thoughts.  | 11/25/2020 7:57 AM  |
| 67 | As a life long Auburnian I think we have a fantastic police department and I am proud to have seen their support of Black Lives Matter.  | 11/24/2020 10:33 PM |
| 68 | This survey is a good start. The next step would be to follow up on what is learned here. Many thanks.   | 11/24/2020 9:41 PM  |
| 69 | No comment   | 11/24/2020 7:37 PM  |
| 70 | Make marked police cars more visible with brite and noticeable colors as a deterrent to crime by being more visible.   | 11/24/2020 7:01 PM  |
| 71 | not sure   | 11/24/2020 6:55 PM  |
| 72 | I do not want social activists to promote their wants or demands through the police department. Let them do their job.   | 11/24/2020 6:48 PM  |
| 73 | More training in dealing with the people as individuals and not grouping all people as criminals.  Lose the God attitude.  | 11/24/2020 6:30 PM  |

|    | Relitvention Collaborative  |                     |
|----|---|---------------------|
| 74 | In question 10, I could have easily checked all of the answers beacuse they are all important.  | 11/24/2020 5:03 PM  |
| 75 | THANK YOU FOR THIS SURVEY.  | 11/24/2020 3:42 PM  |
| 76 | I think there should be a time where the officers who are on the force get together with people from the public to answer questions about how they are performing   | 11/24/2020 3:12 PM  |
| 77 | Get police up on Lake Ave and start writing tickets for those speeding! Get retired officers to do it, whatever just get something done that is positive about this negative aspect about Lake Ave. There are little children and elderly walking up there. Deer crossing the road, etc.  | 11/24/2020 2:52 PM  |
| 78 | Love the school resource program. I have 2 grandkids in elementary school and think the interaction with an officer is important.   | 11/24/2020 2:44 PM  |
| 79 | APD officers on bikes downtown.   | 11/24/2020 2:38 PM  |
| 80 | You would be better off actually doing something about the drug activity and crime affiliated with it than bothering a homeowner about his radio, or some other minor issue.  | 11/24/2020 1:57 PM  |
| 81 | Keep up the great work!   | 11/24/2020 1:15 PM  |
| 82 | I know this is a very difficult time for all of you. Stay safe and keep calm. Thank you for all you do!   | 11/24/2020 1:12 PM  |
| 83 | Don't be afraid to give out more tickets for traffic violations. Biggest one I've seen is failure to signal turn. I guess they are making cars without signals since no one seems to use them. Also, the crosswalk issue. The law says yield to people IN the crosswalk NOT STANDING ON THE SIDE OF THE ROAD WAITING TO USE THE CROSSWALK. Also people using crosswalks need to pay attention to what is going on. I was always taught to look both ways before crossing the street. It seems people now are CLUELESS about what is going on around them. A better police education campaign on the issues may increase compliance and reduce accidents/stress. | 11/24/2020 12:43 PM |
| 84 | Be as transparent as possible   | 11/24/2020 12:41 PM |
| 85 | Keep up the good work, for many of us in government it is a thankless job until someone needs us, then they're glad we're there.  | 11/24/2020 12:38 PM |
| 86 | I believe that there should be a citizens review board that can hear complaints about conduct of officers and which can share such information with the Chief of Police and with media.   | 11/24/2020 12:21 PM |
| 87 | I do not want to see our Chief on his knees again. That move is degrading to every officer who took the oath and pinned the badge to his or her chest. The same people who are demanding this survey and demanding the chief humiliate himself by ordering him on his knees are the same people who are selling drugs, and committing crimes against law abiding citizens. Then complain of racism and excessive use of force when when confronted and or arrested. For me all lives matter not just black lives, and that includes our police force.   | 11/24/2020 12:21 PM |
| 88 | Againstay very visible in the community,keep the compassion when dealing with injured or wronged person. Go the extra step to make them feel important. I truly appreciated how I was treated when I needed it compassionI was scaredworried about my identity and the fallout from the scam and he was very kinddidn't rush our conversations.   | 11/24/2020 12:18 PM |
| 89 | You do great work, please continue.   | 11/24/2020 12:18 PM |
| 90 | Be respectful, listen and not be judgemental  | 11/24/2020 12:13 PM |
| 91 | Just an appreciation statement. If the country had a uniform police presence that followed APDs environment, the country would be a much better place.  | 11/24/2020 12:00 PM |
| 92 | Don't bend the knee under media pressure.   | 11/24/2020 11:57 AM |
| 93 | Meh   | 11/24/2020 11:50 AM |
| 94 | They're don't a pretty good job   | 11/24/2020 8:06 AM  |
| 95 | None  | 11/24/2020 7:14 AM  |
| 96 | In recent years the few interactions we have had with the Auburn Police Department have been positive. The police have performed their job and protected the community. One time we had an angry stranger in military uniform come to the house on a November the posing as a   | 11/23/2020 8:02 PM  |

policeman, he said he was there to write us a ticket. We immediately called the police as we were suspicious because when we asked the young man to show his ID, he decided to leave. The police came very quickly, they found the stranger and dealt with the situation making sure the person would not pretend to be a policeman and get money for fake tickets.

|     | the person would not pretend to be a policeman and get money for take tickets.  |                     |
|-----|---|---------------------|
| 97  | Loud music vehicle drivers are sometimes warned by officers to educate the driver, and that is a good learning experience, but habitual continual violators need to get a violation ticket.   | 11/23/2020 7:50 PM  |
| 98  | N/A   | 11/23/2020 3:28 PM  |
| 99  | The national media has portrayed law enforcement with a broad and often negative brush. I am concerned that given how police officers are portrayed and in some communities officers are being targeted that recruitment of future officers will suffer.  | 11/23/2020 3:19 PM  |
| 100 | Continue to maintain the professionalism while supporting our officers.   | 11/23/2020 3:10 PM  |
| 101 | None at this time.  | 11/23/2020 2:06 PM  |
| 102 | Interacting with public more  | 11/23/2020 1:55 PM  |
| 103 | demonstrate by attitude, behavior and functionality that the APD is a respectable, trustworthy, ethical, professional Community Agency  | 11/23/2020 1:12 PM  |
| 104 | none  | 11/23/2020 12:38 PM |
| 105 | I would like monies to be utilized to increase training for officers on the front line. I would like officers to receive more support, including debriefing activities following violent or otherwise contentious interactions with the public, to provide the officers more opportunity to learn and improve the services they provide, but to also help the officers avoid developing PTSD from these experiences. More proactive methods of management rather than reactive methods of management. | 11/23/2020 11:29 AM |
| 106 | No comment  | 11/23/2020 10:18 AM |
| 107 | strive to update and engage   | 11/23/2020 10:04 AM |
| 108 | Thank you!  | 11/23/2020 9:53 AM  |
| 109 | I have no complaints. I would like to see more community outreach - as I feel we can never have enough but I do not think there is a lack of this either. All in all - thank you. You are appreciated. You are needed. Thank you for putting US first.  | 11/23/2020 9:49 AM  |
| 110 | keep up the good work, but improve where you can  | 11/23/2020 9:30 AM  |
| 111 | This process, if fulfilled can undoubtedly achieve its stated goals. The community needs to feel empowered and part of any process meant to improve their quality of life.  | 11/23/2020 7:49 AM  |
| 112 | Work on continuing to recruit more minorities. I also like the idea of utilizing a mental health professional on calls where appropriate. Overall good job.   | 11/22/2020 8:33 PM  |
| 113 | Stop allowing officers to do what they want how they want when they want  | 11/22/2020 12:05 PM |
| 114 | See above   | 11/22/2020 9:50 AM  |
| 115 | Keep up the good work thank you for protecting the city   | 11/22/2020 8:59 AM  |
| 116 | Police can work great when understanding their biases.  | 11/22/2020 8:35 AM  |
| 117 | People need to be able to believe in the police department again and not feel traumatized by it. I do hope that you put forward the data you collect from the surveys and bring it to fruition.   | 11/22/2020 6:17 AM  |
| 118 | Stop wasting gas idling the cars when taking breaks in restaurants  | 11/21/2020 7:11 PM  |
| 119 | WE HAVE AN EXXCELENT P.D.   | 11/21/2020 2:06 PM  |
| 120 | Detective Bureau is young and should receive a lot of training as opportunities arise   | 11/21/2020 1:09 PM  |
| 121 | Doing good job  | 11/21/2020 12:51 PM |
| 122 | As a member of social justice programs here in Cayuga county, the police department has made great gestures to create race unity. However, I still see new officers display racism without their knowledge.   | 11/21/2020 10:36 AM |

| 123 | Keep trying and moving forward. Very Proud of Auburn Police  | 11/20/2020 10:25 PM |
|-----|--|---------------------|
| 124 | While the police officers serve our community it is also up to the community to respect the police. Everyone needs to work together.   | 11/20/2020 8:56 PM  |
| 125 | creating effective policing practices that both protect and strengthen the community   | 11/20/2020 3:39 PM  |
| 126 | I am proud to live in Auburn for many reasons, not the least of which is because the police force here strives for a better relationship with its citizens - all its citizens. They continue to try to keep improving and building better relationships with populations that feel marginalized and victimized. When everyone feels safe and well served, that is when communities grow stronger. APD is helping with that.  | 11/20/2020 3:28 PM  |
| 127 | No comment.  | 11/20/2020 12:04 PM |
| 128 | why doesn't manegment ride with the officers at least once a month, go out and walk the neighborhoods, talk to the people in these neighborhoods. You have a yearling event at Hoopes Parkseriously? why not at wall st playground, melone village, oakcreek, etc? You afraid to come into our neighborhoods? Interesting concept  | 11/20/2020 12:00 PM |
| 129 | Diversify  | 11/20/2020 8:47 AM  |
| 130 | Crack down hard on petty crimes, and the felonies will generally go away. Allow the officers to do their job as they were hired to.  | 11/20/2020 7:09 AM  |
| 131 | None at this time  | 11/19/2020 8:57 PM  |
| 132 | That's all I have  | 11/19/2020 8:31 PM  |
| 133 | Community volunteers that police like the did or do in fling town  | 11/19/2020 8:21 PM  |
| 134 | х  | 11/19/2020 6:51 PM  |
| 135 | Make your officers aware about how the country views police and the reasons for it and maybe then change will come   | 11/19/2020 3:51 PM  |
| 136 | Thank you for serving our community  | 11/19/2020 3:47 PM  |
| 137 | They need to be more diligent in enforcing our traffic laws. I have offered many times for them to sit on my porch and watch drivers run the stop sign. They just don't care.  | 11/19/2020 2:33 PM  |
| 138 | bring in more diversity  | 11/19/2020 1:31 PM  |
| 139 | Connect with clergy and religious groups   | 11/19/2020 12:55 PM |
| 140 | Doing well   | 11/19/2020 12:51 PM |
| 141 | A lot of APD do a great job, but there have been a number of issues with newer officers. The police department is not like a school district or a municipal government; it not not enough to "do the best you can with the resources you have" you have to do the job right every time or people's rights get violated.  | 11/19/2020 12:17 PM |
| 142 | Ever one should back the blue and support them instead of ripping them apart   | 11/19/2020 11:44 AM |
| 143 | Be strict with idiots and dont give shitbags as many chances   | 11/19/2020 11:06 AM |
| 144 | None   | 11/19/2020 9:43 AM  |
| 145 | APD should hire a licensed mental health professional to have on staff.  | 11/19/2020 9:40 AM  |
| 146 | I respect and appreciate the work done by Auburn Police Department daily. Constant training is necessary to handle issues and I believe this happens.  | 11/19/2020 6:55 AM  |
| 147 | I think the community would benefit from seeing what you actually do on a daily basis, the types of calls and situations officers are going into and what your officers are doing to deserve the community's trust and respect. Especially from minorities with what's been going on in the media. Personally I think all the Facebook posts about Dunkin' Donuts are not a good look. Cops don't actually sit around eating donuts all day; it doesn't allow you to be taken seriously. Continue to show the nice things your officers do such as withing someone a happy 90th birthday, but also start showing the real stuff not just the happy PR types of posts that have little to do with policing. Also in general treating people in the community with respect will go a long way. Some officers get tired of the BS after working that job for so long so they're rude to | 11/19/2020 3:02 AM  |

almost everyone they come across. Be kind and treat others with respect to the best of your ability.

|                   | ability.   |   |
|-------------------|--|---|
| 148               | Stop the palace guards and put them out on patrol  | 11/19/2020 2:33 AM                        |
| 149               | Get to know the entire community by engaging people. Not just those with a title or position, because truth be told the few organizations in the community who are supposedly their to represent minorities dont engage people whom they claim to represent.   | 11/18/2020 10:54 PM                       |
| 150               | KEEP UP THE GOOD WORK AND DONT LET THE LIBERAL CANDY ASSES KEEP YOU FROM DOING A FANTASTIC JOB!  | 11/18/2020 7:12 PM                        |
| 151               | Foot patrols to become more familiar with residents. I grew up in another town, but I always knew who our local police officers were, because they would make it a point to meet people in their patrol area. It made everyone more at ease and I think more apt to report something, knowing it would be taken seriously. Attend neighborhood events for the same purpose as above.   | 11/18/2020 6:53 PM                        |
| 152               | Apd is doing great. I do believe body cams would help  | 11/18/2020 6:42 PM                        |
| 153               | I think increasing the police presence (hire more officers) in our city would go a long way. Maybe bring back foot patrols.  | 11/18/2020 5:25 PM                        |
| 154               | We hear in the media about the need for more minorities in the department and durning the last two testing events effort was made to make the announcement to the community and if the people did not take the effort to be able to take the test that is their choice. The department should not lower the standards to become an officer just do please the public or elected officials. No matter the race or sex of an individual the best candidate should be selected so the department can become one that the citizens of the city can be proud to support.  | 11/18/2020 5:02 PM                        |
| 155               | Change from a paramilitary's mindset to community buy in and integration.  | 11/18/2020 4:36 PM                        |
| 156               | You are doing a great job APD  | 11/18/2020 3:37 PM                        |
| 157               | N/A  | 11/18/2020 3:34 PM                        |
| 158               | Have support groups involving the community to help them deal with problems that their areas are facing let the public be able to know our city crime areas or the known drug houses and take the proper actions to right the wrong people we need to have pride in it again! Auburn is a wonderful City full of History we should be very proud of our piece of the planet and able to rid these areas of crime   | 11/18/2020 3:09 PM                        |
| 159               | It is my belief that many in the community struggle to maintain a positive relationship with the local law enforcement for one reason or another. We are all humans, we all make mistakes. This process of changing the cognitive thinking can only come from changing the way the officers are being trained through their academy. The community is not cohesive and a number of those that have a higher standing, stray from those who do not. It would be wonderful to see the officers volunteering to do community work with the less fortunate, helping our youth appropriately to stay on the right path as much as possible. If this is done, I really believe it can bring the community together as we look to law enforcement to serve and protect. | 11/18/2020 2:36 PM                        |
| 160               | Dont give in to the defund the police and blm shit   | 11/18/2020 2:33 PM                        |
| L61               | 0  | 11/18/2020 11:08 AM                       |
| 162               | N/A  | 11/18/2020 8:46 AM                        |
| 163               | I think overall the police department is doing a better job recently than ever beforeespecially in seeking out the public voice like this.   | 11/18/2020 5:55 AM                        |
| 164               | Love the community interaction - keep it up.   | 11/18/2020 5:27 AM                        |
| 1.05              | Stay safe and healthy all of APD! It's a shit time to be a cop in thia country, but so many do   | 11/17/2020 10:24 PM                       |
| 105               | support you!   |   |
|                   | support you!  Dedicated mental health staffing and de-escalation specialists available on 24/7 basis for calls.  Priority given to said specialists on scene command.  | 11/17/2020 10:07 PM                       |
| 165<br>166<br>167 | Dedicated mental health staffing and de-escalation specialists available on 24/7 basis for calls.  | 11/17/2020 10:07 PM<br>11/17/2020 8:53 PM |

| 169 | Serve. Safeguard. Treat everyone the same. Be courteous and understand that all people should receive a basic level of human dignity since people intrinsically know when they have broken the law. Use physical restaint that is appropriate to the situation. And understand that any officer will be taken to task who betrays their oath of office or uses tactics that are NOT appropriate to the situation. Tear down the Blue Wall and work to de-politicize police work.   | 11/17/2020 7:22 PM  |
|-----|--|---------------------|
| 170 | Enjoy the beauty of this day.  | 11/17/2020 7:05 PM  |
| 171 | Keep up the good work! Handing out applications at Dunkin Donuts is just the best, and I commend you all for how you handled the summer protest/demonstration for social justice.  | 11/17/2020 5:26 PM  |
| 172 | Ok   | 11/17/2020 5:25 PM  |
| 173 | Again, just do their job and enforce the laws.   | 11/17/2020 5:02 PM  |
| 174 | N/A  | 11/17/2020 4:51 PM  |
| 175 | Start arresting your own and quit framing innocent people.   | 11/17/2020 4:15 PM  |
| 176 | Chief Butler has made the department a group of well trained and professional individuals the City can be proud of.  | 11/17/2020 2:56 PM  |
| 177 | None   | 11/17/2020 2:55 PM  |
| 178 | N/A  | 11/17/2020 2:23 PM  |
| 179 | body cams needed more youth programs to engage children in activities, laws and able to come together for all ages   | 11/17/2020 2:09 PM  |
| 180 | I like police presence and walking patrolmen   | 11/17/2020 1:59 PM  |
| 181 | The Auburn Police Department has demonstrated over and again a commitment to working together to better our community, advance justice, eliminate bias, and promote compassionate engagement. I was particularly moved by the participation of our police officers in demonstrations for racial justice this year. That spoke volumes. Now the task is to keep pursuing these goals, hold ourselves accountable, and seek ever better results. That responsibility should not fall on the police department alone; rather we should all be working together. If citizens want the police department to improve in certain areas, those citizens should be willing to roll up their sleeves and get to work to help aid in that improvement. I believe there are many such citizens. Together, we are stronger. | 11/17/2020 1:25 PM  |
| 182 | Don't defund the police  | 11/17/2020 1:20 PM  |
| 183 | Have given tips on known drug selling activity that was never followed up on.  | 11/17/2020 1:12 PM  |
| 184 | Maintain a strong relationship relationship to the community by interacting whenever possible prior to an crime, ie community meetings, demonstrations,  | 11/17/2020 12:33 PM |
| 185 | More Officers  | 11/17/2020 12:23 PM |
| 186 | Keep attending events, becoming more visible in the community  | 11/17/2020 12:17 PM |
| 187 | Needs to be looked at closely. And real change needs to occur  | 11/17/2020 12:13 PM |
| 188 | Do your best to change the way they speak and make their approach.   | 11/17/2020 12:07 PM |
| 189 | I think our police department want to do better and are moving in the correct direction  | 11/17/2020 12:06 PM |
| 190 | I think the police put their lives at risk everyday and we are fortunate their is a police department. Without the police their would be complete anarchy.   | 11/17/2020 11:33 AM |
| 191 | Education, education, education. If officers don't respond well to bias training, train them to be better at self-reflection and awareness. Find ways for local organizations to educate them on   | 11/17/2020 11:25 AM |
| 191 | their operations. Maybe that's an easier first step. Maybe this could be part of field training - almost like a special little Leadership Cayuga for new officers. It seems like this may promote pride in the community instead of disdain for the community, especially among officers who don't reside in the community, and look down their noses at Auburn (I've heard this directly from officers as well who don't live here - "I would never send my kids to Auburn City Schools," "I would never buy a house here," etc.  |                     |

|     | Nemvention conductive  |  |
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| 193 | N/A  | 11/17/2020 11:14 AM                      |
| 194 | not sure   | 11/17/2020 11:07 AM                      |
| 195 | Keeping the dialog open to community organizations is a great first step in healing tensions.  | 11/17/2020 10:55 AM                      |
| 196 | Don't limit the opportunity to employ qualified individuals solely due to where they live (within reason).   | 11/17/2020 10:48 AM                      |
| 197 | More community outreach and updates about training, initiatives, challenges, etc. would be helpful.  | 11/17/2020 10:25 AM                      |
| 198 | I believe that the police department needs to have more K-9's involved to help with search and find situations   | 11/17/2020 10:18 AM                      |
| 199 | Body cameras will protect both the officers and public.  | 11/17/2020 10:17 AM                      |
| 200 | Keep the service the way it is and fully staffed.  | 11/17/2020 10:09 AM                      |
| 201 | Keep connecting bridges!   | 11/17/2020 9:59 AM                       |
| 202 | Listen to the people who criticize the police system. I want to emphasize that the system is the part that needs the most work. If every officer in the United States was as good as some of the cops here, then we would have a lot fewer problems. I think this survey is a good way to receive feedback from our community. Please continue this open dialog and together we can begin to heal.   | 11/17/2020 9:52 AM                       |
| 203 | More community forums; more regular interaction with the community by ALL officers (not just community-based officers)   | 11/17/2020 9:45 AM                       |
| 204 | How to preserve the dignity of the members of our community.   | 11/17/2020 9:43 AM                       |
| 205 | Just like to see there presence and enforce city and state laws i have no problem with them .it is a very difficult job  | 11/17/2020 9:37 AM                       |
| 206 | Possibly working with prison staff as the prison has high narcotics trafficking with visitors, share information about ongoing investigations as some inmates families live in the area  | 11/17/2020 9:36 AM                       |
| 207 | It would be great to see our officers get out of the car, just to greet people who live here, rather than only on a call. Doing work on a house years ago, someone in a police car actually stopped to offer a suggestion: "I have a friend who does that, try doing it this way" I never forgot that.   | 11/17/2020 9:34 AM                       |
| 208 | I think you guys serve to the best of your ability   | 11/17/2020 9:27 AM                       |
| 209 | APD is doing great.  | 11/17/2020 9:27 AM                       |
| 210 | Reaching out to the community for feedback was a great idea. Once the pandemic is over, APD should host its own fundraiser event (like Tomatofest or Majorpalooza), in a location commonly frequented by the more disadvantaged population (i.e. not downtown and not at Hoopes Park. Maybe at Booker T Washington center). Games, music, race/walk, food don't reinvent the wheel, just take all the ideas that work and use them. The event APD does at Hoopes Park is nice and a good start, but an expansion of that would create a bigger impact. | 11/17/2020 9:23 AM                       |
| 211 | Thank you. Keep up the great work and stay safe.   | 11/17/2020 9:21 AM                       |
| 212 | none   | 11/17/2020 9:07 AM                       |
| 213 | Hire more minority officers  | 11/17/2020 8:45 AM                       |
| 214 | J  | 11/17/2020 8:40 AM                       |
| 215 | officers should exhibit a friendly helpful face in all encounters. If it is an adversarial encounter it should be conducted with tact and only necessary force   | 11/17/2020 8:39 AM                       |
|     | Be safe, be smart. Remember, Protect and serve with compassion and integrity.  | 11/17/2020 8:38 AM                       |
| 216 |  |  |
| 216 | Kudos to the Department overall. I feel safe living in Auburn.   | 11/17/2020 8:18 AM                       |
|     | Kudos to the Department overall. I feel safe living in Auburn.  Keep up the good work.   | 11/17/2020 8:18 AM<br>11/17/2020 7:44 AM |

| 220 | do what they are doing   | 11/17/2020 6:55 AM  |
|-----|--|---------------------|
| 221 | Continue your great efforts  | 11/17/2020 6:47 AM  |
| 222 | There needs to be a firm understanding of the community and what types of supports are available for our county. It should be part of an officers job to make referrals to programs that can help support families. Along with sensitivity training. Someone from the force should be on the FAST committee to learn what programs are available to support the community.   | 11/17/2020 6:47 AM  |
| 223 | Body worn cameras will expose what our Officers are forced to deal with and protect them just as much as the "public"  | 11/17/2020 6:22 AM  |
| 224 | don't be tyrannical. Be for the people   | 11/17/2020 6:19 AM  |
| 225 | None   | 11/17/2020 6:12 AM  |
| 226 | Petition the elected officials to keep the police department fully staffed   | 11/17/2020 5:40 AM  |
| 227 | Continue with the SRO Officers in our schools. This is very important and allows young students to get to know someone they can talk to and trust.   | 11/17/2020 5:13 AM  |
| 228 | I live in oak creek , I would love to see more police in my community walking around . They drive by but that does not seem to cut back the crime or for children and adults to feel like they can call or talk to them.   | 11/17/2020 1:05 AM  |
| 229 | Thank you for all you do our family truly appreciated it.  | 11/17/2020 12:53 AM |
| 230 | Foot patrol in the neighborhood would be nice. Imagine seeing city cops walking in the neighborhood. Keep up the great work.   | 11/17/2020 12:27 AM |
| 231 | Have a phone number other than 911 to pass on information non emergency but, for a heads-up in stress they haven't observed.   | 11/17/2020 12:12 AM |
| 232 | Just keep up the good work   | 11/17/2020 12:10 AM |
| 233 | I'm especially impressed with the female presence in our police department. I think a base or substation at Oak Creek Townhomes would thwart some of the incidents in that area and be very beneficial.  | 11/17/2020 12:03 AM |
| 234 | I think I was an officer, I would try to be a friendly face in the community. I would try to interact with people as much as I can even if it's not on a call. Instead of people fearing police officers, maybe over time people would look at them as a friendly face that can help. Instead of the person you only see to get a ticket.  | 11/16/2020 11:40 PM |
| 235 | not sure at the moment   | 11/16/2020 11:35 PM |
| 236 | Auburn Police has been nothing but professional and resolves problems  | 11/16/2020 11:27 PM |
| 237 | The APD does an outstanding job! Thank you!  | 11/16/2020 11:21 PM |
| 238 | It doesn't see right to pick and choose which drug homes the police are targeting. It's all illegal after all. And when several complaints have been made about specific homes and the crimes in those homes and nothing more then a metal sign is posted near those drug houses then nothing is really being done. Obviously their aware of the illegal activities or the signs wouldn't be posted and the calls wouldn't consistently be made in regards to those homes.   | 11/16/2020 11:07 PM |
| 239 | I appreciate every singe officer for what they do to keep our community safe.  | 11/16/2020 11:03 PM |
| 240 | calm down be human, pay enough so you can recruit and maintain true community leaders in these positions   | 11/16/2020 10:54 PM |
| 241 | Stay safe  | 11/16/2020 10:31 PM |
| 242 | I use to want to be a police officer but I soon came to realize that it seems to be a impossible career choice. Almost dammed if you do dammed if you don't. Everytime I see a police officer behind me when I'm driving I get nervous. Not because I'm doing anything wrong or illegal but because with the conteversary in today's world ill never know if I may return home after that interaction. I have went fourth to instal extra lighting in my car so there is no question where my hands are at any time. I feel for the good officers but gotta drop weight if the bad officers. | 11/16/2020 10:21 PM |
|     |  |                     |

| 244 |   | 11/16/2020 10:02 PM |
|-----|---|---------------------|
| 245 | Thank you   | 11/16/2020 9:58 PM  |
| 246 | Peace be with them all who serve NY 00000   | 11/16/2020 9:44 PM  |
| 247 | Require more training   | 11/16/2020 9:43 PM  |
| 248 | Dont underestimate sitting and waiting for the break. Using your smarts. Residency requirement is important but lots of people like nurses and corrections officers travel within nys to jobs quite far away. NYS residency requirement. Same size or just larger community police force type. Like we dont need a buffalo cop here. Prob watertown. Haha. Buffalo would be bored to death. | 11/16/2020 9:13 PM  |
| 249 | -   | 11/16/2020 9:10 PM  |
| 250 | Help the community that will fall on a sword for you. If we can protect you, YOU can protect us. WE ARE IN THIS TOGETHER. GOD SPEED!!!  | 11/16/2020 9:08 PM  |
| 251 | Continue staying safe   | 11/16/2020 8:55 PM  |
| 252 | Don't cave to the liberal b.s!!! Just do your job and uphold the law  | 11/16/2020 8:53 PM  |
| 253 | Hire more officers and pay them well. No one will want to live in a community with crime and blight. City hall should be Concentrating on tearing down slumlord properties that harbor crime and ruin our housing stock.  | 11/16/2020 8:52 PM  |
| 254 | I think the agency is doing their job very well. They just need to keep up with the changing and advancement of the world   | 11/16/2020 8:49 PM  |
| 255 | We need to stop the drugs in are hometown   | 11/16/2020 8:48 PM  |
| 256 | Continue community policing and visibility. Chief Butler has done a wonderful job creating a culture of trust in the community and I hope that continues. Allow police officers to sit on subcommittee and work groups in the community as part of their roles.   | 11/16/2020 8:48 PM  |
| 257 | None  | 11/16/2020 8:35 PM  |
| 258 | Mentioned above   | 11/16/2020 8:27 PM  |
| 259 |   | 11/16/2020 8:26 PM  |
| 260 | none  | 11/16/2020 8:20 PM  |
| 261 | Research into what other communities are doing to prevent crime and foster a safe way if life for all   | 11/16/2020 8:15 PM  |
| 262 | Keep up the good work.  | 11/16/2020 8:14 PM  |
| 263 | Body cameras and the use of them in the correct manner, no turning them off because said person officer could get into trouble  | 11/16/2020 8:12 PM  |
| 264 | I would like to see more police officers hired  | 11/16/2020 8:11 PM  |
| 265 | I realize the depth and scope of their job often leaves them at the mercy of public opinions that are not always fair or accurate. Even when I was stopped for a traffic infraction, the officers were always polite yet firm and fair. It's a difficult job but necessary. We all can use improvement in our professions.  | 11/16/2020 8:05 PM  |
| 266 | Keep up the excellent work APD.   | 11/16/2020 7:58 PM  |
| 267 | NA  | 11/16/2020 7:53 PM  |
| 268 | I feel our officers need help with coping with stressors of their jobs.   | 11/16/2020 7:52 PM  |
| 269 | Keep up the great work  | 11/16/2020 7:37 PM  |
| 270 | Na  | 11/16/2020 7:35 PM  |
| 271 | If you have 100 officers, and one is bad you have one bad officer. If you have 1 bad officer and the 99 protect, and cover for, you now have 100 bad officers. It's important for all of us to strive to be our best. Bad days happen because we are human. The only difference is that officers are held to a much higher standard. They should be allowed to take time off when           | 11/16/2020 7:20 PM  |

needed. they should be able to have positions available if they're not in the right frame of mine for community policy enforcement. It is when a good officer does bad, that the community suffers. Much like an auto immune disease. When the body's own line of defense attacks itself, nobody wins. Thank you for taking the time to read this, and all the work your fine department does.

|     | department does.   |                    |
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| 272 | Don't change anything the gov. Doesn't even know where Auburn is let alone know anything about our excellent police department   | 11/16/2020 7:10 PM |
| 273 | You have a great police force. Don't screw it up with STUPID thoughts from Cuomo.  | 11/16/2020 7:03 PM |
| 274 | Proactive programs helping to prevent drug addiction/abuse.  | 11/16/2020 7:03 PM |
| 275 | In over 20 years interacting with APD on a professional and personal level the experience was very positive.   | 11/16/2020 6:53 PM |
| 276 | I thunk you are doing a good job, i think the drug problem puts a big strain on the city, residence and the police department, but with more support and education there is hope. If only the nys prison system would retirn tge offenders back to their city of orgin | 11/16/2020 6:53 PM |
| 277 | Mental health issues need to be addressed by professionals in the field and not left to the police.  | 11/16/2020 6:44 PM |
| 278 | None   | 11/16/2020 6:39 PM |
| 279 | N/a  | 11/16/2020 6:33 PM |
| 280 | Great work   | 11/16/2020 6:29 PM |
| 281 | No idea  | 11/16/2020 6:24 PM |
| 282 | Classes on diversity should include ones on gender bias.   | 11/16/2020 6:18 PM |
| 283 | Our police are not here to be social workers.  | 11/16/2020 6:17 PM |
| 284 | I loved your participation in the BLM March earlier this year. It's clear to me you're being proactive with community engagement. Keep it up!  | 11/16/2020 6:11 PM |
| 285 | The Auburn Police Department does a great job overall serving and protecting the city of Auburn.   | 11/16/2020 5:59 PM |
| 286 | N/a  | 11/16/2020 5:58 PM |
| 287 | No just thank you for all you do   | 11/16/2020 5:53 PM |
| 288 | No other comments at this moment   | 11/16/2020 5:42 PM |
| 289 | Return of K-9 assistance primarily for drug enforcement  | 11/16/2020 5:37 PM |
| 290 | There needs to be better mental health and drug help in Auburn. That way APD doesn't have to respond to those calls because there's not much they can do except try to de escalate and bring them to the hospital where they are released                              | 11/16/2020 5:33 PM |
| 291 | Our community / city needs to create a budget that allows for more officers to be able to walk a beat  | 11/16/2020 5:24 PM |
| 292 | Just more friendly . Again , I think you guys are great people with a tough, underpaid job . With that being said , be more friendly . The tough guy act over small crimes like traffic tickets and other violations is absurd . It comes off as foolish .             | 11/16/2020 5:19 PM |
| 293 | Get a new k9 and use it!   | 11/16/2020 5:16 PM |
| 294 | Training for the use of inclusion with integrity and using empathy and compassion to relate to all segments of the population to build community no matter the differences. Policing with the over arching theme of community.   | 11/16/2020 5:11 PM |
| 295 | Great job APD.   | 11/16/2020 5:07 PM |
| 296 | Police should NOT be tasked with responding to NY pause complaints. That, if enforced, should be the responsibility of the Health department.  | 11/16/2020 5:06 PM |
| 297 | N/A  | 11/16/2020 5:03 PM |

| 298 | None at this time  | 11/16/2020 5:02 PM |
|-----|--|--------------------|
| 299 | Unsure at this time.   | 11/16/2020 5:02 PM |
| 300 | I want to feel safe and I want all my friends and neighbors to feel safe, not just physically, but emotionally and psychologically, knowing they won't be treated differently or less respectfully than anyone else.   | 11/16/2020 5:00 PM |
| 301 | There needs to be way better traffic enforcement in the city. People drive recklessly and dangerously without any repercussions. There needs to be traffic enforcement on the side streets, not just on Grant avenue or the stupid arterial. The citizens of auburn know where the traffic enforcement is conducted and where it isn't. How about a curve ball once in awhile!!!       | 11/16/2020 4:59 PM |
| 302 | I realize you have to do this . But you are all doing an awesome job. If people do not want the police in their neighborhood then don't break the law . Instead of blaming cops people need to blame the scum bags in their own backyards  | 11/16/2020 4:56 PM |
| 303 | Open communication, educating the community on what the police role is and on going internal training.   | 11/16/2020 4:55 PM |
| 304 | Keep up the good work! Don't let the scum of society deter you from the reason you took the oath!  | 11/16/2020 4:52 PM |
| 305 | More visibility in neighborhoods that are high crime areas.  | 11/16/2020 4:49 PM |
| 306 | Forget about all of this bullshit and continue doing the job.  | 11/16/2020 4:38 PM |
| 307 | Get training from medical individuals and take this advice. Since the covid crisis hit Auburn, it was only once you lost an entire shift of individuals that you started to wear masks, either out in the community or on your social media pressence. Its clear the individuals thought they were protected for some reason, but no one is. Be as smart as you make us think you are. | 11/16/2020 4:38 PM |
| 308 | Officers should be provided the opportunity to have active roles within the community. The recent meet/greet initiatives are great but not everyone feels comfortable attending events.  | 11/16/2020 4:30 PM |
| 309 | See above answer.  | 11/16/2020 4:26 PM |
| 310 | nah  | 11/16/2020 4:19 PM |
| 311 | It seems neighborhood patrols are WAY down. There are increasing traffic issuesat 4 way stops, you take your life in your hands, speeding, blowing red lights, etc. More enforcement would be nice.  | 11/16/2020 4:14 PM |
| 312 | Spend more time building relationships.  | 11/16/2020 4:13 PM |
| 313 | Need more community support  | 11/16/2020 4:11 PM |
| 314 | Thank you for keeping the city of Auburn safe!   | 11/16/2020 4:09 PM |
| 315 | Thoughts and prayers are with you all.   | 11/16/2020 4:07 PM |
| 316 | Keep hiring officers, keep training especially trauma based response training.   | 11/16/2020 4:04 PM |
| 317 | no comments  | 11/16/2020 4:04 PM |
| 318 | I'm thankful for the time and dedication of the APD to our community. If I had to offer one thought or recommendation it would be to have more involvement with the school district and perhaps more school officers because I think officers can make a larger impact and change the trajectory of lives when individuals are young.  | 11/16/2020 4:00 PM |
| 319 | You guys have a thankless job. Just know you are appreciated.  | 11/16/2020 3:58 PM |
| 320 | Each officer held to highest standard of excellence demonstrated through character traits that exhibit the call of the blue to be full of integrity, truth, and wisdom to rise way above those that commit crimes.   | 11/16/2020 3:58 PM |
| 321 | Most of APD is very kind. Keep up the good work!   | 11/16/2020 3:53 PM |
| 322 | You guys are awesome! Bless you all!   | 11/16/2020 3:49 PM |
|     |  |                    |

| 324 | keep up the good work  | 11/16/2020 3:44 PM |
|-----|--|--------------------|
| 325 | Look into the Holy Family Church on North Street tipping of the Mary Statue        | 11/16/2020 3:42 PM |
| 326 | Keep doing the great job as always under the very competent leadership we have now | 11/16/2020 3:37 PM |